

## Arthog Wales and Arthog Outreach Coronavirus Update on their Outdoor Education Provision

Updated 16<sup>th</sup> October 2020 (Next review 11<sup>th</sup> December 2020)

The coronavirus continues to affect us all, but at Arthog Wales and Arthog Outreach, we are trying our best for the children and young people who usually enjoy and benefit from adventures in the outdoors. We want to have something good to offer whilst adjusting our outdoor education provision to maintain the health and well-being of all involved. This update takes into account the July DfE Guidance for Schools for September 2020 and their expected review of Educational Visits in November 2020.

During these challenging times we would like to reassure our users and parents that Telford and Wrekin Council are adopting a supportive and flexible approach to our scheduled bookings. This statement extends up to and including the 5<sup>th</sup> April 2021

<b>Autumn Term 2020 &amp; Spring Term 2021</b>	<ul style="list-style-type: none"> <li>• <b>Arthog Outreach</b> is open for non-residential activities on school sites and in their local environments.</li> <li>• <b>Arthog Wales residential provision</b> Arthog Wales is preparing to reopen its residential provision when the Government Guidance allows and with Covid-19 safe operating conditions. While the residential provision is closed, schools may choose to keep their bookings during this period so courses can continue if, and when, coronavirus restrictions lift.</li> <li>• <b>Arthog Wales alternative non-residential provision</b> Arthog Wales is offering an alternative non-residential Arthog outdoor education experience in the school and local environment. A daily fee of £210-230 per group of 10 participants will apply, and will replace the residential fee. This is in collaboration with Arthog Outreach, but involves Arthog Wales Outdoor Educators.</li> </ul>
<b>Payment of Course fees 3<sup>rd</sup> Sept 20 to 5<sup>th</sup> April 21</b>	<ul style="list-style-type: none"> <li>• Arthog Outreach will invoice as normal.</li> <li>• For Arthog Wales, up to 5<sup>th</sup> April 2021 all invoicing and journal transfers according to standard booking conditions, will be suspended. <ul style="list-style-type: none"> <li>○ To support our schools with changes in circumstances/courses instead of invoices being issued 6x weeks prior to a course start dates, invoices will be issued after a course has taken place and will be based on the actual numbers attending. This temporary measure will be in place to the end of the Spring Term.</li> <li>○ For bookings after 5<sup>th</sup> April 2021 our Booking Form Terms and Conditions will apply, including the cancellation policy</li> </ul> </li> </ul>
<b>Summer Term 2021</b>	<ul style="list-style-type: none"> <li>• Arthog Outreach is open for non-residential activities on school sites and in their local environments.</li> <li>• Arthog Wales is planning to fully reopen and normal booking conditions currently apply. In the event that Arthog Wales cannot fully reopen it will offer; <ul style="list-style-type: none"> <li>○ A residential experience at the Centre based on the National and Council Guidance applicable at the time to ensure a CV-19 Secure operation, and/or</li> <li>○ An alternative Arthog outdoor education experience in the school and local environment. A daily fee of £210-£230 per group of 10 participants will apply, and will replace the residential fee.</li> </ul> </li> </ul>



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<b>Rescheduling your booking with Arthog Wales</b>	<ul style="list-style-type: none"> <li>If you are due to attend in the Autumn/Spring Terms and you would like to discuss an <b>alternative outdoor education experience in the school and local environment</b> please get in touch with Arthog Wales. A daily fee of £210-£230 per group of 10 participants will apply, and will replace the residential fee.</li> <li>Or you would like to discuss an <b>alternative date</b> then please contact Arthog Wales. Options include school holiday periods and weekends. [Please note we only have limited opportunities for postponement and are managing these by a case by case basis].</li> </ul>
<b>Individual Cancellations up to 5<sup>th</sup> April 2021</b>	<ul style="list-style-type: none"> <li>For some families, priorities will have completely changed under the current circumstances as a result of the Coronavirus. Therefore;                             <ul style="list-style-type: none"> <li>If a school or group wants to continue to hold onto their existing booking slot, but due to the coronavirus individual parents want or need to cancel their child due to attend, we will not invoice for any reduction in their booked places.</li> <li>Schools and groups would therefore be in a position to issue refunds against any monies collected from that parents cancelling their child's place, without being invoiced for these reductions.</li> <li>If parents, who have previously cancelled then wish for their children to re-attend, then that school will be invoiced for those places, subject to our provision capacity at that particular time.</li> </ul> </li> </ul>
<b>Contacting us</b>	<ul style="list-style-type: none"> <li>We will refer any individual queries we may receive from parents back to the schools concerned.</li> <li>We are continuing to work office hours. As we may not be working at our usual place of work, email is the best way to contact us.</li> <li>You can also view our latest posts on our Facebook pages and on our websites</li> </ul> <p><b><u>Outdoor Education Service</u></b> Outdoor Services Manager &amp; Education Visits Advice - <a href="mailto:jo.barnett@telford.gov.uk">jo.barnett@telford.gov.uk</a></p> <p><b><u>Arthog Wales</u></b> General Enquiries and bookings - <a href="mailto:info@arthog.co.uk">info@arthog.co.uk</a> Centre Manager – <a href="mailto:mark.youd@telford.gov.uk">mark.youd@telford.gov.uk</a> Administration – <a href="mailto:elizabeth.cheese2@telford.gov.uk">elizabeth.cheese2@telford.gov.uk</a> Outdoor Ed Programmes – <a href="mailto:mark.bramich@telford.gov.uk">mark.bramich@telford.gov.uk</a></p> <p><b><u>Arthog Outreach</u></b> Centre Manager – <a href="mailto:alan.braybrooke@telford.gov.uk">alan.braybrooke@telford.gov.uk</a> Administration – <a href="mailto:angela.meakin@telford.gov.uk">angela.meakin@telford.gov.uk</a></p>



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