

Review of the Telford & Wrekin Local Plan - Issues & Options Consultation

Help Guide: Using the Consultation Portal

The Consultation Portal

The purpose of this guidance is to set out the steps for making comments through the consultation portal on the Issues & Options Consultation as part of the Review of the Telford & Wrekin Local Plan.

Key Guidance*

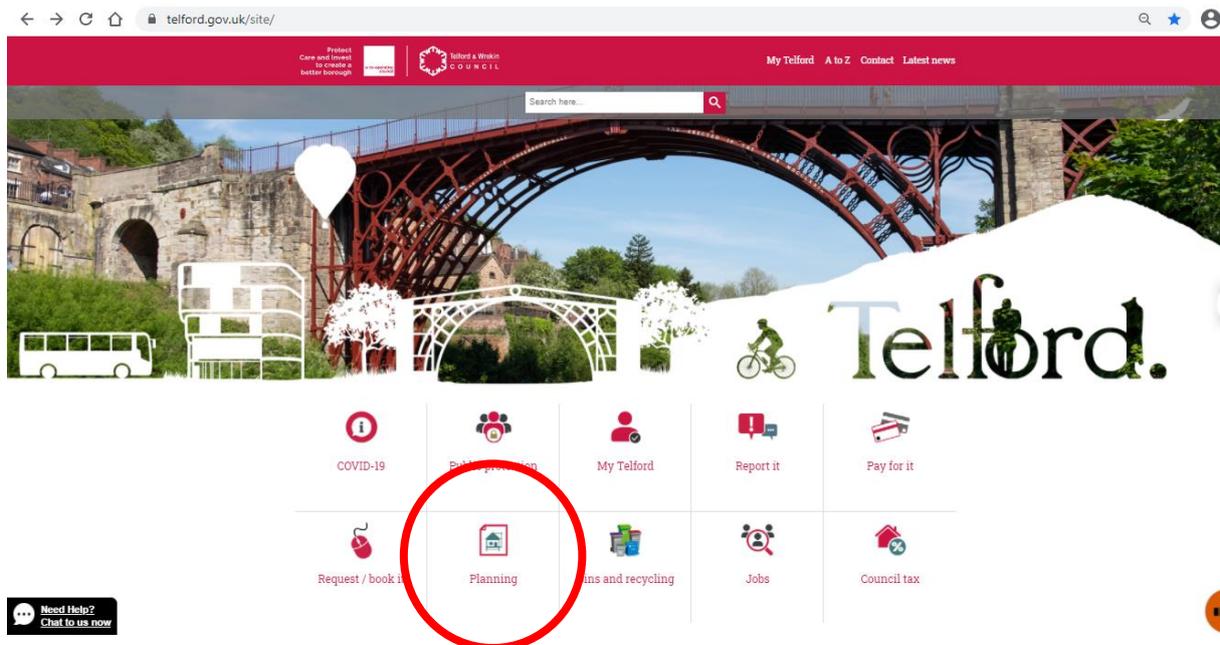
1. [Locating the Consultation Event and opening the document](#)
2. [Registering a new account to provide comments](#)
3. [Previously registered but can't remember login details](#)
4. [Locating questions within the document](#)
5. [How to make comments and submit](#)
6. [Saving draft comments for later use](#)
7. [Once your comments have been submitted.](#)
8. [Commonly asked questions](#)

**Please click any of the above points to skip to the section relevant to you.*

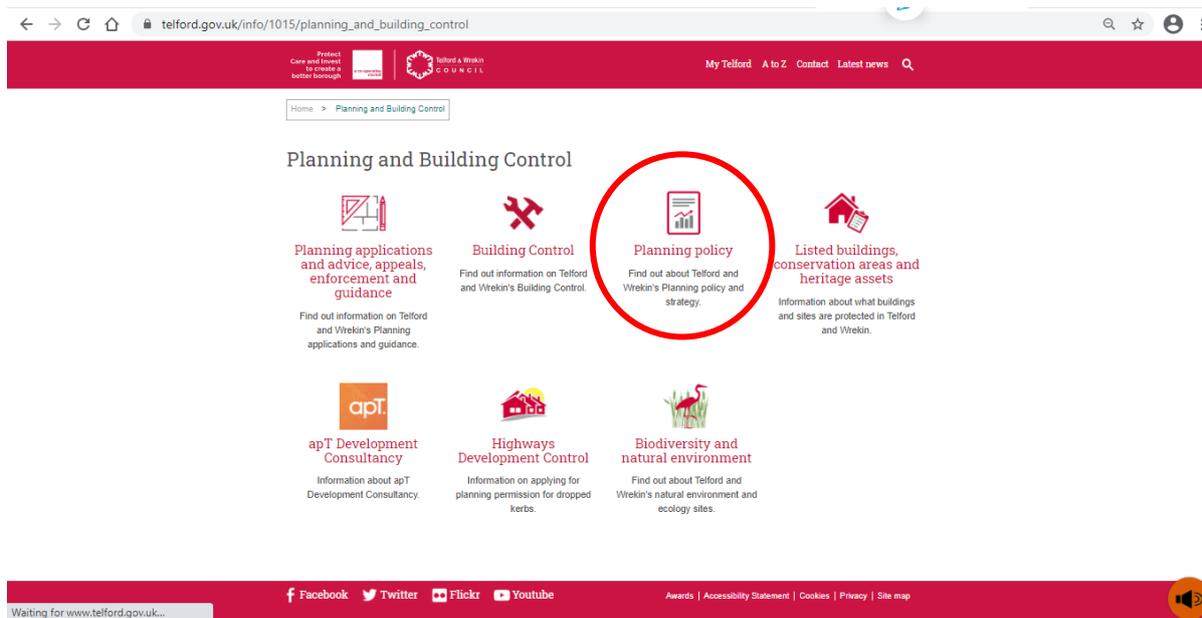
Section 1: Locating the Consultation Event and opening the document

Step 1: From the Telford & Wrekin Council home page scroll to 'Planning' and click 'More services'

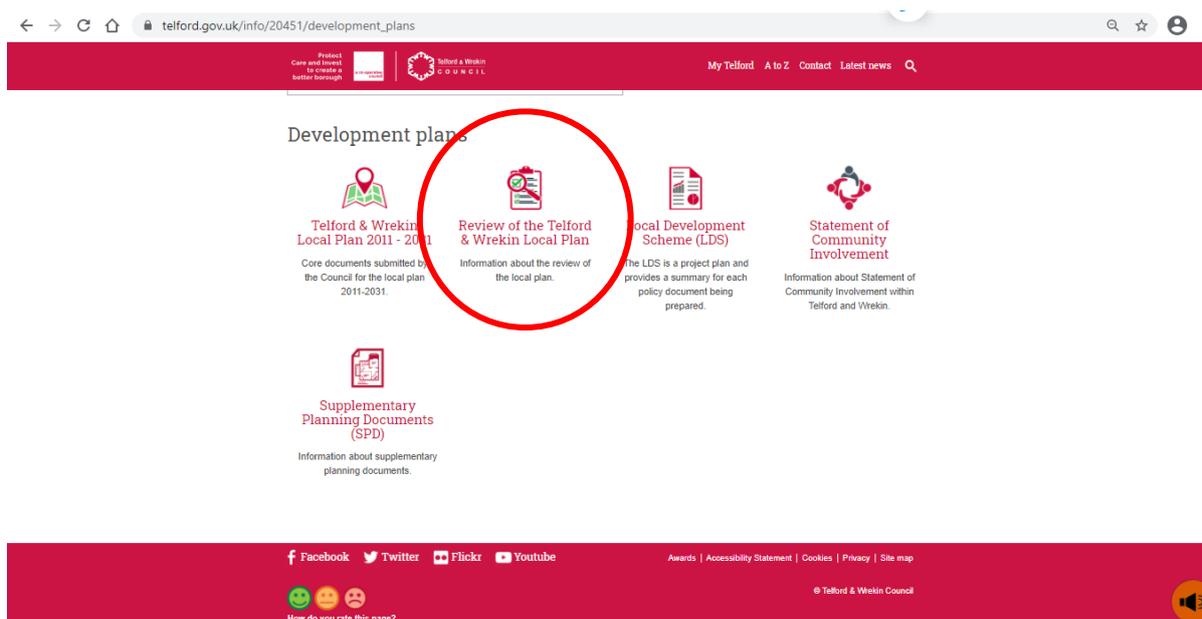
Alternatively: Please enter www.telford.gov.uk/localplanreview and proceed to **Step 4**.



Step 2 & 3: Click on 'Planning policy' and then click 'Development Plans'



Step 4: Click on 'Review of the Telford & Wrekin Local Plan' this will take you to the 'Introduction' of the Local Plan Review. Please then click on 'Issues and Options' tab next to the introduction tab.



Step 5: Once you have clicked on the 'Issues and Options' tab scroll down the page to 'How do I comment' and click on 'View and comment on the Issues and Options consultation'.

The screenshot shows the Telford & Wrekin Council website. The header includes the council logo and navigation links. The main content area is titled 'More information' and contains the following sections:

- More information**
Print this page
- The Issues and Options document sets out in detail the priorities for the Local Plan Review, options for employment and housing development requirements, proposed updates to policies and in some cases the addition of new policies.
- Key priorities for the Local Plan Review include:
 - tackling climate change and achieving carbon neutrality;
 - protecting, managing and enhancing our green spaces to support stronger communities and combatting climate change;
 - maximising inward investment and job opportunities;
 - securing better homes for all;
 - delivering stronger communities through regeneration and renewal; and
 - improving health, wellbeing and tackling health inequalities.
- How do I comment?**
To view the Issues and Options document and submit comments, please visit our [planning policy consultation portal](#).
- View and comment on the Issues and Options consultation** (button)
- Comments must be submitted by 5pm on Friday 8 January 2021.
- Evidence and supporting documents**
Please use the following links to view the supporting documents for the Issues and Options consultation:
 - Telford & Wrekin Issues and Options consultation document
 - summary guide to the Issues and Options consultation
 - frequently asked questions (FAQs) about the Local Plan review.
- To inform and support the Issues and Options consultation we have commissioned an Economic and Housing Development Needs Assessment (EHDNA) which sets out evidence in support of options for future employment and housing growth requirements.

Step 6: You will now be on the home page of the Consultation Portal. On this page is a brief introduction to the portal and a privacy notice. Below this you will see the live documents and surveys that are currently in consultation. Clicking 'LEARN MORE' button under Issues & Options 2020 this will direct you to 'About this Consultation'

The screenshot shows the Consultation Portal home page. The header includes the text 'Consultation Home'. The main content area is titled 'Welcome to Telford & Wrekin Council's Planning Policy Consultation Portal' and contains the following sections:

- Consultations can take the form of documents, questionnaires/surveys or forums on a given topic. You can search the entire Consultation Portal using the Search box. You can also search for Comments, Consultees and Agents by clicking on 'Who Said What?' above. In some instances, you will be asked to register or log in before being able to participate in a consultation event. To register please click on the 'Login/Register' link above.
- Privacy Notice under the Data Protection Act (General Data Protection Regulations from 26th May 2018)**
- Telford & Wrekin Council are collecting Personal identifiable information to enable us to provide you with updates and information related to consultations, preparation of local planning documents. This information is being processed under DPA - Schedule 2 (2a) (GDPR 2018 -Article 6 (1)(b)).
- All representations received in response to this consultation will be considered by Telford & Wrekin Council and published with names following redaction of other personal details. For further details on the council's privacy arrangements please view the privacy page on the council's website page. If you do not wish to receive any further contact from the council related to the above matters please e-mail: developmentplans@telford.gov.uk.

Below the privacy notice is a search bar and a list of documents. The first document is 'Issues and Options 2020' (LIVE_DOCUMENT). It has 238 comments and a 'Show more' button. The 'LEARN MORE' button is circled in red. The document description reads: 'We have commenced a review of the Telford & Wrekin Local Plan. An Issues and Options consultation document has been produced which introduces the development priorities for the borough up to 2040. The...'. The document was opened on 12/10/2020 09:00AM and has 36 days left. The document was last updated on 08/01/2021 05:00PM. Below the document list is a 'SURVEY' section.

Step 7: As shown below you will now see ‘More Information’, ‘Supporting Files’ and ‘Recent Comments’

‘Recent Comments’ will show others who have had their comments processed by Telford & Wrekin Council. You can also access this via the ‘WHAT PEOPLE SAY’ tab.

‘More Information’ contains contact details for the Strategic Planning Team, ‘Supporting Files’ includes both a ‘Question List’ and this guidance.

‘About the Issues and Options Consultation’ gives a brief overview of the document.

Issues and Options 2020 FORMAL SUBMISSION - OPEN

When reviewing the Issues & Options Document under the heading 'PROPOSAL' please note the following - Please add comments by clicking the 'ADD COMMENT' icon next to each question box - If you have finished providing comments, click 'REVIEW' to check your comments before submitting, or click 'SUBMIT' to send us your submission. - PLEASE NOTE: YOU WON'T BE ABLE TO ADD ANY MORE COMMENTS TO THIS SUBMISSION AFTER YOU CLICK 'SUBMIT'. YOU WILL NEED TO START A NEW SUBMISSION FOR ANY FURTHER COMMENTS.

We received your last submission for this event on 04/12/20 09:16AM.

ABOUT THIS CONSULTATION PROPOSAL WHAT PEOPLE SAY

More Information
Strategic Planning Team
Telford & Wrekin Council
01952 384241
localplan@telford.gov.uk

Supporting Files
Question List.pdf

Recent Comments
Wendy Bannerman
Anthony Francis-Jones
Michael Murphy
Alan Price
See (7) more in What People Say

PRIVACY POLICY
Our Privacy Statement can be found on the Consultation Home Page (https://consult.telford.gov.uk/consultation/privacy-statement) (General Data Protection Regulations from 26th May 2018)

READ AND RESPOND

About the Issues & Options Consultation

Telford & Wrekin Council is reviewing its Local Plan, the document that sets out where development takes place and contains policies for assessing planning applications. This first Issues & Options stage of the review is seeking your views on issues facing the Borough. The consultation also sets out options for future employment and housing growth levels, including updates and additions to planning policies.

- If you are interested in the **background to the Local Plan Review and understanding more about the Issues & Options process** please see chapters 1 – 4.
- If you would like to know more about the **strategic priorities** for the review process please go to chapter 5.
- For information on the options for the **amount of future housing growth and future employment land** needed in the borough please see chapter 6.
- For options covering the proportional **distribution of growth between Telford, Newport and the rural area** please see chapter 7.
- A **review of development management policies** has also been undertaken and proposals for the areas set out below are covered in chapter 8:

- Economy** – these are policies that help direct and shape commercial, industrial and retail development in the borough.
- Housing** – these are policies help deliver a mix of housing the borough including affordable homes.
- Neural development** – this section sets out policies that help protect the rural landscape and cover additional

Step 8: If you click ‘READ AND RESPOND’ you will be directed to the ‘PROPOSAL’ tab which will allow you to read the document and make comments.

Please note: You will need to log in to provide comments, please scroll to **Section 2** below for further detail.

Issues and Options 2020 FORMAL SUBMISSION - OPEN

When reviewing the Issues & Options Document under the heading 'PROPOSAL' please note the following - Please add comments by clicking the 'ADD COMMENT' icon next to each question box - If you have finished providing comments, click 'REVIEW' to check your comments before submitting, or click 'SUBMIT' to send us your submission. - PLEASE NOTE: YOU WON'T BE ABLE TO ADD ANY MORE COMMENTS TO THIS SUBMISSION AFTER YOU CLICK 'SUBMIT'. YOU WILL NEED TO START A NEW SUBMISSION FOR ANY FURTHER COMMENTS.

ABOUT THIS CONSULTATION PROPOSAL WHAT PEOPLE SAY

REVIEW SUBMIT

TWLP Review Issues & Options

1 How to respond to the Issues & Options consultation

1.1 How to respond to the Issues & Options consultation

Issues & Options Consultation - 12 October 2020 - 4 December 2020

We are seeking comments on the proposals in this document by 4th December 2020. We would encourage you to view the documents and to comment on them using the consultation portal (<https://telford-consult.objective.co.uk/portal/>) as this will not only save paper, but will also help the Council with processing comments received.

Where the Council is seeking specific feedback, questions have been included within the document in boxes marked up as below:

ADD COMMENT

Question Example
Example Question: Do you have any comments to make on the proposed amendments to this policy?

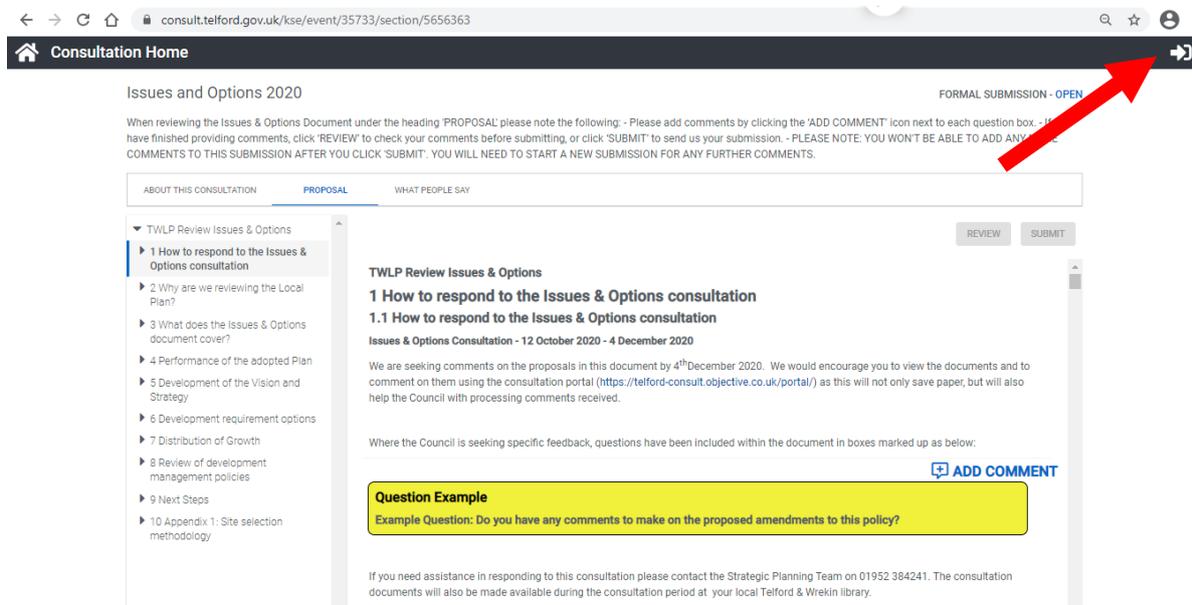
If you need assistance in responding to this consultation please contact the Strategic Planning Team on 01952 384241. The consultation documents will also be made available during the consultation period at your local Telford & Wrekin library.

Section 2: Registering a new account to provide comments

Please note: If you have already registered with us then please scroll down to **Section 3** below.

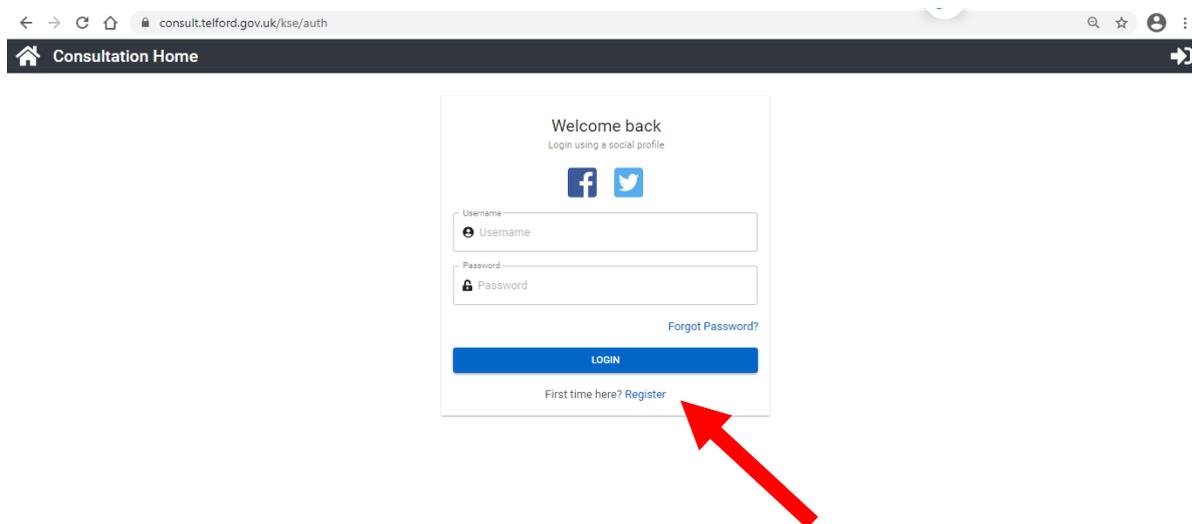
Once you have successfully located the document you will now need to log on (**if you haven't done already**) to be able to provide comment.

Step 1: Locate the 'Sign In' button to the top right of the web page.



The screenshot shows a web browser at the URL consult.teelford.gov.uk/kse/event/35733/section/5656363. The page title is "Issues and Options 2020" and it includes a "FORMAL SUBMISSION - OPEN" link. A red arrow points to the "Sign In" button in the top right corner of the page header.

Step 2: You will be taken to the login page, please go to 'First time here? Register'.



The screenshot shows the login page at the URL consult.teelford.gov.uk/kse/auth. The page has a "Welcome back" header and social login options for Facebook and Twitter. Below these are fields for "Username" and "Password", a "Forgot Password?" link, and a blue "LOGIN" button. A red arrow points to the "First time here? Register" link at the bottom of the page.

Step 3: You will now be able to see a new window titled **'Register to Take Part'**. You will see two check boxes with one titled **'I agree to the Terms and Conditions'** and **'I agree to your Privacy policy and would like to register as a consultee/agent'**.

Please check both boxes and proceed to fill in a **'Username'** **'First Name'** **'Last Name'** **'Password'** **'Confirm Password'** and **'Email'**.

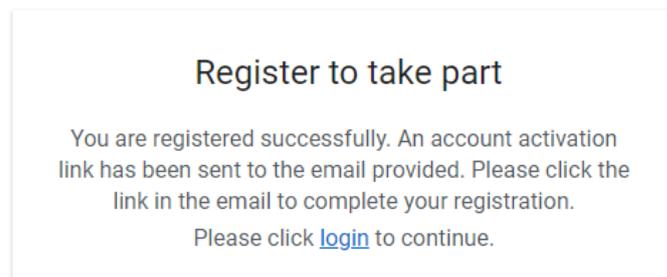
Please note: You will need to fill in all the required fields before you can proceed to **'Register'**.

Please also ensure that your **'Password'** matches the **'Confirmed Password'**.

Additional Note: Utilising the **Facebook** and **Twitter** links will allow you to quickly fill in your details if you have either platform. **Note this will not post anything on either site.**

The screenshot shows a registration form titled "Register to take part". At the top, there are options to "Connect using a social profile" with Facebook and Twitter icons. Below this are two checkboxes: "I agree to the Terms and Conditions" and "I agree to your Privacy policy and would like to register as a consultee/agent". Each checkbox has a small text block explaining the agreement. The form then contains several input fields: "Username" (with a key icon), "First Name" (with a key icon), "Last Name" (with a key icon), "Password" (with a key icon), "Confirm Password" (with a key icon), and "Email" (with an envelope icon). At the bottom, there is a "REGISTER" button and a link for "Already registered? Login". A red arrow points to the "REGISTER" button.

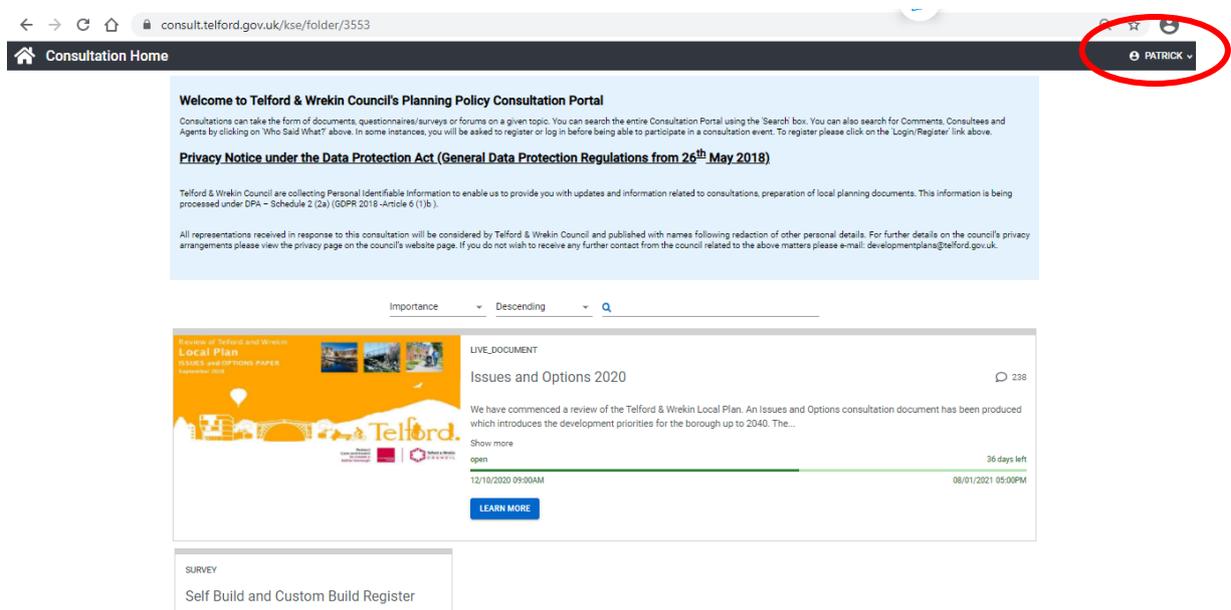
Step 4: Once you have filled in the required fields please click **'Register'**. You will then be shown the image below and you will receive an **'activation link'** via email (**please check your junk folder in case the email has arrived there**). Please click the link in the email to complete the registration process.



Step 5: Once you have clicked the **'activation link'** sent to you via email you will be taken to the image above. Once here please click **'login'**.

Step 6: You will now be directed back to the Login Page (as shown in Step 2) where you will now be able to input your 'Username' and 'Password'. Once complete please click 'Login' and you will be directed back to the home page of the Consultation Portal.

Please note: The top right corner should show your first name, indicating you have logged in successfully.

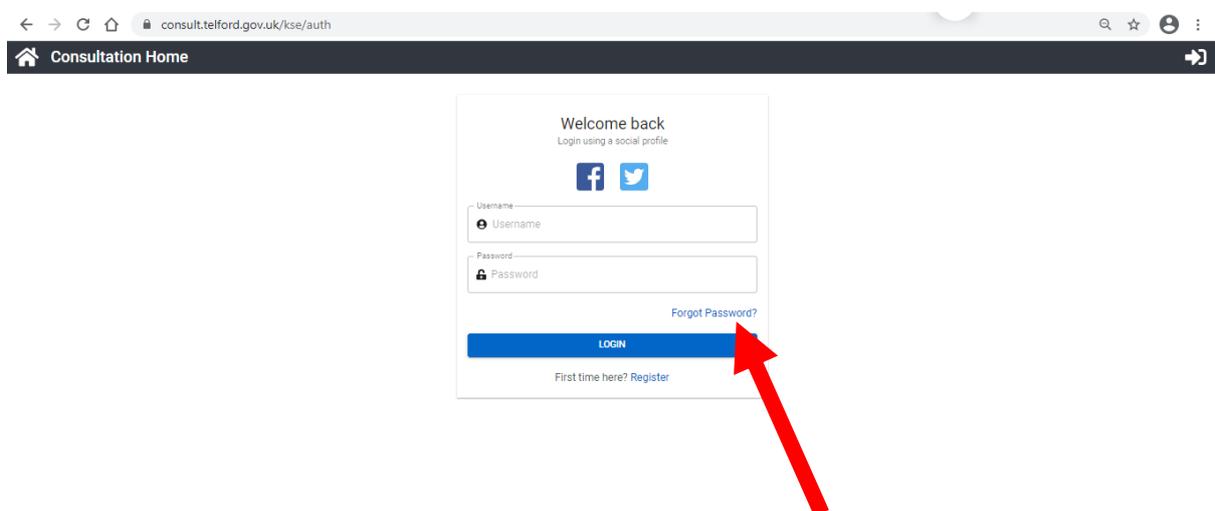


Section 3: Previously registered but can't remember login details

In the event you are unable to remember your details, please click '**Forgot Password**' on the login page and an **automated email with a new password** will be sent to the relevant email address linked to your account.

Please note: Once you have received the new password you should now be able to login.

If you are unable to remember your username or encounter any issues, please contact the Strategic Planning Team (e-mail: localplan@telford.gov.uk or Phone No: **01952 384241**) and a member of the team will send over your details via email.



Section 4: Locating questions within the document

There are a number of questions contained within the Issues & Options Consultation document. The questions (**yellow boxes**) have been placed in the relevant chapters and can be found as you scroll through the document. See below image for example.

Please note: You are not obligated to answer every question in the document; however, we encourage you to read the document and select which questions you wish to respond to.

consult.telford.gov.uk/kse/event/35733/section/5656363

When reviewing the Issues & Options Document under the heading 'PROPOSAL' please note the following - Please add comments by clicking the 'ADD COMMENT' icon next to each question box - If you have finished providing comments, click 'REVIEW' to check your comments before submitting, or click 'SUBMIT' to send us your submission - PLEASE NOTE: YOU WON'T BE ABLE TO ADD ANY MORE COMMENTS TO THIS SUBMISSION AFTER YOU CLICK 'SUBMIT'. YOU WILL NEED TO START A NEW SUBMISSION FOR ANY FURTHER COMMENTS.

ABOUT THIS CONSULTATION **PROPOSAL** WHAT PEOPLE SAY

TWLP Review Issues & Options

- 1 How to respond to the Issues & Options consultation
 - 1.1 How to respond to the Issues & Options consultation
 - Question Example Example Question: Do you have any comments to make on the proposed amendments to this policy?

2 Why are we reviewing the Local Plan?

3 What does the Issues & Options document cover?

4 Performance of the adopted Plan

5 Development of the Vision and Strategy

6 Development requirement options

7 Distribution of Growth

8 Review of development management policies

9 Next Steps

10 Appendix 1: Site selection methodology

TWLP Review Issues & Options

1 How to respond to the Issues & Options consultation

1.1 How to respond to the Issues & Options consultation

Issues & Options Consultation - 12 October 2020 - 4 December 2020

We are seeking comments on the proposals in this document by 4th December 2020. We would encourage you to view the documents and to comment on them using the consultation portal (<https://telford-consult.objective.co.uk/portal/>) as this will not only save paper, but will also help the Council with processing comments received.

Where the Council is seeking public feedback, questions have been included within the document and are highlighted up as below:

Question Example
Example Question: Do you have any comments to make on the proposed amendments to this policy?

ADD COMMENT

If you need assistance in responding to this consultation please contact the Strategic Planning Team on 01952 384241. The consultation documents will also be made available during the consultation period at your local Telford & Wrekin library.

The deadline for consultation comments is **5pm on Friday 4 December 2020**.

How to be kept up to date with the review of the Local Plan

We are keen to engage with local residents, business community and a wide range of stakeholders as we review the Telford & Wrekin Local Plan 2011-2026. If you would like to be kept informed and aware of each stage of this review you are invited to provide your details for contact at

Further explanation: As an example, if you would like to comment on the 'Natural Environment' you will need to go through the contents on the left of the page to 'Review of development management policies' and click the drop down menu (▾).

Issues and Options 2020

FORMAL SUBMISSION - OPEN

ABOUT THIS CONSULTATION **PROPOSAL** WHAT PEOPLE SAY

Options consultation

- 2 Why are we reviewing the Local Plan?
 - 2.1 Introduction
 - 2.2 Wider planning framework for Telford & Wrekin
 - Local Development Plan
 - 2.3 Changes to the National Planning Policy Framework
 - 2.4 Government planning consultations
 - 2.5 Changes to permitted development rights
 - 3 What does the Issues & Options document cover?
 - 4 Performance of the adopted Plan
 - 5 Development of the Vision and Strategy
 - 6 Development requirement options
 - 7 Distribution of Growth
 - 8 Review of development management policies
 - 9 Next Steps
 - 10 Appendix 1: Site selection methodology

Start with adding a comment.

REVIEW SUBMIT

The Forest Community Definition

The Council is exploring two potential definitions of 'Forest Community' as part of the borough vision:

Proposal 1:
For vibrant, growing and diverse communities living healthy lives and having meaningful relationships with nature in high quality woodlands and green spaces across the borough. For communities which are taking meaningful action to address climate change and valuing the range of habitats and species present locally.

Proposal 2:
For vibrant, growing and diverse communities sitting comfortably within the mosaic of high quality woodlands and greenspaces of the borough. For communities actively adapting to climate change and working to support nature recovery and resilience.

ADD COMMENT

Question 1
Which proposed definition of the Forest Community do you prefer? Are there any other aspects to the Forest Community you would like to see considered within the definition?

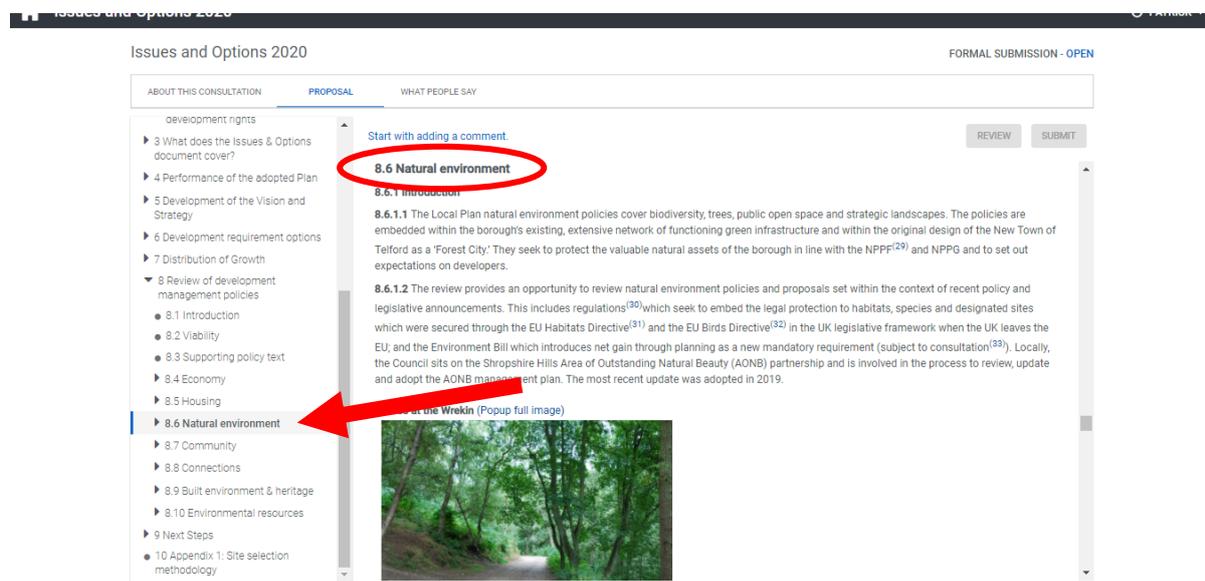
3. Maximising inward investment and employment opportunities

What is the issue?

The borough's economic growth rate is exceeding both the West Midlands and England with GVA increasing by 6.6% compared to 4% and 3.1% respectively. Growth has also been consistent with year on year increases in GVA since the 2008 recession.

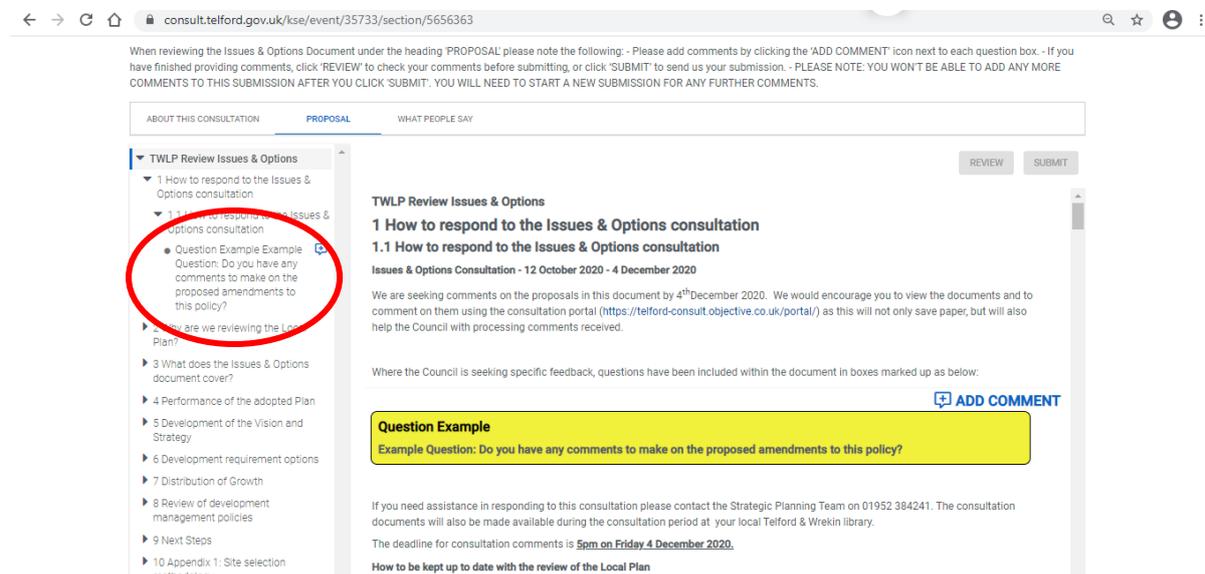
The borough is a key economic powerhouse for the Marches LFP area and is as a gateway location between engineering/technology and food

Further explanation continued: Once you have clicked the drop down menu (▼), then click on **‘Natural Environment’** and the page will take you to that section of the Issues & Options Consultation Document.



Please Note: A list of the questions will be located in the **‘Supporting Documents’** located on the **‘ABOUT THIS CONSULTATION’** page for reference purposes.

Please also note: Questions can also be seen in the contents on the left side of the page under their relevant section.



Section 5: How to make comments and submit

Step 1: Once you have located one of the questions you would like to comment on please click on **'ADD COMMENT'** to the top right of the **yellow question box**. Alternatively please **click the blue box next to the question in the contents**.

Please note: you will need to **'login'** if you wish to submit a comment.

The screenshot shows a web browser at the URL consult.telford.gov.uk/kse/event/35733/section/s15925719141251#s15925719141251. The page title is "Issues and Options 2020" and the current section is "PROPOSAL". The main content area is titled "Policy 8.9.2: Residential alterations" and includes an "Approach" section and a "Proposals" section. Below this is a yellow question box for "Question 45: Do you agree with the policy proposals set out above? Are there any other proposals the Council should consider?". To the right of the question box is a blue button with a plus icon and the text "ADD COMMENT". In the left-hand navigation menu, a blue button with a plus icon is visible next to "Question 45".

Step 2: Before you can submit a comment you will need to fill in some **'Personal Details'** such as **your address, postal town and postcode** which are all mandatory fields and will need to be filled in before proceeding. Once complete click **'Next'**.

Please note: You will not need to fill in your Personal Details again once you have done this for the first question.

The screenshot shows the "Profile" form on the consultation website. The form is titled "Profile" and includes the following fields: "Your title - or how you like to be addressed (e.g. Mr, Mrs, Ms, Dr, etc). Title", "Given Name", "Your last name or surname. Family name. Mothershead", "Address Line 1", "Address Line 2", "Address Line 3", and "Post Town". Red arrows point to the asterisks next to the "Address Line 1", "Address Line 2", and "Post Town" fields, indicating they are mandatory. A blue button with the text "NEXT" is located at the bottom of the form.

Step 3: You will then be asked to answer some questions on 'Age' 'Gender' 'Disability' and 'Ethnicity'. These questions are **not mandatory** and if you do not answer them you will still be able to proceed. Click 'Next'.

Step 4: You are now able to answer the consultation questions. Once complete please click 'COMPLETE COMMENT'.

Please note: You are also able to drop files into the dotted box below, however please use this for any information that is additional to your comments for example maps or images.

Issues and Options 2020 FORMAL SUBMISSION - OPEN

ABOUT THIS CONSULTATION **PROPOSAL** WHAT PEOPLE SAY

Review of Development Management Policies

Question 44
Do you agree with the policy proposals set out above? Are there any other proposals that should be considered in the design criteria?

Test.

Drop a file here or browse

COMPLETE COMMENT SAVE DRAFT DISCARD

Step 5: Once you have clicked 'COMPLETE COMMENT' you will be taken back to the Local Plan Issues & Options Consultation document and the top right of the question will now say 'COMMENTED'.

Question 45
Do you agree with the policy proposals set out above? Are there any other proposals the Council should consider?

COMMENTED

Step 6: Once you have finished answering questions, please refer to the top heading which shows 'Review' and 'Submit' clickable boxes.

Consultation Home PATRICK

Issues and Options 2020 FORMAL SUBMISSION - OPEN

When reviewing the Issues & Options Document under the heading 'PROPOSAL' please note the following - Please add comments by clicking the 'ADD COMMENT' icon next to each question box - If you have finished providing comments, click 'REVIEW' to check your comments before submitting, or click 'SUBMIT' to send us your submission. - PLEASE NOTE: YOU WON'T BE ABLE TO ADD ANY MORE COMMENTS TO THIS SUBMISSION AFTER YOU CLICK 'SUBMIT'. YOU WILL NEED TO START A NEW SUBMISSION FOR ANY FURTHER COMMENTS.

Your current submission is in draft.

ABOUT THIS CONSULTATION **PROPOSAL** WHAT PEOPLE SAY

TWLP Review Issues & Options

1 How to respond to the Issues & Options consultation

1.1 How to respond to the Issues & Options consultation

Issues & Options Consultation - 12 October 2020 - 4 December 2020

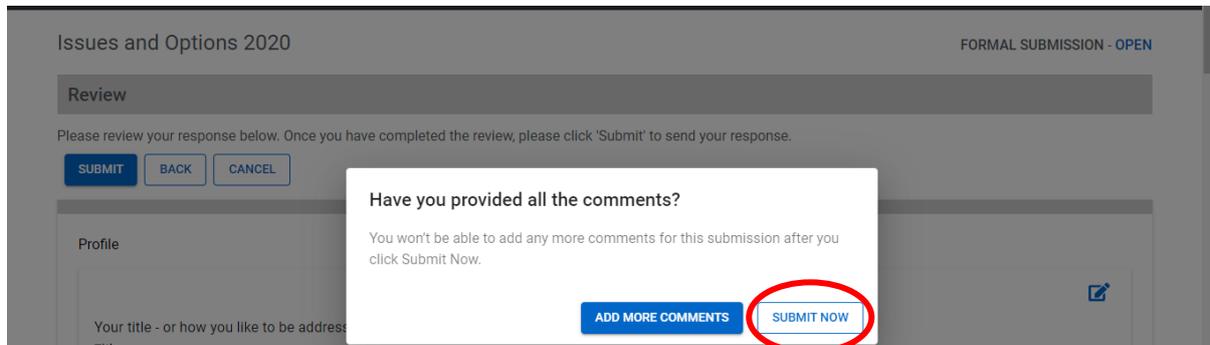
We are seeking comments on the proposals in this document by 4th December 2020. We would encourage you to view the documents and to comment on them using the consultation portal (<https://teford-consult.objective.co.uk/portal/>) as this will not only save paper, but will also help the Council with processing comments received.

REVIEW **SUBMIT**

Step 7: When you click **'Review'** you will be able to see your **'Personal Details'**, additional questions on **'Age'** **'Gender'** **'Disability'** and **'Ethnicity'** as well as each question you have commented on.

Once you are happy please click **'Submit'** at the top of the page, you will then be asked **'Have you provided all the comments?'** If you are happy click **'SUBMIT NOW'**.

Please note: Once you have clicked **'SUBMIT NOW'** you will not be able to add any further comments to this current submission – you will be able to make further submissions should you wish to.

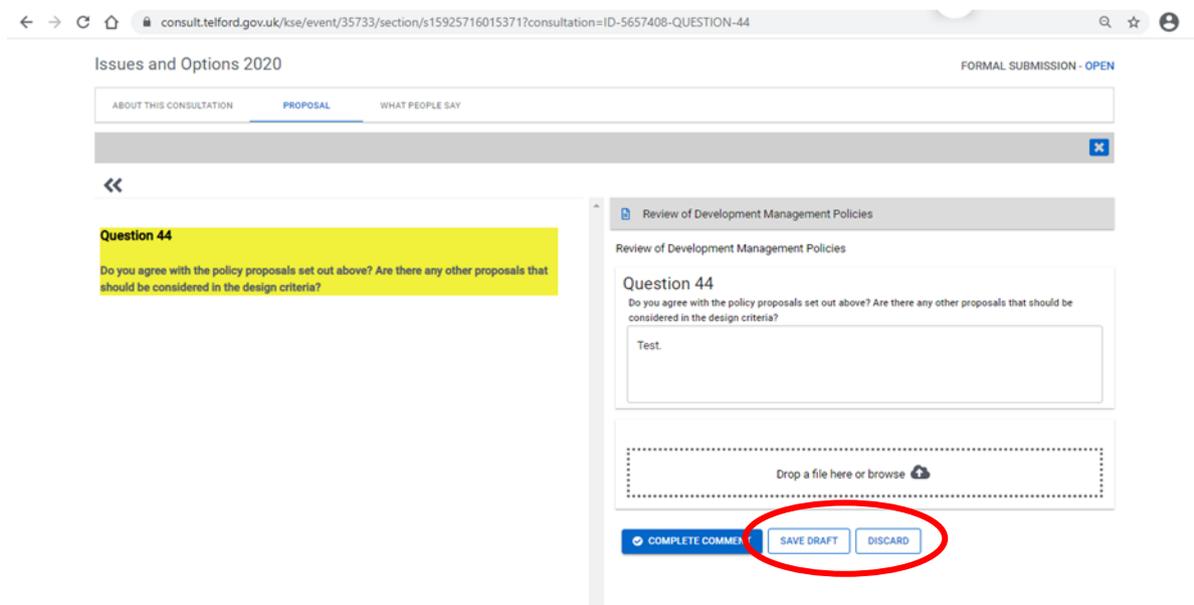


Step 8: Once submitted you will receive a **'Thank You'** indicating you have submitted the comments, as well as a **confirmation email**. Please refer to **Section 7** to find out what happens next.

Section 6: Saving draft comments for later use

Step 1: Alternatively to the **'COMPLETE COMMENT'** action for each questions you can **'SAVE DRAFT'**. This action allows you to leave the consultation page and return at a later date.

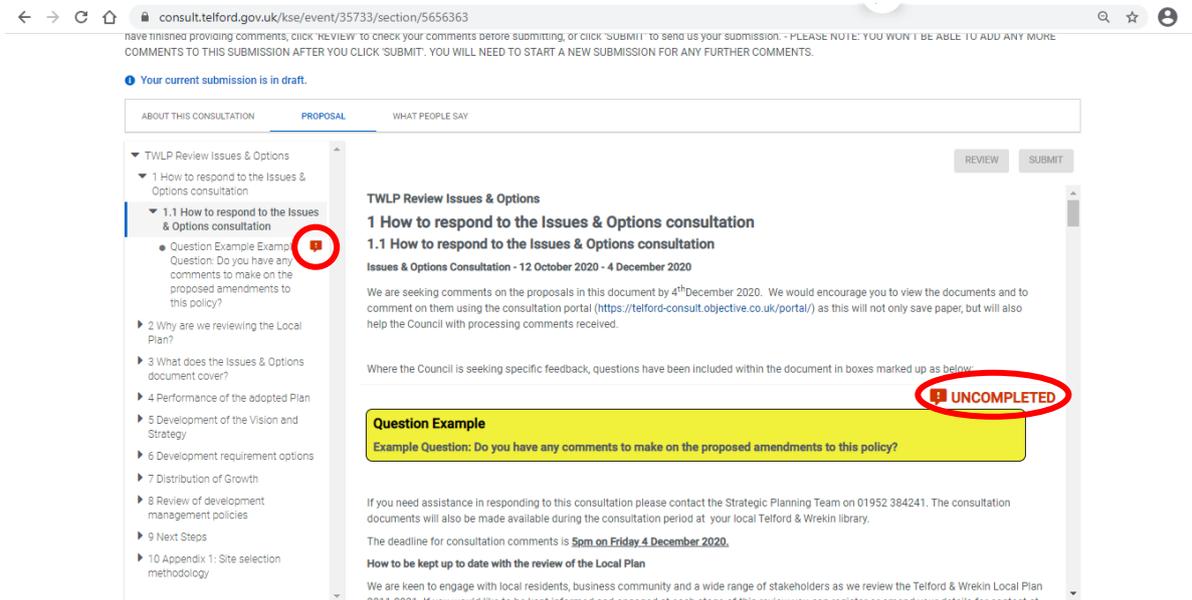
Please Note: If you click **'DISCARD'** you will first be sent **'Are you sure you want to cancel?'** If you confirm, your comment will be deleted.



Step 2: Once you **'SAVE DRAFT'** you will receive a comment above the question stating **'The page has been saved successfully'**.

Step 3: On your return to the document you will need to complete said question(s) which will show a **red box symbol** indicating **UNCOMPLETED** you need to complete the question. This is shown in both the **contents** and the **document** itself.

Please note: You will need to **complete all your comments** before proceeding to **'Review'** or **'Submit'**.

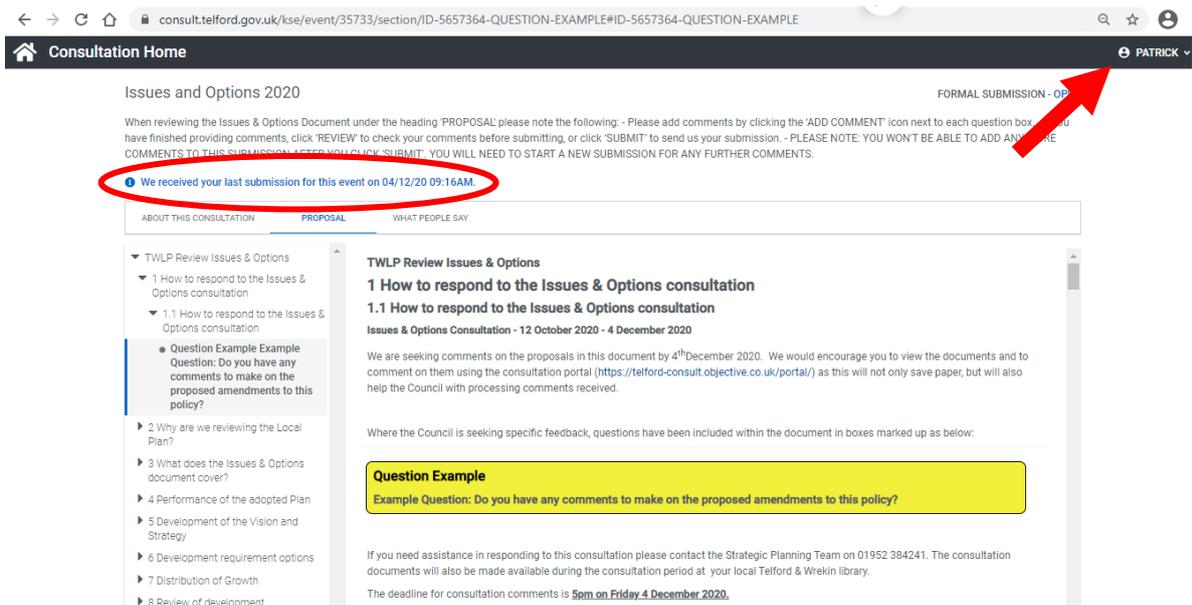


Step 4: To finish submitting your comments, please complete the process set out in **Section 5** of this guidance.

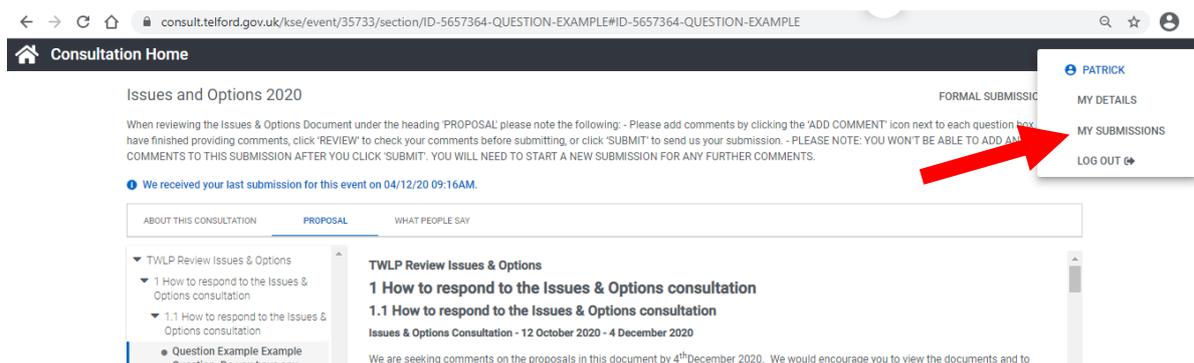
Section 7: Once your comments have been submitted

Step 1: You will now be able to view your submissions in the top right of the page where your name is. **Click on the drop down menu.**

Please note: The page will also tell you when your last submission was.



Step 2: Click 'MY SUBMISSIONS' on the drop down menu.

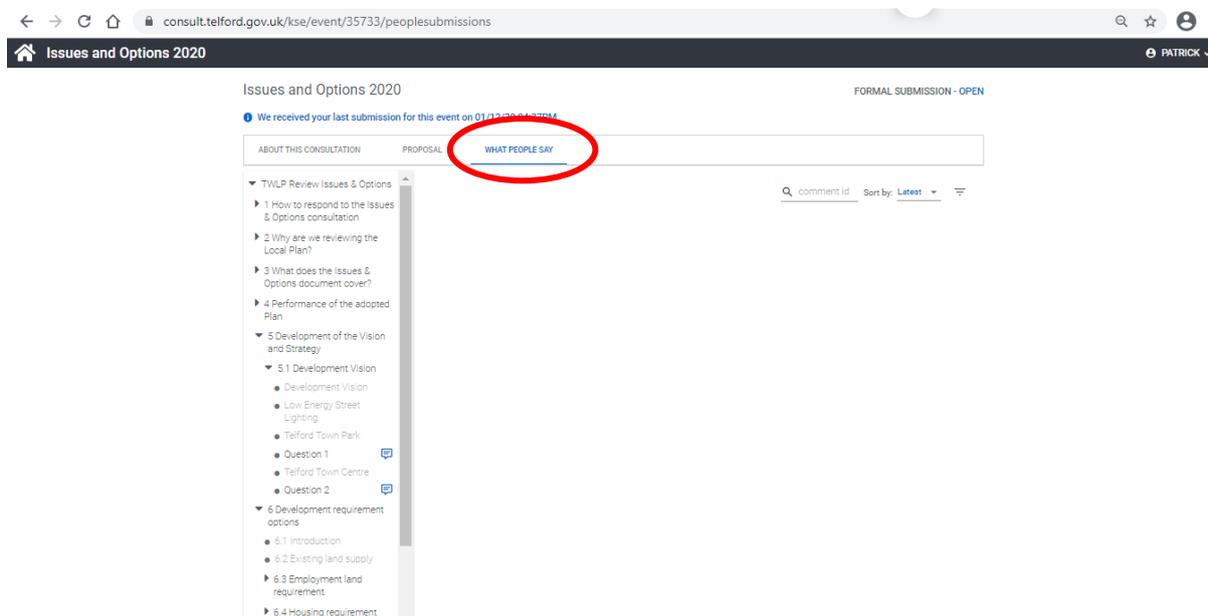


Step 3: You will now be able to view your previous submissions, click 'VIEW' to open.



Please Note: Your comments will now be sent to Telford & Wrekin Council for processing by our Strategic Planning Team. This process can take time as all comments need to be taken into account before they can be shown publically.

Once all of your comments have been processed they will appear on the 'WHAT PEOPLE SAY' tab



Section 8: Frequently Asked Questions

Q: I've submitted comments for a consultation before do I still have an account?

A: Your account details from previous consultations are saved on our system. If you contact the Strategic Planning Team we will send you the details along with a new password via automated email.

Q: I've registered an account but I still can't log on to the system?

A: Please make sure you have inputted the details correctly. If you still have trouble try refreshing the page. If you still encounter problems please contact a member of the Strategic Planning Team and someone will assist you.

Q: I've submitted comments but I've decided I want to make another submission. Am I able to do this?

A: Yes, the system allows people to make multiple submissions, however, you will need to allow a short amount of time in-between submissions. Although we recommend submitting all your comments at one time if possible.

Q: I represent several consultees. Am I able to submit comments for each of them?

A: Yes, if you have registered as an agent or are writing on behalf of an organisation, you will be able to add consultees on '**MY CONSULTEES**' on the drop down menu under your details in the top right of the page.

Q: I can't reach the consultation page, what should I do?

A: The website is most likely encountering technical issues, and the Council will be working to fix this. Please try coming back later, however, if the problem persists please contact a member of the Strategic Planning Team.