

## TELFORD & WREKIN COUNCIL

### DELEGATED DECISION BY THE DIRECTOR: NEIGHBOURHOOD & ENFORCEMENT SERVICES

### BOROUGH OF TELFORD & WREKIN (BROOKSIDE SAFER STREETS) PUBLIC SPACE PROTECTION ORDER 2021

### REPORT OF: JAS BEDESHA, SERVICE DELIVERY MANAGER- COMMUNITY SERVICES

## SUMMARY OF MAIN PROPOSALS

To seek approval of the Borough of Telford & Wrekin (Brookside Safer Streets) Public Space Protection Order 2021, to come in to force on 1 April 2021, to allow the installation of gates/barriers across the public highway at locations specified in the Order for the purposes of addressing incidents of criminal behaviour and anti-social behaviour in the Brookside area.

## RECOMMENDATIONS

1. That the Director: Neighbourhood & Enforcement Services approves the Borough of Telford & Wrekin (Brookside Safer Streets) Public Space Protection Order 2021 as set out at Appendix 1, to come into force on 1 April 2021, in accordance with the authority granted to Chief Officers in the Constitution of the Council.

## SUMMARY IMPACT ASSESSMENT

<b>Community Impact</b>	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	<ul style="list-style-type: none"><li>• All neighbourhoods are a great place to live</li><li>• Every child, young person and adult lives well in their community</li></ul>
	Will the proposals impact on specific groups of people?	
	Yes	Residents of Brookside
<b>Target Completion/ Delivery Date</b>	31 March 2021	
<b>Financial/ Value for Money Impact</b>	Yes	Home Office funding of £550k is available through the Police Crime Commissioner for the Safer Streets Project. The cost installing gating and fencing within the Brookside area as a result of the Public Protection Order will be met from this funding.  MLB 14.01.21
<b>Legal Issues</b>	Yes	The Council proposes to make the Borough of Telford & Wrekin (Brookside Safer Streets) Public Spaces Protection 2021 (the Order) under sections 59 and 64 of the Anti-Social Behaviour, Crime and Policing Act 2014 (the Act) to prohibit the occurrence and recurrence of criminal and anti-social activities in the areas specified in the Order.

		<p>Officers have consulted fully with local residents, landlords and interested parties/stakeholders in compliance with the requirements of the Act.</p> <p>The Order will remain in force for a period of 3 years unless otherwise amended or revoked and may be extended for a period of a further 3 years following further consultation.</p> <p>Once approved the Final Order will have to be passed to Legal Services for the Corporate Seal to be applied.</p>
<b>Other Impacts, Risks &amp; Opportunities</b>	Yes	The order will create safer routes for residents to use with improved street lighting and CCTV.
<b>Impact on Specific Wards</b>	Yes	Brookside

## **PART B – ADDITIONAL INFORMATION**

The Public Spaces Protection Order (PSPO) is proposed to prevent recurring crime, environmental crimes and anti-social behaviour (ASB) in and around the Brookside area and forms part of the wider Brookside Safer Street Project. Once established the proposed PSPO will enable the gating or fencing of fourteen (14) thoroughfares within the Brookside area (“the Restricted Areas”) and restrict access to the Restricted Areas to pedestrians passing through the area.

The Brookside neighbourhood is a large urban estate, situated in the South of the Borough. The estate is beset with a number of social issues and criminality that is greatly impacting on the quality of life of the people who live in the area.

Within the area there is a mix of housing tenures with a high proportion of private rented sector properties. Residential layout is a problem in Brookside, it is designed on the Radburn style estate housing of the 1920's originating from America, as a solution for middle class housing. Radburn estates were built throughout the UK from the early 1960s through to the early 1980s for council tenants at high densities. The original Radburn houses faced onto the street, whereas British designers turned the properties around so that they fronted a pedestrian walkway with cars parked to the rear of the properties off the roads.

The housing mix in Brookside is mainly semi-detached, terraces and flats, rented through social and private landlords, with some home owners. The properties are very closely situated together, with front doors located on narrow lanes. Data from the Local Authority identified that 1% of Telford’s population are housed in the areas of Blakemore, Burford and Bishopdale alone.

Alleyways and narrow lanes run through the estate, most are not overlooked, with overgrown hedges/trees and some are poorly lit, making them a perfect environment to foster crime and anti-social behaviour, and making them unsafe and

difficult to police.

Data from the Local Authority identifies there is an increase in Houses of Multiple Occupation (HMOs). The HMOs and some private rented accommodation have been linked to fly tipping and transient families, who are not able to be housed through social housing, due to debt, anti-social behaviour and other issues.

The Police Design Out Crime Officer completed a walk around of the estate. The visual audit identified the following issues: graffiti, litter, walls knocked down, garage doors broken and general disrepair. The use of routes (desire lines) through the hedge/tree barrier leading to Burford were clear enabling direct access to the multiple routes of narrow lanes further into the estate.

West Mercia Police recently carried out a survey with local households in the Brookside area to measure people's perceptions and lived realities of acquisitive crime in the area. The survey revealed that the fear of theft and burglary was higher than average amongst local residents. This perception corresponds with data on the lived reality, with 32% of residents also reporting that they have been victims of acquisitive crime whilst living in the area.

Police recorded data indicates that Brookside has experienced a slight increase in overall crime and anti-social behaviour over the last five years. In 2019/20 there were a total of 406 reported crimes compared with 281 reported crimes in 2015/16. Over the time period of five years each resident will have experienced on average 1.22 crimes each. Brookside is ranked the fifth highest area for crime in Telford & Wrekin.

Telford & Wrekin Council recorded data on anti-social behavior and environmental crime indicates higher than average numbers of reports for the area. For example, in 2018/19 there were a total of 559 fly tipping reports, equal to a rate of 85.8 per 1,000 population compared to the borough average of 29.5 per person. Additionally, the rate of noise complaints was almost twice the average for the borough, standing at 10.3 per 1,000 population compared to 5.6 per 1,000 population.

In recent months the Police Safer Neighbourhood Team have witnessed a surge in violent crime and anti-social behaviour resulting in a high risk management plan being set up for the area.

The Brookside estate is currently subject of a police problem solving plan due to higher than average levels of acquisitive crime. Between 2017- 2019, local data tells us that the area experienced an average of 39.51 acquisitive crimes per 1,000 population and 17.00 burglary crimes per 1,000 population.

Analysis of burglary data shows that the majority of burglaries across the Brookside area are residential dwelling in comparison to non-residential dwelling. Most occur in daylight hours and include multiple HMO's. The most common method of entry is forcing doors or smashing windows. CCTV is not operating in the residential areas, only near the shopping area.

It is believed that offenders are local to the area as some of the crimes committed have required some form of prior knowledge of what is in the property. There is no

set pattern with victims, however, most repeat victims are deemed “vulnerable”. Entry to the properties is often using items taken from gardens. The layout of the many narrow lanes and footpaths/ thoroughfares only serve to allow the movement of offenders through the Brookside area.

Work is needed in the area to reduce crime and ASB and the various partners and agencies in the Brookside Safer Streets Project are seeking to implement a range of initiatives and steps to address the issues. The PSPO and subsequent gating and fencing works are a part of this wider project which will allow access to various areas to local residents only, effectively preventing unauthorised access to others; deter crime, ASB and environmental crime and effectively underpin the overall work of the Brookside Safer Streets Project.

It is envisaged that the restrictions by reducing access would reduce levels of crime and anti-social behavior, and improve environmental management by restricting activities such as fly tipping.

Residents from the wider residential area will have no access at all to any gated thoroughfare whilst this PSPO is in effect. However there are alternative pedestrian routes as a reasonable and alternative route in respect of all gated and fenced locations that all residents can use and are identified on the draft PSPO Order Map.

The levels of crime, anti-social behaviour and poor waste management practices such as fly tipping that are taking place on a regular basis within Brookside have a detrimental impact on local residents who live in the immediate area and affects their quality of life. These activities are persistent and have continued over a long period of time and without some additional forms of intervention it is maintained that these behaviours will continue.

Whilst policing and anti-social behaviour awareness campaigns will continue to respond to issues in the area, the additional proactive introduction of gating and fencing by way of the proposed Public Spaces Protection Order will physically restrict unauthorised access to the restricted areas for a three year period (subject to extension).

Before the expiration of this three year period the impact of the PSPO will be reviewed by the Council.

Subject to the exemptions specified, the Order will prohibit persons from being in the Restricted Areas at all times. Barriers will be installed, operated and maintained by the Council at the entrances to the Restricted Areas. It is intended that the Order will be in effect for 3 years, subject to any variation or extension of its duration.

The Restriction will not apply to any occupier of premises adjoining or adjacent to the respective Restricted Areas or to any person engaged on Council business, to any police, ambulance or fire service personnel acting in pursuance of statutory powers or duties, to any statutory undertaker, gas, electricity, water or communications provider requiring access to their apparatus situated in the Restricted Areas or to any person authorised in writing by the Council.

The alternative route for pedestrians when the Restriction is in effect will be via

the adjacent street footways, as shown by blue lines on the order map.

If the Order is made, failure to comply with the Order may result in the issuing of a Fixed Penalty Notice of up to £100 or criminal prosecution, and on conviction a fine of up to £1000.

## **EQUALITIES IMPACT ASSESSMENT – ADDITIONAL INFORMATION**

An Equality Impact Analysis has identified that there are both positive and negative impacts to the introduction of alley gating.

Primarily there will be a real improvement in the safety and perception of crime for older people, disabled people and women. All of whom are more likely to be victims of acquisitive crime and also report a higher fear of being victims of crime.

The project mitigates the potential negative impacts as much as reasonably possible. For example gates could increase difficulty accessing specific areas, for people with disability or older people, identified through planning and consultation. The design of the alley gates and their locking mechanisms will mitigate these negative impacts through accessible design. Further mitigation will take place during the implementation of alley gating and other project solutions such as effective communication and reassurance, CCTV implementation and home security improvements.

## **BACKGROUND PAPERS**

PSPO Proposal  
PSPO Statement of Reasons  
PSPO Consultation Responses  
PSPO Equality Analysis

Report prepared by Jas Bedesha, Service Delivery Manager- Community Services

# TELFORD & WREKIN COUNCIL

# Officer Decision Notice

## THE FOLLOWING DECISION HAS BEEN TAKEN UNDER: PART 2 – DECISION MAKING: DELEGATIONS TO CHIEF OFFICERS OF THE COUNCIL’S CONSTITUTION

<b>Decision maker:</b>	Dean Sargeant
<b>Position:</b>	Director: Neighbourhood & Enforcement Services
<b>Decision in the matter of:</b>	Borough of Telford & Wrekin (Brookside Safer Streets) Public Space Protection Order 2021
<b>Key Decision published on:</b>	N/A
<b>Decision taken on:</b>	
<b>Deadline for call-in:</b>	N/A

### **Background Information:**

The Public Spaces Protection Order (PSPO) is proposed to prevent recurring crime, environmental crimes and anti-social behaviour (ASB) in and around the Brookside area and forms part of the wider Brookside Safer Street Project. Once established the proposed PSPO will enable the gating or fencing of fourteen (14) thoroughfares within the Brookside area (“the Restricted Areas”) and restrict access to the Restricted Areas to pedestrians passing through the area.

The Brookside neighbourhood is a large urban estate, situated in the South of the Borough. The estate is beset with a number of social issues and criminality that is greatly impacting on the quality of life of the people who live in the area.

Within the area there is a mix of housing tenures with a high proportion of private rented sector properties. Residential layout is a problem in Brookside, it is designed on the Radburn style estate housing of the 1920's originating from America, as a solution for middle class housing. Radburn estates were built throughout the UK from the early 1960s through to the early 1980s for council tenants at high densities. The original Radburn houses faced onto the street, whereas British designers turned the properties around so that they fronted a pedestrian walkway with cars parked to the rear of the properties off the roads.

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Alleyways and narrow lanes run through the estate, most are not overlooked, with overgrown hedges/trees and some are poorly lit, making them a perfect environment to foster crime and anti-social behaviour, and making them unsafe and difficult to police.

Data from the Local Authority identifies there is an increase in Houses of Multiple Occupation (HMOs). The HMOs and some private rented accommodation have been linked to fly tipping and transient families, who are not able to be housed through social housing, due to debt, anti-social behaviour and other issues.

The Police Design Out Crime Officer completed a walk around of the estate. The visual audit identified the following issues: graffiti, litter, walls knocked down, garage doors broken and general disrepair. The use of routes (desire lines) through the hedge/tree barrier leading to Burford were clear enabling direct access to the multiple routes of narrow lanes further into the estate.

West Mercia Police recently carried out a survey with local households in the Brookside area to measure people's perceptions and lived realities of acquisitive crime in the area. The survey revealed that the fear of theft and burglary was higher than average amongst local residents. This perception corresponds with data on the lived reality, with 32% of residents also reporting that they have been victims of acquisitive crime whilst living in the area.

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Telford & Wrekin Council recorded data on anti-social behavior and environmental crime indicates higher than average numbers of reports for the area. For example, in 2018/19 there were a total of 559 fly tipping reports, equal to a rate of 85.8 per 1,000 population compared to the borough average of 29.5 per person. Additionally, the rate of noise complaints was almost twice the average for the borough, standing at 10.3 per 1,000 population compared to 5.6 per 1,000 population.

In recent months the Police Safer Neighbourhood Team have witnessed a surge in violent crime and anti-social behaviour resulting in a high risk management plan being set up for the area.

The Brookside estate is currently subject of a police problem solving plan due to higher than average levels of acquisitive crime. Between 2017- 2019, local data tells us that the area experienced an average of 39.51 acquisitive crimes per 1,000 population and 17.00 burglary crimes per 1,000 population.

Analysis of burglary data shows that the majority of burglaries across the Brookside area are residential dwelling in comparison to non-residential dwelling. Most occur in daylight hours and include multiple HMO's. The most common method of entry is forcing doors or smashing windows. CCTV is not operating in the residential areas, only near the shopping area.

It is believed that offenders are local to the area as some of the crimes committed have required some form of prior knowledge of what is in the property. There is no set pattern with victims, however, most repeat victims are deemed "vulnerable". Entry to the

properties is often using items taken from gardens. The layout of the many narrow lanes and footpaths/ thoroughfares only serve to allow the movement of offenders through the Brookside area.

Work is needed in the area to reduce crime and ASB and the various partners and agencies in the Brookside Safer Streets Project are seeking to implement a range of initiatives and steps to address the issues. The PSPO and subsequent gating and fencing works are a part of this wider project which will allow access to various areas to local residents only, effectively preventing unauthorised access to others; deter crime, ASB and environmental crime and effectively underpin the overall work of the Brookside Safer Streets Project.

It is envisaged that the restrictions by reducing access would reduce levels of crime and anti-social behavior, and improve environmental management by restricting activities such as fly tipping.

Residents from the wider residential area will have no access at all to any gated thoroughfare whilst this PSPO is in effect. However there are alternative pedestrian routes as a reasonable and alternative route in respect of all gated and fenced locations that all residents can use and are identified on the draft PSPO Order Map.

The levels of crime, anti-social behaviour and poor waste management practices such as fly tipping that are taking place on a regular basis within Brookside have a detrimental impact on local residents who live in the immediate area and affects their quality of life. These activities are persistent and have continued over a long period of time and without some additional forms of intervention it is maintained that these behaviours will continue.

Whilst policing and anti-social behaviour awareness campaigns will continue to respond to issues in the area, the additional proactive introduction of gating and fencing by way of the proposed Public Spaces Protection Order will physically restrict unauthorised access to the restricted areas for a three year period (subject to extension).

Before the expiration of this three year period the impact of the PSPO will be reviewed by the Council.

Subject to the exemptions specified, the Order will prohibit persons from being in the Restricted Areas at all times. Barriers will be installed, operated and maintained by the Council at the entrances to the Restricted Areas. It is intended that the Order will be in effect for 3 years, subject to any variation or extension of its duration.

The Restriction will not apply to any occupier of premises adjoining or adjacent to the respective Restricted Areas or to any person engaged on Council business, to any police, ambulance or fire service personnel acting in pursuance of statutory powers or duties, to any statutory undertaker, gas, electricity, water or communications provider requiring access to their apparatus situated in the Restricted Areas or to any person authorised in writing by the Council.

The alternative route for pedestrians when the Restriction is in effect will be via the adjacent street footways, as shown by blue lines on the order map.

If the Order is made, failure to comply with the Order may result in the issuing of a Fixed Penalty Notice of up to £100 or criminal prosecution, and on conviction a fine of up to £1000.

**DECISION:**

**That the Borough of Telford & Wrekin (Brookside Safer Streets) Public Space Protection Order 2021 be approved, to come into force on 1 April 2021, in accordance with the authority granted to me as a Chief Officer under the Constitution of the Council.**

**Signed:** .....

**Dean Sargeant**

**Director: Neighbourhood & Enforcement Services**

**Date:** .....

**APPENDIX 1**

**BOROUGH OF TELFORD & WREKIN  
(BROOKSIDE SAFER STREETS)  
PUBLIC SPACES PROTECTION ORDER 2021**

**BOROUGH OF TELFORD & WREKIN**  
**(BROOKSIDE SAFER STREETS) PUBLIC SPACES PROTECTION**  
**ORDER NO.1 ORDER 2021**

The Borough of Telford & Wrekin Council ('the Council') is satisfied on reasonable grounds that the following two conditions are met:

- (i) the Activities described in Schedule 1 to this Order ('the Activities') are carried on in a public place and are having a detrimental effect on the quality of life of those in the locality; and
- (ii) the Activities are persistent and continuing in nature.

In exercise of its powers under sections 59 and 64 of the Anti-Social Behaviour, Crime and Policing Act 2014 ('the Act') and all other enabling powers, and having had regard to section 72 of the Act, the Council hereby makes the following Order:

**1. The Restriction**

Except as provided in Article 2 of this Order no person shall be in the Restricted Areas shown by bold black lines on the plan annexed to this Order ('the Order Plan') and described in Schedule 2 at any time

**2. Exceptions**

Subject to Article 3, the restriction provided by Article 1 of this Order shall not apply to any occupier of premises adjoining or adjacent to the respective Restricted Areas or to any person engaged on Council business, to any police, ambulance or fire service personnel acting in pursuance of statutory powers or duties, to any statutory undertaker, gas, electricity, water or communications provider requiring access to their apparatus situated in the Restricted Areas or to any person authorised in writing by the Council.

### **3. Contravention**

It is an offence for a person without reasonable excuse to contravene the restriction provided by Article 1 of this Order. A person guilty of an offence is liable on summary conviction to a fine not exceeding level 3 on the standard scale.

### **4. Alternative Routes**

The alternative routes for pedestrians when the restriction provided by this Order is in effect are via the adjacent street footways, as shown by blue lines on the Order Map.

### **5. Barriers**

Barriers will be installed, operated and maintained by the Council at the entrances to the Restricted Areas.

### **6. Duration**

The Order shall take effect on 1 April 2021 and has effect for 3 years subject to any variation or extension of the Order.

### **7. Citation**

The Order shall be cited as the Borough of Telford & Wrekin (Brookside Safer Streets) Public Spaces Protection Order No.1 Order 2021.

The Common Seal of the Borough of Telford & Wrekin was hereto affixed this day of January 2021 in the presence of:

**Anthea Lowe**  
**Associate Director: Policy &**  
**Governance**

## **Schedule 1 - The Activities**

Burglary, violence and public order offences, fly-tipping, drug-taking and anti-social behaviour including graffiti and use of the lanes and thoroughfares as routes to move around or escape routes in connection with such crime and anti-social behaviour.

## **Schedule 2 - The Restricted Areas**

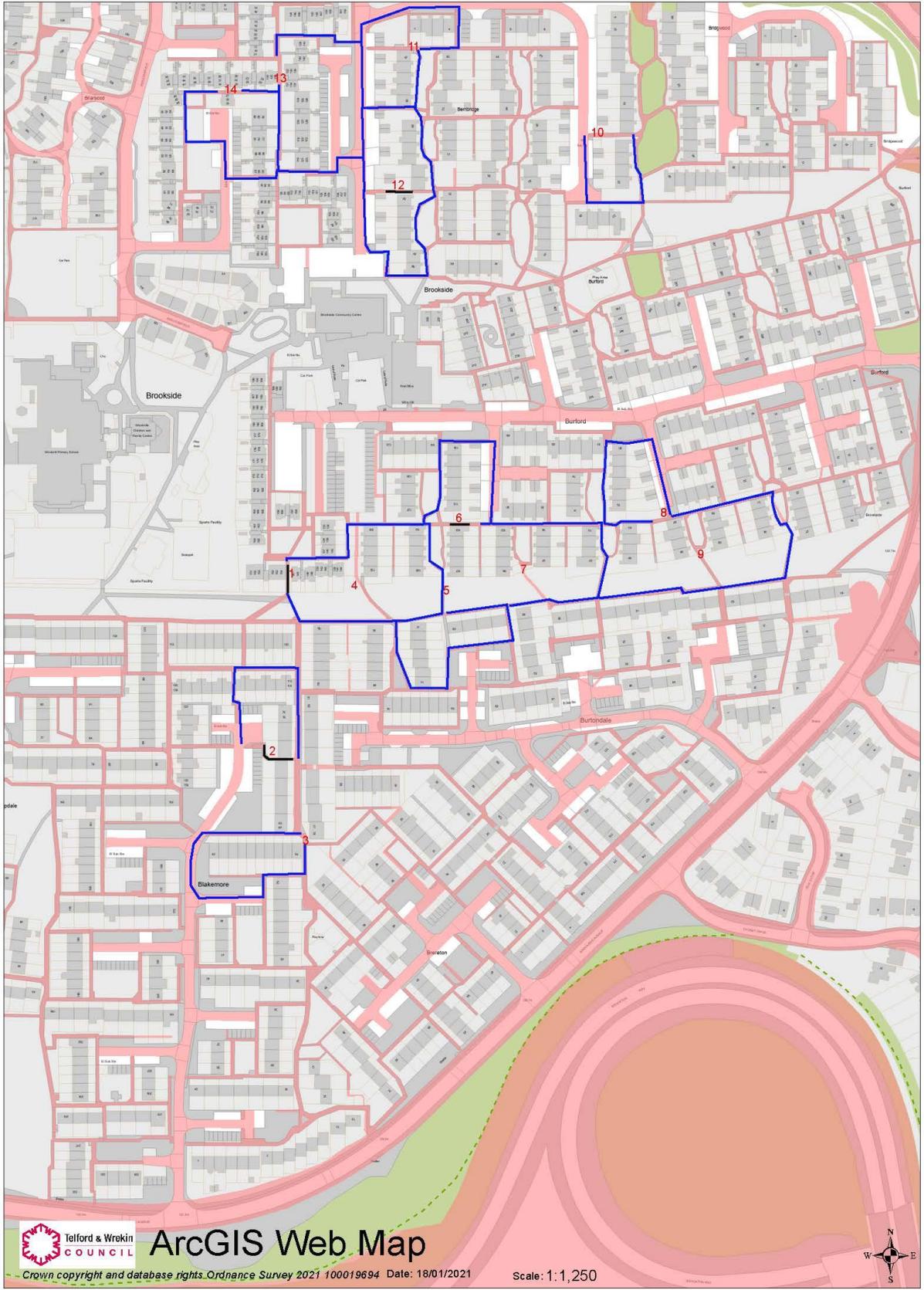
1. Highway over the full width running between 147 and 154 Burford. (shown as '1' on the Order Map)
2. Highway over the full width running between 70 and 71 Blakemore to the parking area at the rear of 70 and 71 Blakemore. (shown as '2' on the Order Map)
3. Highway over the full width between the properties 53 Blakemore and 77/78 Blakemore extending to the boundary of 77 Blakemore. (shown as '3' on the Order Map)
4. Highway over the full width between the properties 132 Burford and 144 Burford extending along the boundary of 132 Burford and up to the boundary of 144 Burford. (shown as '4' on the Order Map)
5. Highway over the full width running to the rear of 62 extending across open space up to the rear boundary of 107. (shown as '5' on the Order Map)
6. Highway over the full width running adjacent to 103 Burford extending to the boundary of 113 Burford. (shown as '6' on the Order Map)
7. Open space across the width running from the boundary of 97 Burford to the boundary of 98 Burford. (shown as '7' on the Order Map)
8. Highway over the full width adjacent to the boundary of 62 Burford

extending adjacent to the rear boundary of 75 Burford. (shown as '8' on the Order Map)

9. Highway over the full width between 58 Burford and 59 Burford extending along the boundary of both 58 and 59 Burford. (shown as '9' on the Order Map)
10. Highway over the full width running between 18 Bembridge and 19 Bembridge extending to the boundary wall of 18 Bembridge. (shown as '10' on the Order Map)
11. Highway over the full width between the 81 Bembridge and 1 Bembridge. (shown as '11' on the Order Map)
12. Highway over the full width between 92 Bembridge and 91 Bembridge extending to the boundary wall of 92 Bembridge. (shown as '12' on the Order Map)
13. Highway over the full width between 131 Bembridge and 138 Bembridge extending to the boundary wall of 131 Bembridge. (shown as '13' on the Order Map)
14. Highway over the full width between 27 Beaconsfield and 35 Beaconsfield extending to the boundary of 35 Beaconsfield and land to the side boundary of 33 Beaconsfield. (shown as '14' on the Order Map)

**BOROUGH OF TELFORD & WREKIN  
(BROOKSIDE SAFER STREETS) PUBLIC SPACES PROTECTION  
ORDER NO.1 ORDER 2021**

**ORDER MAP**



# ArcGIS Web Map

Crown copyright and database rights, Ordnance Survey 2021 100019694 Date: 18/01/2021

Scale: 1:1,250



## **BACKGROUND PAPERS**

## **BOROUGH OF TELFORD & WREKIN (BROOKSIDE SAFER STREETS) PUBLIC SPACES PROTECTION ORDER NO.1 ORDER 2021**

### **Our Proposal**

The Council proposes to make the Borough of Telford & Wrekin (Brookside Safer Streets) Public Spaces Protection Order 2021 (the Order) under sections 59 and 64 of the Anti-Social Behaviour, Crime and Policing Act 2014 (“the Act”) to prohibit the occurrence and recurrence of the specified criminal and anti-social activities (“the Activities”) in the Restricted Areas while the Order is in force.

### **The Activities**

Police recorded data indicates that Brookside has experienced a slight increase in overall crime and anti-social behaviour over the last five years. In 2019/20 there were a total of 406 reported crimes compared with 281 reported crimes in 2015/16. Over the time period of five years each resident will have experienced on average 1.22 crimes each. Brookside is ranked the fifth highest area for crime in Telford & Wrekin.

Telford & Wrekin Council recorded data on anti-social behavior and environmental crime indicates higher than average numbers of reports for the area. For example, in 2018/19 there were a total of 559 fly tipping reports, equal to a rate of 85.8 per 1,000 population compared to the borough average of 29.5 per person. Additionally, the rate of noise complaints was almost twice the average for the borough, standing at 10.3 per 1,000 population compared to 5.6 per 1,000 population.

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### **The Restriction**

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### **Exemptions**

The Restriction will not apply to any occupier of premises adjoining or adjacent to the respective Restricted Areas or to any person engaged on Council business, to any police, ambulance or fire service personnel acting in pursuance of statutory powers or duties, to any statutory undertaker, gas, electricity, water or communications provider requiring access to their apparatus situated in the Restricted Areas or to any person authorised in writing by the Council.

### **Alternative Routes**

The alternative route for pedestrians when the Restriction is in effect will be

via the adjacent street footways, as shown by blue lines on the map.

### **Contravention**

If the Order is made, failure to comply with the Order may result in the issuing of a Fixed Penalty Notice of up to £100 or criminal prosecution, and on conviction a fine of up to £1000.

# **BOROUGH OF TELFORD & WREKIN (BROOKSIDE SAFER STREETS) PUBLIC SPACES PROTECTION ORDER 2021**

## **STATEMENT OF REASONS**

The Public Spaces Protection Order (PSPO) is proposed to prevent recurring crime, environmental crimes and anti-social behaviour (ASB) in and around the Brookside area. Once established the proposed PSPO will enable the gating or fencing of fourteen (14) thoroughfares within the Brookside area (“the Restricted Areas”) and restrict access to the Restricted Areas to pedestrians passing through the area.

The PSPO that will enable the gating and/or fencing of the Restricted Areas is proposed within a neighbourhood known as the Brookside Safer Streets Project area.

The Brookside neighbourhood is a large urban estate, situated in the South of Telford, Shropshire. The estate is beset with a number of social issues and criminality that is greatly impacting on the quality of life of the people who live in the area.

Within the area there is a mix of housing tenures with a high proportion of private rented sector properties. Residential layout is a problem in Brookside, it is designed on the Radburn style estate housing of the 1920's originating from America, as a solution for middle class housing. Radburn estates were built throughout the UK from the early 1960s through to the early 1980s for council tenants at high densities. The original Radburn houses faced onto the street, whereas British designers turned the properties around so that they fronted a pedestrian walkway with cars parked to the rear of the properties off the roads.

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population are housed in the areas of Blakemore, Burford and Bishopdale alone.

Alleyways and narrow lanes run through the estate, most are not overlooked, with overgrown hedges/trees and some are poorly lit, making them a perfect environment to foster crime and anti-social behaviour, and making them unsafe and difficult to police.

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environmental crime indicates higher than average numbers of reports for the area. For example, in 2018/19 there were a total of 559 fly tipping reports, equal to a rate of 85.8 per 1,000 population compared to the borough average of 29.5 per person. Additionally, the rate of noise complaints was almost twice the average for the borough, standing at 10.3 per 1,000 population compared to 5.6 per 1,000 population.

In recent months the Police Safer Neighbourhood Team have witnessed a surge in violent crime and anti-social behaviour resulting in a high risk management plan being set up for the area.

The Brookside estate is currently subject of a police problem solving plan due to higher than average levels of acquisitive crime. Between 2017- 2019, local data tells us that the area experienced an average of 39.51 acquisitive crimes per 1,000 population and 17.00 burglary crimes per 1,000 population.

Analysis of burglary data shows that the majority of burglaries across the Brookside area are residential dwelling in comparison to non-residential dwelling. Most occur in daylight hours and include multiple HMO's. The most common method of entry is forcing doors or smashing windows. CCTV is not operating in the residential areas, only near the shopping area.

It is believed that offenders are local to the area as some of the crimes committed have required some form of prior knowledge of what is in the property. There is no set pattern with victims, however, most repeat victims are deemed "vulnerable". Entry to the properties is often using items taken from gardens. The layout of the many narrow lanes and footpaths/ thoroughfares only serve to allow the movement of offenders through the Brookside area.

Work is needed in the area to reduce crime and ASB and the various partners and agencies in the Brookside Safer Streets Project are seeking to implement a range of initiatives and steps to address the issues. The PSPO and subsequent gating and fencing works are a part of this wider project which will allow access to various areas to local residents only, effectively preventing

unauthorised access to others; deter crime, ASB and environmental crime and effectively underpin the overall work of the Brookside Safer Streets Project.

It is envisaged that the restrictions by reducing access would reduce levels of crime and anti-social behavior, and improve environmental management by restricting activities such as fly tipping.

Residents from the wider residential area will have no access at all to any gated thoroughfare whilst this PSPO is in effect. However there are alternative pedestrian routes as a reasonable and alternative route in respect of all gated and fenced locations that all residents can use and are identified on the draft PSPO Order Map.

The levels of crime, anti-social behaviour and poor waste management practices such as fly tipping that are taking place on a regular basis within Brookside have a detrimental impact on local residents who live in the immediate area and affects their quality of life. These activities are persistent and have continued over a long period of time and without some additional forms of intervention it is maintained that these behaviours will continue.

Whilst policing and anti-social behaviour awareness campaigns will continue to respond to issues in the area, the additional proactive introduction of gating and fencing by way of the proposed Public Spaces Protection Order will physically restrict unauthorised access to the restricted areas for a three year period (subject to extension).

Before the expiration of this three year period the impact of the PSPO will be reviewed by the Council.

# Safer Brookside Consultation Summary Report

## Overview

The Brookside Safer Streets consultation took place between 2 November and 7 December 2020.

Its aim was to inform the development and implementation of the Brookside Safer Streets project and subsequent Public Space Protection Order (PSPO) required to implement some of the proposed measures.

The primary method of data collection was an online survey and communications followed a 'push to web' approach promoting online access. Paper surveys were available on request. In total 8 papers surveys were requested and delivered during the consultation.

The project website [www.telford.gov.uk/saferstreetsbrookside](http://www.telford.gov.uk/saferstreetsbrookside) hosted the consultations and continues to act as a hub for project information including frequently asked questions and news updates.

There were 53 responses to the survey including 4 returned paper surveys. The findings are laid out in **Section 1- Structured Consultation Findings**.

The project also received 25 e-mails, letters and representations. These are summarised in **Section 2 - Unstructured Responses**.

**Appendix 1** is a summary of actions including ongoing actions that need to be taken account of.

A draft of the survey used can be seen in **Appendix 2**.

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## **Communications Summary**

A communications plan was developed using a blended approach of physical and digital engagement tools.

At the launch of the project a letter and invitation to take part was delivered to around 500 properties in the immediate vicinity of the proposed alley-gates locations.

The letter introduced the project its aims and invited participation.

A variation was used for properties which are immediately adjacent to the proposed sites and where the possibility of alley-gates being directly fixed to the property existed. This was delivered by members of the local Safer Neighbourhood Team who took the opportunity to speak directly with residents where possible. There are 46 residencies in this category and officers spoke directly with a number of residents.

To ensure regular communications with residents in the target areas a newsletter was developed;

- Newsletter, 23 November – delivered to 550 properties in the immediate area of the proposed sites
- Newsletter, 1 December – delivered to approximately 1000 properties within the target area.

Both newsletters promoted completion of the questionnaire as well as introducing key elements of the overall project.

### **Website engagement**

[www.telford.gov.uk/saferstreetsbrookside](http://www.telford.gov.uk/saferstreetsbrookside) is the digital hub for the project hosting information related to each stream and also access to the consultation whilst it was open.

There were 363 visits during the consultation period which shows a significant level of interest given the wider Brookside estate has approximately 2,500 properties.

## Section 1- Structured Consultation Findings

### Question 1

**Taking account of our overall proposals - improved street lighting, enhanced CCTV, alley-gating and home security measures, to what extent do you agree or disagree with our approach?**

Agreement Status	Number of responses	Percentage % (rounded)
Strongly agree	28	54
Agree	11	21
Neither agree nor disagree	6	12
Disagree	3	6
Strongly disagree	4	8
<b>Nett</b>	<b>+32</b>	<b>+61%</b>

A total of 30 comments were received, detailed below.

Agreement Status	Comment	Recommendation
<b>Strongly agree</b>	Reducing crime in our area is the right approach.	Note
	Will feel safer in our own street where we currently have drug dealers dealing by the garages (by Brindleyford Park) under the tree because f the lighting is so bad.	Note
	Over everything that has been suggested CCTV is the priority forget about the alley gating it's a waste of money	Note
	I strongly agree, the only problem I have got with it is I'm at **** burtondale where one of the fences will be placed. I have two walkways in my front garden and I'm concerned that if people are blocked getting on the main walk through brookside they will use my garden to get around the fencing.	Action Required
	Trees and bushes overgrown and block street lighting. Alley getting would make me feel more secure walking from block to block and also when at home knowing that only householders would have access	Note
	Alley gating is a particularly good idea to stop the criminals from an easy escape.	Note
	There have been an increase in the amount of crimes and anti social behaviour within	Note

Agreement Status	Comment	Recommendation
	Brookside. The above could help. Improved CCTV is definitely required to ensure safety, aswell as improved street lighting it is extremely daunting to walk around in the evening. Alley gating would also reduce the few that use the footpaths to avoid police and cause anti social behaviour such as riding bikes and quads around the paths.	
	Whilst I agree with the idea of this I am concerned that older residents will not be able to use the security locks (poor memory of code, too smaller digits) Also let's face it most of the bad behaviour that happens on brookside is sometimes by the residents who live in the area or associated with the minority that don't respect the area.	Action required
	I want to feel dare walking to/from my sons in the dark and not to be afraid outside of my property	Note
	Parking in Beaconsfield blocking driveways and turning around lack of privacy. More help for the elderly. Don't feel safe. Think more could be done.	Action required
	Residents and their acquaintances will already know about the cameras and will behave more calmly and decently. It will also be possible for authorities to more easily control the situation in the area. The gates will restrict the passage of unwanted and non-greedy guests.	Note
	Definitely better lighting and CCTV to help prevent the grooming and seugvtrafficking that is rife in, on and around Brookside	Note
	EASY TO IDENTIFY INTRUDERS	Note
<b>Agree</b>	For certain crimes this is reasonably effective for ASB and drug dealing this will have limited effect and likely move it somewhere else. A wider approach involving youth workers, community support programs around education development and strategic police action planning.	Action required
	Some of the Alley gateways I am a little unsure about, there will be a cohort of individuals involved in criminality and they will be able to access gates and give codes to others. In fact I can see them being left open or worse a foot chase will occur and the suspect will have the code and the police	Note

Agreement Status	Comment	Recommendation
	officer won't so effectively this could result in escape routes being easier for criminals not harder.	
	In principle the proposals are beneficial. There may be concerns about specifics of implementation.	Note
	In my view a considerable amount of consultation is needed prior any alley gating being carried out, especially with the residents living closest to the proposed gating	Action required
	CCTV and better St lightening very important and will help. Not sure on the alley-gating though.	Note
	It makes sense	Note
	More help for the elderly, person safety, sometimes I don't feel safe at all	Action required
<b>Neither agree/ disagree</b>	Have alley-gate next to 33 Burtondale - never been locked in the 12 years I've been here. CCTV & improved lighting would be far more beneficial.	Action required
	Do not agree with the proposal of some of the gates. Funnelling the crime down to one area of a street doesn't help the residents of that area. It seems like the certain parts are being punished for not committing a crime by having the crime forced upon their door step. Literally for some of us.	Note
	Street lighting and CCTV cameras, this I do applaud. However, I am strongly against alley gating as this would make the area resemble a prison, and also promote crime such as fly tipping and burglary.	Action required
	I don't agree with the gate next to my house because that's the way round to my back of the house. Do I get a key to unlock the gate to walk to the back of the house? If so then go for it, if not I am not going to be impressed with the extended walk round especially with knee problems and babies	Note
<b>Disagree</b>	The gating does not go far enough by a long way. Stirchley is a far better example of gating, Brookside has far too many rat runs. Gating part of it as proposed will simply move the crime to another area of Brookside. The proposed gating at 1.4.5.7 & 9 mask the fact that the path to which they link runs right through the centre of	Action required

Agreement Status	Comment	Recommendation
	<p>Brookside from Burnside to the Brookside perimeter road by Sanctuary housing. This is used regularly by youths on motorcycles to avoid police. From this central line they can access a vast majority of Brookside unhindered and yet your plans completely ignore this.</p>	
	<p>Personally think it'll push things to other parts of Brookside</p>	Note
<b>Strongly disagree</b>	<p>Seems that the measures are only being implemented on the bottom of the estate. Burnside and Brindleyford have issues with speeding motorbikes yet no gates are being put in on the spinal path this end of the estate!</p>	Note
	<p>The proposed alley gating for Burford show gates at locations 1,4,5,7 and 9. I live at **** Burford which is in the block of houses located between gates 7 and 9. Can someone explain why this route through the area has been left open, yet all the routes through to the road or shops have been gated? My concern is that with all the other routes gated, every man and his dog wishing to get across the estate or to the shop will be walking past my front door. If someone had bothered to visit the area before this was proposed they would see that my house and the other properties in our row, are right next to the footpath, and on several occasions my doorbell has been rung by some unknown person (for a joke, I presume!) and on one occasion my front door glass was smashed! I am not happy with an even greater level of foot traffic past my door. Can someone explain why the obvious routes closer to the shops (1,4,5,7) have been chose to be gated? Why not every other route, rather than all four in a row gated? I think the locations for the gates have been poorly chosen, and as far as I am aware there has been no consultation with the people in our block of houses to establish peoples views/concerns.</p>	Action required
	<p>Are we all getting tarred with the criminal brush?</p>	Note
<b>Unclass-ified</b>	<p>I agree with the lighting and enhanced CCTV and home security measures. However, the alley gating I do not agree with as it will</p>	Action required

Agreement Status	Comment	Recommendation
	<p>force me as an ambulatory disabled person likely out onto the road to reach my parent's garage they rent from wrekin housing trust on Bembridge or force me to take a detour. The problem with that for me is I have **** that can ****. By forcing me to take a detour you are forcing me to possibly have more episodes of my condition in public and the potential for stigma that comes with that if **** which could impact on my mental health. From reading the latest safer streets newsletter it appears that you have dismissed the concerns of disabled people or not fully understood their concerns about the alley gating. Speaking as an ambulatory disabled person it concerns me that this could lead to more of the older disabled residents becoming housebound as an up to 400m detour may be small to you, but is a large distance for many disabled people. The gating also has the potential to send more of the anti-social behaviour including crime towards the front houses on Bembridge.</p>	

## Question 2, 3 & 4 - Area specific questions

To what extent do you agree or disagree that the proposed alley-gating will help reduce the following issues in this area? (2 - Bembridge, 3 - Burford, 4 - Blakemore)

- **Burglary & theft**
- **Antisocial behaviour**
- **Fly-tipping**
- **Littering**
- **Graffiti**

Issue	Bembridge			Burford			Blakemore		
	+ve	-ve	Nett	+ve	-ve	Nett	+ve	-ve	Nett
<b>Burglary &amp; theft</b>	59	18	<b>+51</b>	65	22	<b>+43</b>	61	21	<b>+40</b>
<b>Antisocial behaviour</b>	57	18	<b>+49</b>	60	30	<b>+30</b>	53	23	<b>+30</b>
<b>Fly-tipping</b>	44	26	<b>+18</b>	49	32	<b>+17</b>	43	27	<b>+16</b>
<b>Littering</b>	41	30	<b>+11</b>	46	33	<b>+13</b>	39	27	<b>+12</b>

<b>Graffiti</b>	43	26	<b>+17</b>	46	30	<b>+16</b>	42	23	<b>+19</b>
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The questions related to areas and specific anti-social behaviour saw some variation in response although overall there was agreement that all elements would be impacted positively by the introduction of alley gating.

In particular, there was a significant nett agreement that the primary focus of the project the reduction in acquisitive crime would be impacted positively.

## Question 5

**Thinking about the alley-gating proposals overall, do you have any concerns?**

Yes 26 – 49%

No 27 – 51%

If yes, please tell us; (22 comments received)

<b>Comment</b>	<b>Recommendation</b>
Accessibility for those walking across the estate and the security of these gates as mentioned previously is fraught with issues.	Note
Alley gating will help to increase all that I have ticked above.	Note
Disabled access, keys and who has them. Creating new problem routes through the estate.	Note
Don't think it will work?	Note
Great idea but why not give the land to the people that the alleys back onto rather than gate it off and it go to disrepair? Would that be cheaper? How are the alley ways going to be maintained if this goes ahead?	Action required
I am one of the people where you propose to put a gate beside my house I will have more noise coming into my house children using the fence as a climbing frame to play on people banging the gate leaving it open I owned my property and I don't want this on my house the area I live has always been a quiet block I think it will mean more people will be coming through this area littering and causing problems for us I have lived here over 40 years and it's has always been a quiet block	Action required
I live at **** Burford. It appears that the gated areas will result in the thoroughway in front of my home becoming increasingly busy and a funnel for anti social behaviour	Action required
Key escape route missed from plans. Alley at the end of Sambrook close.	Action required
My house is right next to number 6 on the location map, you will be more beneficial putting the gate up the hill	Action required

Comment	Recommendation
rather at the bottom to be honest with you	
Not enough and not all right locations	Note
Pushing the crime to one place is not helpful.	Note
Security doors to get fixed so tenants can have their own fins to get in out flats as it's all open onbembridge	Action required
See original response	Note
<p>See this partial answer lifted from question 1 - However, the alley gating I do not agree with as it will force me as an ambulatory disabled person likely out onto the road to reach my parent's garage they rent from wrekin housing trust on Bembridge or force me to take a detour. The problem with that for me is I have **** that can **** at anytime. By forcing me to take a detour you are forcing me to possibly have more episodes of my condition in public and the potential for stigma that comes with that if people **** which could impact on my mental health. From reading the latest safer streets newsletter it appears that you have dismissed the concerns of disabled people or not fully understood their concerns about the alley gating. Speaking as an ambulatory disabled person it concerns me that this could lead to more of the older disabled residents becoming housebound as an up to 400m detour may be small to you, but is a large</p>	Action required
Stopping drug alley dealing	Note
Supposed to stop drug dealing but dealers are living in properties that will be given keys and access to gated paths	Note
<p>The concern raised amongst many residents regarding the gating is that the main path between 66 and 67 Burford through to the path that leads to Burtondale and in the other direction to the main road in Burford leading to 80 and 81 Burford is that there has been no gate proposed for this area. This will increase the crime along this area as persons will be forced to use this path as the other paths will be gated. We already have antisocial behaviour along this area with motor bikes and mopeds being driven along this path shortcutting from Burtondale into Burford, as well as drunks and teenage gangs etc. There are some elderly and vulnerable residents living along this pathway and area. As an extension to the notes above, there has also been fencing broken, front doors broken and drainpipes on houses damaged by teenagers/gangs as they have walked along this path</p>	Action required
the need for greater consultation and the awareness of any gating should an emergency (fire etc.) occur	Note
Trapped like rats. Is this really what the country is coming too. Tar all residents on brookside with the same brush. All you're going to do is push the crime to areas of brookside that no measures are being put in place.	Note
Waste of money CCTV only is required	Note

Comment	Recommendation
Will mobility scooters still be able to gain access to the gated areas?	Action required
You will simply move the problems elsewhere.	Note

## Question 6

### Is there anything else you would like to say about the Brookside Safer Street proposals?

Comment	Recommendation
As a resident who has had their property we receive damage due to youths I welcome any scheme that makes our streets on brookside safer	Note
As an extension to the notes above, there has also been fencing broken, front doors broken and drainpipes on houses damaged by teenagers/gangs as they have walked along this path. The residents along this path (the only path which will not have a gate) have indicated that if gates are going to be erected along most of the side paths that lead to Burtondale, that we also have a gate erected on our path between 66 and 67 Burford. After discussions amongst these residents, the residents along this path are willing to talk face to face with surveyors and councillors to voice our concerns.	Action required
Better would be more a community approach finding what people wanted before telling them what they want.	Note
Cars parking & turning around in Beaconsfield. Block driveway	Action required
Does not go far enough to reduce the rat runs. A use study should be conducted and those rat runs that are not heavily used should be closed altogether.	Action required
Don't think that residents having a say will make a difference. Yet again I feel that this is just a tick the box activity and everything has already been decided.	Note
Encourage everyone to love Brookside again, having respect in each other and our neighbours	Note
Get youths off streets at night causing havoc	Note
Housing trust and other landlords should be doing more to keep an eye on tenants	Note
I have mentioned the use of ccytv in the past at our local community centre but to no avail due to lack of funding. Let us hope that this funding will have some results.	Note
I think that now there is no need to talk about security. You will walk through the areas in the evening. And you will see everything for yourself, For example, I live in apartment Building (Beaconsfield 13-16). The entry door does not close lighting only on the ground floor, Who want to come in, who wants to come out. If there is a noise in the street again nothing is visible.	Note

Comment	Recommendation
It seems like they have been thought of as a good idea and that these consultations are just being done to show that they have been done. It appears to me the decisions have already been made.	Note
It would be helpful if something was done regarding some of the properties with overgrown gardens front and back which also overhang onto pathways. Many pathways are also in a dangerous state due to the roots of overgrown roots from trees. Bins left on the narrow paths can also prove a problem blocking walkways.	Note
Let's hope it stops the motorbikes on the paths as well.	Note
Look forward to it.	Note
Other than keys being constantly lost	Note
Perhaps some of the money a PCSO should be permanently based in the community centre	Action required
Possibly if the police got out of the cars and stated walking the beat like old time police officers used to they used to know all the trouble makers lived and it was no good running away as they usually knew where they lived	Note
Think it will move the crime to other parts of Brookside	Note
Tree management needs to be considered in making street lighting effective. Trees in the area in front of my property obscure the lights.	Action required
What about the residents on Burnside Blossomfield Brindleyford? We are experiencing theft, motorbikes on footpaths, poor lighting, anti social behaviour but get ignored	Note

## Section 2 - Unstructured Responses

This refers to e-mails, letters and telephone calls that the project has received.

In relation to social media it refers only to comments that have been received as part of our posts.

Reposts on other social media channels are not included as we are not reasonably expected to have knowledge or sight of them. In this circumstance where seen people who have made comments have been encouraged to respond through our recognised channels.

<b>Correspondence</b>	<b>Action</b>
<p>Good to see information for a safer Brookside. I would like to suggest that many of the trees are in need of a cut back which would assist the lighting. This is especially true in the Bembridge area the trees are so large that they block the lights at night. The area 50 - 60 is badly affected</p>	<p>Action referred</p>
<p>Could you provide some information/clarity regarding accessibility for the proposed alley-gates/fencing please?</p> <p>My wife is registered Disabled and I am her Carer and wondered, would she be able to operate/unlock the gates particularly for gates 6,8 &amp; 9? While on a mobility scooter and gets breathless when undertaking anything physical.</p> <p>I imagine these gates would be galvanised steel, therefore some effort would be required to gain access through the other side.</p>	<p>Noted</p>
<p>Wholeheartedly agree with better lighting as some areas are so dark. Anyone could be lurking there!</p> <p>Yes, CCTV is definitely needed. Do you have any plans as to where the cameras would cover? It would help residents to comment if we knew more details. The car parking areas towards the top of Blakemore are always having cars damaged or broken into, ours included. We are constantly told by the police that without footage, they can't help. Cameras in this area would be very welcome.</p>	<p>Noted</p>
<p>I have a query on the alley gating. From the map provided,</p>	<p>Noted</p>

Correspondence	Action
<p>it looks like this will cut off Blakemore from the shop &amp; community centre. Yes, I could walk through the play area near Windmill School but to be honest, I'm more scared of the jobs that gather in this play area. It can be quite intimidating for a woman walking on her own. So a little more clarification on whether figure 1 on your map would be a fence or gate would be useful.</p> <p>What is meant by landscaping work to increase visibility? I hope this doesn't mean getting rid of all the trees &amp; bushes. We need some greenery to brighten this concrete jungle &amp; help the wildlife.</p> <p>I would be interested in more information on a Neighbourhood Watch scheme.</p> <p>Thank you for all your work in securing this grant &amp; for investigating these measures. It will be lovely to feel more secure on the estate.</p>	
<p>**** and her neighbours generally like the idea of the plans for the Safer Streets Brookside area. What they are worried about is that the proposed alley gating creates more problems than helps sort. If all the alley gates go in as on the map this will force all the problems and greater use of a new main route to the shops, down their road. They are having problems of anti-social behaviour now and this will only increase if these new alley gating goes in. People who live on this road and passage ways are parents and older people.</p> <p>If you look at the Burford side of the estate you will notice that all the areas which the alley gating are going in, are poorly maintained this is because of the use of area, and rubbish which comes with this. All that will happen with the present proposal will be that you will move the problem to their well-maintained looked after area, which will have a negative impact on the people's health and good will who live in this area. At the moment this road is a nice quiet neighbourhood with caring people who put up with loud people walking through or driving their motor bikes at all times of the day/night but we don't want to become a main thoroughfare with increased problems of anti-social behaviour, litter and noise.</p> <p>Can the points of where the ally gating going in be looked at again. A suggestion would be to alley gate our pathway and open up the already main one to the shops. Or keep both pathways open.</p>	<p>Noted</p> <p>No evidence of displacement from other locations where alley-gating has been used.</p>

Correspondence	Action
<p>I do have a question about the safer streets plans and don't know who to ask so maybe you could find out the answer for me.</p> <p>I've had a fair few residents asking about the alley gating, will they be completely blocking those walk ways? Or will residents in neighbouring property's still be able to access those footpaths?</p>	<p>Actioned</p> <p>Variety of gates and fences explained</p>
<p>In regard to the planned safety improvements. Hopefully this will help with the problems that the estate has been experiencing.</p> <p>What concerns me is the problem we seem to have with drugs. It seems that there are drug deals going on at the end of block of houses where I live, a neighbour has witnessed this.</p> <p>I appreciate this is something that can't be dealt with over night but it needs to be dealt with.</p> <p>I believe that private landlords should be made responsible for their tenants as there seems to be a lot of irresponsible landlords.</p> <p>Unfortunately I am not in a position to move (we own our home) and but find the decline in the estate very concerning.</p> <p>The other issue is the parking of large vans/trucks being parked on the corner of our road, to the point where I have been unable to see other vehicles coming down the road when driving out. They park on the path so you are unable to walk. I have reported this a number of times even sending pictures but apparantly nothing can be done as the law isn't being broken.</p> <p>So I do hope some of your planned improvements do help but I don't think they will.</p>	<p>Action referred</p>
<p>I'm not sure who I should be contacting but I disagree with this gating.</p> <p>I live in Burford on the street that is not being gated I don't think this is fair we are going to have so many more people walk past and I'm a vulnerable adult single parent I would not tell safe knowing this is the only one that so many more people would walk past my house constantly</p> <p>So I would like to speak to someone thank you</p>	<p>Actioned</p>

Correspondence	Action
<p>Arnold England mentioned **** Burford in the Steering Board Meeting yesterday. George and I have visited the address today and discussed their concerns. Present at the address was **** and Arnold England. There has also been similar concerns raised by **** who has not been contacted yet</p> <p>The main concerns raised were in relation to the alley gates along the black path causing more footfall along the path in front of their properties. The properties are owner occupied as well.</p> <p>Increased footfall along path Increase in ASB due to increase of footfall The path is narrow, and when bins are out there will be obstructions Property value will decrease The coded alley gates will be abused as the codes will be passed around CCTV cameras don't make a difference as people just put their hoods up</p> <p>George and I both tried to explain the rationale behind the gating but they were not satisfied with the response. I explained that we would take this back to the project to be reviewed and for a formal response to be put together. (Reported by Steve Poole)</p>	<p>Action – continued engagement</p>
<p>Residents view in connection with the above proposal are being sought.</p> <p>We have already expressed our concerns regarding the proposals for gates and fences across the estate in the online survey. We are very worried about the impact that this will have in those throughways where no gates or impediment are proposed</p> <p>Our concerns relate to the throughway directly in front of our property at **** Burford. We have been resident here for more than **** years, so have a good knowledge of the estate and a vested interest in this project taking account of the concerns that we share with neighbours. In fact, I understand that you have already been contacted and have discussed these concerns at a recent meeting with some residents. You will therefore be aware that this area has a relatively settled population of more elderly residents who have lived here many years.</p> <p>The fact is that you are closing off the greater majority of</p>	<p>Action – continued engagement</p>

Correspondence	Action
<p>through routes but leaving just a few open to funnel the inevitably increased traffic. This includes the path in front of our home. This will potentially radically impact the quality of life for those of residents in this part of the estate. There are two green areas, one directly in front of our house, that will inevitably become targets for gatherings of youths, and I anticipate that it will result in an increase in anti-social behaviour and crime in the immediate vicinity of our property. Has this been considered? I fear that you will just dissipate a problem in the area around the flats and shops into areas that have previously been relatively crime free.</p> <p>I am concerned that decisions are already in hand and are being rushed through to meet a financial deadline. I would have expected some consultation prior to the proposed location of the gates and an online residents meeting to share concerns. Explanation and detail relating to the proposed location of gates has not been made available and more details of the rationale needs to be provided to assuage concerns.</p> <p>I look forward to a detailed explanation of how these very real difficulties and concerns will be managed. The number and location of the gates and barriers, the means of resident access and the management of the resulting problems in this vicinity needs to be reviewed and a convincing explanation given.</p> <p>I will copy this to the leader of Telford and Wrekin Council and Local Councillors for information.</p>	
<p>Will concentrating on Bembridge and Burford push the ASB and criminality to the further parts of the estate? I ask as my partner and son live in the Blossomfield estate. The area has it's own fair share of issues and I feel that the problem will only be pushed away towards Blossomfield, the park and surrounding streets increasing the issues already encountered.</p> <p>I appreciate how the funding works but I do not think the rest of the estate should be ignored.</p>	<p>Noted</p> <p>No evidence of displacement from other locations where alley-gating has been used</p>
<p>This morning **** called the safer Streets number, though she is just outside the area not benefiting from ally-gating, lighting and CCTV she has many thoughts as long-term residents about problems on the estate to which she has tried in the past up on till Covid to help do something about such as litter picking with Brookside Big Local and as a Street Champion.</p>	<p>Noted</p>

Correspondence	Action
<p>**** has just finished the online questionnaire for your information with a little help as she was finding it difficult to access due to lack of IT skills and was very worried that she would not be able to get it in any other way by 7 Dec.</p> <p>The issues **** brought to my attention was around the littering and fly-tipping which she identified as most of the problems come from the private landlord properties that also have no proper road access and parking off Burford. She feels because of the lack of parking and proper road access no one wants to buy them so then they are only bought by landlords who then don't have the same care about the properties and tenants.</p> <p>She also wonders about the sense in regard of properties in Bembridge not having appropriate allocated parking spaces. Parking here especially difficult as it seems to be up to the tenants to choose which or how many parking spaces are theirs. This puts other people off parking here.</p> <p>**** also has a husband with a disability who uses a disabled scouter to go up to the Community Centre and well used post office shops on the very dangerous Burford Road. He finds it difficult with the few areas of pavement available, which has bins regularly on them and very dangerous where there is none and takes his life in his hands using the very busy and dangerous Burford Road. She also knows of two people who travel in on disabled scouter from Sturchley who also have the same problem. Also there are problems and vans parking on the footpath as well.</p>	
<p>I'm dead set against the use of gates to carrel</p> <p>The people of brookside. These gates will lead to the whole estate looking like a prison, they will be used as a dumping ground for fly tippers just like on Burtondale an parts of Blakemore. No has consulted us the people of Brookside, an the concensus is that the majority of brookside don't want or need these cattle gates. What we do need is better lighting around the estate an parks, of a night parts of brookside are in pitch black like the front of my street **** bembridge. I ask u to walk the estate of a night an u will see what I mean. We need investment of the youth on this estate and not cattle gates to control the movement of people of this estate. I have lived on brookside for 40 years an its not as bad as people make out its, in the 1990s this estate was at its worst unlike</p>	Noted

<b>Correspondence</b>	<b>Action</b>
today. We need more housing for single people not house shares which are the bain of this estate. Please listen to us we need investment an not to become a prison.	

## Appendix 1 - Summary of Actions required

This table summarises the actions as a result of the consultation. Some are straight forward such as updating the project communications plan to account for key messages. Other are more complex requiring on-going engagement.

Comment	Recommendation	Planned action
Cars parking & turning around in Beaconsfield. Block driveway	Action required	Ensure issue is live with Safer Neighbourhood Team.
Does not go far enough to reduce the rat runs. A use study should be conducted and those rat runs that are not heavily used should be closed altogether.	Action required	A 'use study' has been conducted. Future monitoring will take place through Brookside Safer Streets Project Group.
Perhaps some of the money a PCSO should be permanently based in the community centre	Action required	Brookside has seen a considerable increase in resources through reallocation of police resources. The allocated funds are for specific circumstances dictated by the government project funds are not eligible for this. The project group will continually look for opportunities for alternative funding to support enhanced suggestions.
Tree management needs to be considered in making street lighting effective. Trees in the area in front of my property obscure the lights.	Action required	Reported and acted upon by Environmental Services. Integrated into main project.
Great idea but why not give the land to the people that the alleys back onto rather than gate it off and it go to disrepair? Would that be cheaper? How are the alley ways going to be maintained if this goes ahead?	Action required	The land is public highway and remains reasonable accessible. Method of maintenance to be put into comms.
I am one of the people where you propose to put a gate beside my house I will have more noise coming into my house children using the fence as a climbing frame to play on people banging the gate leaving it open I owned my property and I don't want	Action required	Ongoing specific meetings taking place to resolve several concerns. A bespoke pathing solution has been planned. Minor alteration to site 8. On-going monitoring and communication with affected occupants. Gates are mounted on free-standing

Comment	Recommendation	Planned action
<p>this on my house the area I live has always been a quiet block I think it will mean more people will be coming through this area littering and causing problems for us I have lived here over 40 years and it's has always been a quiet block</p>		<p>fixings.</p>
<p>I live ay 75 Burford. It appears that the gated areas will result in the throughway in front of my home becoming increasingly busy and a funnel for anti social behaviour</p>	<p>Action required</p>	<p>Ongoing specific meetings taking place to resolve several concerns. A bespoke pathing solution has been planned. Minor alteration to site 8. On-going monitoring and communication with affected occupants. Gates are mounted on free-standing fixings.</p>
<p>Key escape route missed from plans. Alley at the end of sambrook close.</p>	<p>Action required</p>	<p>Considered</p>
<p>My house is right next to number **** on the location map, you will be more beneficial putting the gate up the hill rather at the bottom to be honest with you</p>	<p>Action required</p>	<p>Considered.</p>
<p>Security doors to get fixed so tenants can have their own fins to get in out flats as it's all open onbembridge</p>	<p>Action required</p>	<p>This is included in an additional work programme related to Brookside Safer Streets Project.</p>
<p>The concern raised amongst many residents regarding the gating is that the main path between 66 and 67 Burford through to the path that leads to Burtondale and in the other direction to the main road in Burford leading to 80 and 81 Burford is that there has been no gate proposed for this area. This will increase the crime along this area as persons will be forced to use this path as the other paths will be gated. We</p>	<p>Action required</p>	<p>Ongoing specific meetings taking place to resolve several concerns. A bespoke pathing solution has been planned. Minor alteration to site 8. On-going monitoring and communication with affected occupants. Gates are mounted on free-standing fixings.</p>

Comment	Recommendation	Planned action
<p>already have antisocial behaviour along this area with motor bikes and mopeds being driven along this path shortcutting from Burtondale into Burford, as well as drunks and teenage gangs etc. There are some elderly and vulnerable residents living along this pathway and area. As an extension to the notes above, there has also been fencing broken, front doors broken and drainpipes on houses damaged by teenagers/gangs as they have walked along this path</p>		
<p>Will mobility scooters still be able to gain access to the gated areas?</p>	<p>Action Required</p>	<p>Yes, gates will be accessible to people who use mobility scooters and require access to the restricted areas</p>
<p>I strongly agree, the only problem I have got with it is I'm at **** burtondale where one of the fences will be placed. I have two walkways in my front garden and I'm concerned that if people are blocked getting on the main walk through brookside they will use my garden to get around the fencing.</p>	<p>Action required</p>	<p>Ongoing specific meetings taking place to resolve several concerns. A bespoke pathing solution has been planned. Minor alteration to site 8. On-going monitoring and communication with affected occupants. Gates are mounted on free-standing fixings.</p>
<p>Whilst I agree with the idea of this I am concerned that older residents will not be able to use the security locks (poor memory of code, too smaller digits) Also let's face it most of the bad behaviour that happens on brookside is sometimes by the residents who live in the area or associated with the minority that don't respect the area.</p>	<p>Action required</p>	<p>Residents will be briefed on access and steps taken to make sure that they have a secure way of recording the information. Mechanical digital locks that support people who have dexterity issues have been planned.</p>
<p>Parking in Beaconsfield blocking driveways and turning around lack of privacy. More help for the elderly. Don't feel safe. Think</p>	<p>Action required</p>	<p>Ensure issue is live with Safer Neighbourhood Team.</p>

Comment	Recommendation	Planned action
more could be done.		
For certain crimes this is reasonably effective for ASB and drug dealing this will have limited effect and likely move it somewhere else. A wider approach involving youth workers, community support programs around education development and strategic police action planning.	Action required	The project group will continually look for opportunities for alternative funding to support enhanced suggestions.
In my view a considerable amount of consultation is needed prior any alley gating being carried out, especially with the residents living closest to the proposed gating	Action required	Properties that are immediately affected by the alley-gating have been specifically included in the consultation. On-going engagement is taking place.
More help for the elderly, person safety, sometimes I don't feel safe at all	Action required	This is included in an additional work programme related to Brookside Safer Streets Project.
Have alley-gate next to 33 Burtondale - never been locked in the 12 years I've been here. CCTV & improved lighting would be far more beneficial.	Action required	Gate to be noted on plans and investigated to see if action is required.
Street lighting and CCTV cameras, this I do applaud. However, I am strongly against alley gating as this would make the area resemble a prison, and also promote crime such as fly tipping and burglary.	Action required	Evidence indicates alley gating reduces the incidence of environmental and acquisitive crime. Communication plan to continue reiterating this point.
The gating does not go far enough by a long way. Sturchley is a far better example of gating, Brookside has far too many rat runs. Gating part of it as proposed will simply move the crime to another area of Brookside. The proposed gating at 1.4.5.7 & 9 mask the fact that the path to which they link runs right through the centre	Action required	Ensure issue is live with Safer Neighbourhood Team.

Comment	Recommendation	Planned action
<p>of Brookside from Burnside to the Brookside perimeter road by Sanctuary housing. This is used regularly by youths on motorcycles to avoid police. From this central line they can access a vast majority of Brookside unhindered and yet your plans completely ignore this.</p>		
<p>The proposed alley gating for Burford show gates at locations 1,4,5,7 and 9. I live at **** Burford which is in the block of houses located between gates 7 and 9. Can someone explain why this route through the area has been left open, yet all the routes through to the road or shops have been gated? My concern is that with all the other routes gated, every man and his dog wishing to get across the estate or to the shop will be walking past my front door. If someone had bothered to visit the area before this was proposed they would see that my house and the other properties in our row, are right next to the footpath, and on several occasions my doorbell has been rung by some unknown person (for a joke, I presume!) and on one occasion my front door glass was smashed! I am not happy with an even greater level of foot traffic past my door. Can someone explain why the obvious routes closer to the shops (1,4,5,7) have been chose to be gated? Why not every other route, rather than all four in a row gated? I think the</p>	<p>Action required</p>	<p>Ongoing specific meetings taking place to resolve several concerns. A bespoke pathing solution has been planned. Minor alteration to site 8. On-going monitoring and communication with affected occupants. Gates are mounted on free-standing fixings.</p>

Comment	Recommendation	Planned action
<p>locations for the gates have been poorly chosen, and as far as I am aware there has been no consultation with the people in our block of houses to establish peoples views/concerns.</p>		
<p>I agree with the lighting and enhanced CCTV and home security measures. However, the alley gating I do not agree with as it will force me as an ambulatory disabled person likely out onto the road to reach my parent's garage they rent from wrekin housing trust on Bembridge or force me to take a detour. The problem with that for me is I have a gastrointestinal incurable chronic illness that can force me to vomit at anytime. By forcing me to take a detour you are forcing me to possibly have more episodes of my condition in public and the potential for stigma that comes with that if people see me vomit which could impact on my mental health. From reading the latest safer streets newsletter it appears that you have dismissed the concerns of disabled people or not fully understood their concerns about the alley gating. Speaking as an ambulatory disabled person it concerns me that this could lead to more of the older disabled residents becoming housebound as an up to 400m detour may be small to you, but is a large distance for many disabled people. The gating also has the potential to send more of the anti-social behaviour</p>	<p>Action required</p>	<p>The concerns of disabled people have been considered when developing the project. Reasonable adjustment will be made to ensure accessibility where appropriate and relevant. The allocation policy will consider representations for access where a reasonable adjustment would be acceptable.</p>

Comment	Recommendation	Planned action
including crime towards the front houses on Bembridge.		

## Appendix 2 – Questionnaire Paper Version



# **Brookside Public Space Protection Order Impact Assessment**

## **Overview**

A Public Spaces Protection Order (PSPO) is proposed to prevent recurring acquisitive crime, environmental crimes and anti-social behaviour (ASB) in and around the Brookside area and forms part of the wider Brookside Safer Street Project. Once established the proposed PSPO will enable the gating or fencing of 14 thoroughfares within the Brookside area.

The sites were identified through an audit of access points within the estates following established recommended standards and evidenced methodology. The proposed alley gates are designed to restrict areas so that people who are not on legitimate business in the area either cannot enter or are deterred from carrying out activity in the area. Those with legitimate access will be provided with secure access code to the specific area that they require access. There will be a robust method to update those with access to areas should a change of code be required. This will ensure that they are not disadvantaged by the alley gating.

A consultation regarding the PSPO, location of the alley gates and wider Brookside Safer Street project took place, 2 November to 7 December 2020.

The consultation specifically targeted those who are most likely to be affected by the introduction of the order. The results have been reviewed and specific comments, concerns and actions have been summarised into a Consultation Report.

Older people, people with disability and women are most likely to be affected by acquisitive crime and the fear of crime are likely to have the greatest relative benefit from the order. There are also some potential negative impacts, pre-empted through the design of the project and further raised as concerns through consultation.

Mitigating actions to the potential negative impacts reduce their impacts to the point that they are minimal impact. The impact of the alley gating will be monitored on an ongoing basis and as the order is required to be renewed on a 3 year basis will ensure that mitigating actions will take place. The Brookside Safer Streets project group will monitor the actions and ensure that if unintended impacts develop are managed and addresses.

## Impact Assessment

Consider how people who share protected characteristics are affected by these proposed changes in relation to the General Equality Duty;

- eliminate unlawful discrimination, harassment and victimisation
- advance equality of opportunity
- foster good relations between different groups

Protected Characteristic	Impact (X limited, XX High impact)				Who is affected?	How are they affected?	Comment
	Positive	Negative	Neutral	No data			
Age	XX	X			Older people (both impacts) and those with age related frailty affecting their dexterity and/or mobility	+VE Improved safety and sense of safety improving equality of opportunity and ability to interact with other people who have different protected characteristics. -VE Potential difficulty accessing gates due to dexterity and difficulty using alternative routes due to their increased length.	
Disability	XX	X			People with disabilities that affect their dexterity and/or their mobility	+VE Improved safety and sense of safety improving equality of opportunity and ability to interact with other people who have different protected characteristics. -VE Potential difficulty accessing gates due to dexterity and difficulty using alternative routes due to their increased length.	

<b>Gender</b>	X				Women	<b>+VE</b> Improved safety and sense of safety improving equality of opportunity and ability to interact with other people who have different protected characteristics.	
<b>Marriage or civil partnership</b>			X				
<b>Pregnancy or maternity</b>			X				
<b>Race, nationality and ethnic origin</b>			X				
<b>Religion or belief</b>			X				
<b>Sexual orientation</b>			X				
<b>Transgender status</b>			X				
<b>Deprivation *</b>				X			

\*Deprivation is not a protected characteristic; however it is an indicator of likely social inequality often related to a combination of different protected characteristics.

## Evidence and data

Alley gating is a well-researched and evidenced to reduce acquisitive crime, with the additional impact of reducing environmental crime and ASB.

The initial gate locations were designated through a robust audit for the estate and crime data.

British Crime surveys regularly identify women, people with disability and older people as having higher level of fear of crime, and some evidence indicates that people who share these protected characteristics are more likely to be victims of crime.

The Brookside Safer Streets consultation also identified concerns related to people who shared these protected characteristics.

The consultation also highlighted that there was significant belief that alley gating would improve safety, have a positive impact on environmental crimes and to a lesser extent reduce ASB.

The consultation identified a number of specific concerns related to disability;

- The length of alternative routes
- Access to the gates

There were also concerns raised related to the welfare of individuals who had identified that they were older people or were aware of older people who had concerns related to the increase in footfall along ungated thoroughfares.

## Mitigation

Mitigations that addressed many concerns raised through the consultation were designed in to the project through its initial planning phases, project documents demonstrate this;

- The effectiveness of the selected locations at reducing criminal behaviour and activity whilst not be in barring access to amenities for those with genuine intent
- Consideration of alternative routes to be the most reasonable (least possible distance).
- The style of alley gate and locking mechanism – mechanical digital – to take account of ease of use for people with dexterity issues.
- The alley gate fixing (although subject to survey) to be free-standing so as to reduce the noise impact on properties with older people.
- Multiple communications channels suitable for all residents to achieve the greatest engagement possible.

Specific concerns have been addressed or continue to be addressed as part of the project planning;

- The slight relocation of gate 8 to address concerns raised by older people in the locality.
- Reasonable adjustment to be consider disability when identifying who requires legitimate access (alley-gate access code) to the restricted areas

## Review

Brookside Safer Streets Project Group (or subsequent group) will monitor the impact of the project and alley-gating including the impact on people with specific protected characteristics.

Whilst evaluation will be ongoing the order is required to be renewed in 3 years, by 2024 at the latest.

The actions identified through the consultation are integrated into the overall project and communication plan.

This Impact assessment was completed by

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### Relevant additional papers -

Brookside Safer Street Consultation Report.