

Community Champion

Volunteer role: (title)

Volunteer responsibilities:

(What are the main tasks that the volunteer will be required to carry out?)

Community Champion

To be clear on the COVID-19 advice and encourage others to follow/implement this.

To share the latest information about COVID-19, which will be provided to you by T&W Council.

To use any communication channel that you're comfortable with to share information with your peers and within your local communities (for example online chats, by telephone, social media, email, by video or written communication).

Discuss general health and wellbeing with friends, families and those in your local community.

Promote and signpost individuals to latest news, access to services, activities and groups that would be beneficial to their physical and emotional health.

Incorporate the 5 ways to wellbeing (Connect, Be Active, Take Notice, Keep Learning *and* Give).

Be a voice of the community.

To feed information back to Telford & Wrekin Council (via email) on what is and isn't working locally.

Time commitment: (please state the overall time commitment, along with details of days/hours to be covered, if known)

As and when required – typically on average 1 hour a week would be helpful. The role should fit into daily routine.

Location: (please state where the volunteer will be based)

Home/community/work place.

Does this role require a DBS?

No

Skills and qualities required: (for example, communication, customer care, good keyboard skills etc.)

Good at communicating with people including those from different backgrounds and ages

Confidence to start conversations

A desire to help others and make a difference.

Interest in the health and wellbeing of others

Recognising the importance of confidentiality (not discussing individuals with others)

A good understanding of health issues that can affect others

Able to empower and motivate others

Creative thinking

<p>Benefits: (for the volunteer – what can they get out of this opportunity?)</p>	<p>Empathy</p> <p>Enthusiasm</p> <hr/> <p>Increased confidence and self esteem</p> <p>Getting involved with your local community and making a difference</p> <p>Develop new skills</p> <p>Improve own emotional and physical health</p>
<p>Support and Supervision: (who will the volunteer report to and get help or advice from?)</p>	<p>Regular sessions via Microsoft Teams to receive the most up recent updates/guidance, an opportunity to speak with those leading on the pandemic and to provide any feedback.</p> <p>Informal conversations as and when.</p>
<p>Training: (will the volunteer be required to attend any training beforehand? Please provide details)</p>	<p>Initial online training session via Teams.</p> <p>Additional training to improve knowledge and understanding.</p>
<p>Evaluation: (how will the volunteers experience be monitored and evaluated?)</p>	<p>Feedback via email and through the 'Teams' meet-up.</p>
<p>Contact: (who to contact for more information/send application to)</p>	<p>Kerry Davies, Volunteer Co-ordinator</p> <p>Email: Kerry.davies@telford.gov.uk</p> <p>Tel: 01952 385114</p>