



One Health and Care

What is One Health and Care?

One Health and Care is a confidential Digital Shared Care Record that holds information about you from different local health and social care organisations.

What are the benefits to One Health and Care?

One Health and Care will enable professionals to provide better care by ensuring they have access to the most up-to-date information about the people they support. It will reduce or even stop you having to keep repeating your health and social care history to health and social care professionals. This will help improve decision making to give you safer, more consistent care whether you are being supported by health or social care organisations.

What information will be available on One Health and Care?

The information that the professionals directly involved in your care will be able to see includes:

- Name, date of birth, gender, address, telephone number, NHS number
- The name of their GP Practice and assigned GP
- Medications, allergies, ongoing and historic conditions, immunisations and diagnoses
- Test results, hospital referrals, admissions, discharges and outpatient clinics attended
- Social Care and mental health information and care plans

Your information will be held securely and only shared with professionals in the partnership organisations who are directly involved in your care and support.

What information will not be available on One Health and Care?

Sensitive information such as attendance at sexual health clinics, fertility treatment records, and records relating to gender reassignment will not be included.

Which Partner Organisations share information with One Health and Care?

There are a number of Partner Organisations that will share information with One Health and Care and this will grow over time, for example:

- Telford & Wrekin Council Adult Social Care
- Shropshire Council Adult Social Care
- A selection of GP Practices
- Shrewsbury and Telford Hospital NHS Trust (SaTH)
- Mental Health Midlands Foundation Partnership Trust (MPFT)
- Shropshire Community Health
- Robert Jones & Agnes Hunt Hospital

You can view a full list of Partner Organisations by visiting: [stwics.org.uk/about-us](https://www.stwics.org.uk/about-us)

Fact sheet

Creation Date: 10 August 2021

How do I stop One Health and Care from sharing my information?

You can 'opt out'. To opt out, you need to contact your GP Practice and ask to opt out of the local digital shared care record One Health and Care. Your GP Practice will then handle this process on your behalf. You can also email: shropcom.dataprotection@nhs.net or Freephone: 0800 030 4563.

If you choose to opt out, your information will not be available via One Health and Care however it will continue to be shared by care organisations by phone, email and on paper where required as part of your direct care.

Please consider carefully before opting out as it could mean that vital information about you will not be immediately available when you require health or social care support.

Who will see my information?

Your information will only be shared with professionals in the partnership organisations who are directly involved in your care and support.

All professionals using One Health and Care are duty bound by Data Protection and Confidentiality. Personal Data viewed through One Health and Care will be used appropriately and treated in accordance with Telford & Wrekin Council's respective information governance policies, professional code of conduct and record management requirements.

To use the system it is mandatory that all One Health and Care professional users are up to date with Data Protection and Confidentiality training.

More information about privacy can be found by visiting: <https://stwics.org.uk/about-us/one-health-and-care/one-health-and-care-privacy-notice>

If I have already opted out of the national Summary Care Record, do I need to opt out of One Health and Care too?

No. If you have previously opted out of the national Summary Care Record then you will be automatically opted out of One Health and Care and do not need to contact your GP Practice.

Can I opt back in?

Yes, you can. If you have opted out of One Health and Care (or were automatically excluded as you had previously opted out of the national Summary Care Record), you can change your mind and opt back in at any time. To do this you need to contact your GP Practice and ask that your data is included.

Where can I find more information?

More information about One Health and Care can be found by visiting: <https://stwics.org.uk/>



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