



## January 2023

### Free TWSP multi-agency training

TWSP face-to-face training – either virtually or in-person – is available to all TWSP partner agencies. If you already have an Ollie account, please log in to Ollie and book your place, unless otherwise instructed. If you do not have an existing Ollie account, please email [partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk) and they will be able to assist.

If you have any problems using your Ollie account, please email [ollie@telford.gov.uk](mailto:ollie@telford.gov.uk)

TWSP training is free for all professionals and practitioners but please ensure that when you complete your Ollie account form that you complete the billing details section. This is needed in the event of non-attendance or late cancellation, or where a course is chargeable. You will be notified if there is a charge for the course for non-attendance.

- [Brook Traffic Light Tool](#) - Wednesday 15 February 2023 from 9:30am -1pm face to face
- [Brook Traffic Light Tool](#) - Tuesday 21 March 2023 from 12:30pm -4pm face to face
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Monday 25 April 2023 from 10am - 12pm
- [Raising Awareness of Child Protection](#); Wednesday 26 April 2023 from 9:30am - 12:30pm via Teams
- [Brook Traffic Light Tool](#) - Friday 28 April 2023 from 9:30am -1pm face to face
- [Raising Awareness of Child Protection](#); Thursday 29 June 2023 from 9:30am - 12:30pm via Teams
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Thursday 6 July 2023 from 9:30am - 11:30am
- [Raising Awareness of Child Protection](#); Friday 6 October 2023 from 9:30am - 12:30pm via Teams
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Tuesday 10 October 2023 from 9:00am - 11:00am
- [Raising Awareness of Child Protection](#); Tuesday 9 January 2024 from 9:30am - 12:30pm via Teams
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Thursday 25 January 2024 from 9:00am - 11:00am

- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Friday 19 April 2024 from 9:00am - 11:00am

## Other Training Opportunities



### Threshold of Need Conference 13th February 2023

This Partnership conference is aimed at all professionals working with children, young people and their families in Telford and Wrekin. Please see more information and to book onto the conference [here](#).

## Safeguarding Adults Board Updates



In the SAB's September meeting members were briefed on the work of the newly formed **Adults at Risk Team**. The team works with adults that are vulnerable but who do not meet the threshold for statutory safeguarding intervention. Between April 2022 – August 2022 the team received 36 referrals, 14 were deemed to be at a similar level to s42 enquiries due to the complexities of the cases and 3 then became s42 enquiries in their own right. Many of the other cases required signposting and other support services. There is still work required to ensure understanding of the team and its remit across all agencies.

A set of documents relating to **Quality Framework and Standards** across the Partnership have been developed by the Adult Quality, Performance and Data sub group and were approved by the SAB. The Framework sets out what our shared priorities are and how to hold each other to account in achieving these. It clarifies roles and responsibilities and allows partners to demonstrate their contribution in achieving the standards. The accompanying standards are a set of quality standards, recommended by ADASS after working with other partners to formulate them. A timetable of Quality Assurance activities will be produced alongside a piece of work to map quality monitoring links across the wider partnership system.



Successful **Armed Forces Covenant and Safeguarding Adult Review (SAR) seminars** took place – the recordings can be accessed

here: <https://www.telfordsafeguardingpartnership.org.uk/info/4/training-events/7/training/3>

- Sarah Dillon advised the SAB that she would be leaving her role as Director of Adult Services within Telford and Wrekin at the end of February to take up a post in

Stockport. The SAB expressed their thanks and appreciation for her work with the Partnership over the last 6 years and wished her well.

- Feedback from a successful Safeguarding Adults Week was provided highlighting the various events and learning opportunities which took place throughout the week. Recordings and materials from the week can be accessed through the Telford and Wrekin Safeguarding Partnership website here: <https://www.telfordsafeguardingpartnership.org.uk/info/4/training-events/7/training/3>
- Alison Bussey (Chief Nursing Officer at Shropshire, Telford and Wrekin ICS) was welcomed to the SAB and she provided an overview of the current priorities for the Integrated Care Board
- The SAB will be undertaking a piece of work to update the Strategic Plan for 2023/2024

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- The Board received updates from the following sub groups to provide reassurance around current work streams and priorities:
  - SAR Panel
  - Making It Real Board
  - Adults, Quality, Performance and Data Group
  - Healthwatch
  - Adults, Review, Learning and Training (ARLT) Panel
  - Domestic Abuse Local Partnership (DALP) Board

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## Safeguarding Childrens Board Update

- Members of the SCB were updated on current workload pressures within Family Connect and approved a proposal for referrals made from West Mercia Police's Harm Assessment Unit to be in line with the Threshold of Needs Document. Training will take place to assist in the change of practice.
- Development of a multi-agency performance dashboard, to focus on Childrens data from across the partnership continues, with an expected completion target date of early March.
- The refreshed 'Threshold Guidance: A partnership framework for assessment and Support', which is used for assessing a child and their family where unmet needs have been identified, was presented to Board members and will be launched on 18<sup>th</sup> January at the Threshold conference taking place at the Telford Theatre. The conference is currently oversubscribed and further dates are being identified to hold additional workshops.



- Multi-Agency Case File Audits have been scheduled to take place during 2023 to allow the Partnership to assure itself around the consistency of practice and to proactively identify areas for change.
- A new online audit platform to reduce duplication of work is in the final stages of development. This platform will allow agencies that work across multiple areas (e.g. Shropshire, Herefordshire and Telford) to complete a single audit return in relation to section 11 audits for children and the adult equivalent, rather than spate ones for each area. A 'go live' date is being announced regionally shortly.



- The Board received updates from the following sub groups to provide reassurance around current work streams and priorities:
- CSPR Panel
- Child Exploitation Sub Group
- Sexual Abuse in Education Working Group
- Quality Performance and Operations Sub Group
- Neglect Sub Group
- Partnership Development Sub group

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## The Telford and Wrekin Safeguarding Partnership 7 Minute Briefing

The TWSP have created a 7 minute briefing around the partnership. Please see the briefing note [here](#).

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## The Telford and Wrekin Safeguarding Partnership 7 Minute Briefing - Domestic Abuse Learning

The TWSP have created a 7 minute briefing around the partnership. Please see the briefing note [here](#). This has been created from learning being identified in recent CSPRs.

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## The Telford and Wrekin Safeguarding Partnership 7 Minute Briefing - Predatory Marriage

The TWSP have created a 7 minute briefing around the partnership. Please see the briefing note [here](#).

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## Local Government Association- Learning from SARs: A Focus on Organisational Abuse Webinar

Learning from SARs: A Focus on Organisational Abuse Webinar, Tuesday 28 February 2023 - 2:00PM - 4:00PM.

This webinar will include: learning from the recent Norfolk Safeguarding Adults Board review regarding the deaths of Joanna, Jo and Ben at Cawston Park Hospital; the current duties regarding safeguarding people in 'out of area hospital' placements; and how Safeguarding Adults Boards can respond to this area of safeguarding responsibility.

This is a free virtual Zoom webinar. Please see more information [here](#).

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## Safeguarding Adults Reviews and related issues

The recording linked below has been shared recently by NHS England on the FutureNHS Collaboration Platform:

'Consistency of understanding between health and social care: what constitutes organisational abuse in healthcare settings: learning from Care and Health Improvement Programme (CHIP) report' (Jane Hughes, Jane Lawson, Helen Thacker, and Trish Stewart). The presentation focused on the learning from Care and Health Improvement Programme (CHIP) commissioned area of work which focused on safeguarding outcomes and with a look at Safeguarding Adult Review's (SAR's) findings and recommendations which was presented as an audit of safeguarding adult referrals. The audit reviewed 95 safeguarding referrals, using a benchmark against SAFER Standard (Situation, Assessment and Actions, Family/Care Factors, Expected Response and Referral and Recording) You can view the video [here](#).

The SAR referred to from The Richmond and Wandsworth Safeguarding Adults Board about Margaret can be accessed [here](#). In addition, a 7 minute briefing and podcast are available [here](#). Margaret was an adult with care and support needs who lived at home and whose death was believed to have occurred amidst circumstances of neglect and self-neglect, where concerns existed about how services worked together to protect her from harm.

Recommendations from the SAR included reviewing information sharing, the quality of safeguarding adults referrals, the impact of professional hierarchy and the fact that Margaret's voice was not heard.

Also, a SAR from The Richmond and Wandsworth Safeguarding Adults Board:

### **Jasmine - described as Medical self-neglect and working with hard-to-engage individuals**

Jasmine was a 20-year-old woman, who had been known to children's services since 2013 due to safeguarding concerns arising from poorly managed diabetes and

emerging mental health issues. Jasmine found it difficult to maintain positive relationships in her personal life and would often refuse help from professionals. Her

history shows patterns of seeking support in managing her chronic health and conditions, but not attending follow up appointments or complying with her medical

regime. She was found dead in her supported accommodation in September 2019, and although a coroner's inquest has not been held because she died of natural

causes, it is believed that this was a consequence of complications relating to her diabetes.

- [Jasmine - 7 minute briefing](#) - Medical self-neglect and working with hard-to-engage individuals
  - [Jasmine podcast](#)
  - [Jasmine podcast script](#)



## Safeguarding Adults Week 2023

Will be held between 20-26<sup>th</sup> November 2023 – more details to follow regarding events during the week

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## West Midlands Violence Reduction Partnership: County Lines and Criminal Exploitation Awareness Training Programme - February 2023 13<sup>th</sup> – 17<sup>th</sup>

This FREE awareness training programme aims to develop and improve our understanding of the threat from County Lines and Criminal Exploitation.

All sessions are **free of charge to attend** and will be delivered via Microsoft Teams. The timetable below has links to the Eventbrite booking page for each event, where tickets can be booked. There are limited spaces for each session, so please sign up at your earliest opportunity to guarantee your place. Please see more information [here](#).

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## Sharing Effective References and Conduct Information

A Better Hiring [Toolkit](#) has been launched which contains various templates and is being held up as industry best practice for social care having been developed with the Better Hiring Institute, Disclosure & Barring Service (DBS), Skills for Care, Reed Screening, Dominic Headley & Associates (DHA), and VBA Consulting.

There are strong safeguarding messages embedded throughout the toolkit.

As industry best practice for social care should we have a link on the TWSP website to this toolkit under 'Recruitment - Sharing Effective References and Conduct Information, A Better Hiring Toolkit?'

### About the toolkit:

At the heart of the Toolkit is the safety of the people who employers are entrusted to care for and the staff who carry out this role. Those responsible for recruiting or supervising staff or volunteers, have an obligation to conduct a safe and fair recruitment process and ensure that pre-employment checks are robust so that your organisation safeguards the people being supported.

The Better Hiring Toolkit is curating and nurturing a safeguarding mindset, including sharing effective references to ensure that vulnerable people across the UK labour market are being protected as effectively as possible. But ensuring that you are protecting your vulnerable people does not stop on the first day of work – how do you nurture that safeguarding mindset once employment has commenced?

The full toolkit can be accessed [here](#).

There are a number of templates included in the toolkit which can be accessed from page 54 'Appendices' of the toolkit [here](#) or from the relevant page in the toolkit including:

- Sample application form
- Application form checklist
- Sharing effective references and conduct information checklist
- Telephone verification of written reference form
- Professional factual reference
- Personal or character reference request form
- Volunteer Reference request form
- Property Reference request – Shared Lives Scheme
- Medical Reference request – Shared Lives Scheme
- Low Level Concerns Example Policy & Guidance
- Employee Exit Information Record

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## West Midlands MASA network December Bulletin



The presentation slides are now available from the Regional Safeguarding Children Development day held on Thursday 16<sup>th</sup> December 2022. Liz Murphy & Simon Cross, Co-Chairs of the West Midlands MASA, welcomed colleagues to the Regional Development Session. A warm welcome was provided to Dez Holmes, Research in Practice Facilitator and Dr Peter Sidebotham, National Panel Representative. Please see bulletin and more information [here](#).

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## Blue Light Bulletin 75 - Alcohol Change UK's national online conference

**Alcohol Change UK's national online conference – Thursday, 2 March 2023: Opening Doors: ensuring access for all to alcohol support**

At this one-day event we'll be hearing from people and communities we often fail to connect with, and learning more about how to bridge the gaps. If you're passionate about reducing harm and improving lives, then this conference is for you.

### Speakers will include

- Yaina Samuels on anti-racism and harm reduction
- The **Telling our own stories** project team on Gypsy, Roma and Traveller experiences of alcohol
- Shannon Murray on LGBTQ+ experiences of substance use and treatment
- Lucy Allwright on interventions to support women experiencing multiple disadvantage.

## What delegates said about our last conference

- “I really enjoyed this conference and will be promoting it in my organisation next year. Well worth the money.”
- “I’m always impressed by the range and quality of speakers at Alcohol Change UK’s conference, and this year’s was no exception.”
- “Every presentation was valuable and I learned so much.”

[Find out more and book your tickets](#)

## Deaths of homeless people in England and Wales - Office for National Statistics

The Office for National Statistics has published important data on the deaths of homeless people. There were an estimated 741 deaths of homeless people in England and Wales in 2021. Almost two in five deaths were related to drug poisoning in 2021 (259 estimated deaths; 35% of the total number). There were an estimated 99 suicide deaths and 71 alcohol-specific deaths, accounting for 13.4% and 9.6% of deaths respectively. This report is a vital piece of evidence for those developing services. You can read the report [here](#).

## Fuel to the fire – alcohol’s impact on the North East Ambulance Service following the pandemic

A key theme in the Blue light project has been attempting to reduce the impact that alcohol misuse has on public services. Balance and the North East Ambulance Service have released “**Fuel to the fire – alcohol’s impact on the North East Ambulance Service following the pandemic**” - illustrating the extent of pressures faced by the service as a result of alcohol-related call-outs in recent months.

Key findings from the report include:

- Almost half of North East Ambulance Service (NEAS) employees (47%) state that over 75% of call-outs for assaults were related to alcohol.
- 68% of NEAS employees state that over 50% of call-outs for domestic violence were related to alcohol.
- 93% of NEAS employees agree that dealing with alcohol-related call-outs places an avoidable demand on time and resources.
- Private residences pose the highest fear of risk of harm from members of the public, with 45% stating this to be most risky, followed by on street locations.
- 38% of NEAS employees have been subjected to sexual harassment / assault whilst on duty from people under the influence of alcohol.

You can access information on the report [here](#).

## Safeguarding Adult Reviews

Lewisham Safeguarding Adult Board has published three recent Safeguarding Adult Reviews (SAR) relating to the Blue Light client group: the Eileen Dean SAR, the Amanda SAR and the Mia SAR. The Amanda SAR is a particularly good summary of how to work with complex clients with alcohol problems. You can access all three reviews [here](#).

## Alcohol Change UK training

We can deliver our award-winning Blue Light course and our safeguarding vulnerable dependent drinkers course online along with a host of other courses either in-person or online, depending on your needs. If you think that would be of use to your workforce or local area, do [get in touch](#).

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## Technology Enabled Care (TEC)

Technology Enabled Care (TEC) refers to a range of gadgets or devices that can support an individual to remain independent/safe at home or support a loved one in their caring role. It can be anything from an automatic light to prevent falls, to a GPS locator in case someone gets disorientated when they go out. In Adult Social Care (ASC) it is vital that we explore a variety of options to support people in ways that are meaningful to them. TEC is always considered both as a preventative measure and as part of support planning with an individual.

As with all other technology, TEC is progressing quickly and in ASC we are working to keep pace with the industry, ensuring that we can provide the best information and advice, or even provision of devices for individuals. In future issues of this newsletter we will be updating you on projects and developments in both ASC and the TEC industry.

In the meantime, here is [a link](#) to the Independent Living pages on the ASC web page. It will tell you about the Independent Living Centre, and also the Telford and Wrekin Virtual House which show cases lower level gadgets and devices that could support an individual at home.

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## Understanding medical examinations - The CSA Centre: November Newsletter

All professionals need to understand the role and purpose of a [medical examination](#) in situations where child sexual abuse has been disclosed or is suspected. They play an important role in assessing a child's wellbeing and broad health needs as well as an opportunity to identify forensic and evidential findings. This short video explains what happens at a medical examination, to help all professionals be better informed to help children and families. Please view the video [here](#).

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## KOOTH Upcoming Webinars

**Upcoming Webinars** Throughout 2023, we are running a variety of engaging national webinars aimed at showcasing how both Kooth.com & Qwell.io can support young people and adults in your area. Details on upcoming webinars are below:

### January Webinars:

[January Blues & Finance: How Kooth & Qwell Support Mental Health over Winter - Tuesday 24 January 10:00am - 11:00am](#)

[January Blues & Finance: How Kooth Supports Mental Health over Winter - Thursday 26 January 10:00am - 11:00am](#)

[How Kooth & Qwell Can Support Male Mental Health - Tuesday 31 January 10:00am - 11:00am](#)

[How Kooth Can Support Young Male Mental Health - Tuesday 31 January 4:00pm - 5:00pm](#)

### February Webinars:

There is also an info session for Professionals to learn more about Kooth and Qwell:

Tuesday 7th Feb, 4-5pm [Book your free place here](#)

## Updated Courses: Mental Capacity Act, Deprivation of Liberty Safeguards & an Introduction to Liberty Protection Safeguards

Do you work in adults or children's social care and are you up to date with the key legal frameworks currently used within these sectors? Despite the forthcoming changes to the current Deprivation of Liberty Safeguards (DoLS) and the Mental Capacity Act (MCA), there is still a mandatory requirement within adult and children's social care for staff to be up to date on the MCA and DoLS as well as an awareness of the forthcoming Liberty Protection Safeguards (LPS).

The new system will cover care in a wider range of settings. NHS bodies, Local Authorities and Care Providers will all need to understand their new responsibilities and start preparing to implement the new system.

### MCA, DoLS and LPS Courses

Talking Life has worked to design a new suite of high quality courses pertinent to these topics and delivered by our specialist trainers. These are all now available either in the classroom at your organisation or online via MS Teams/Zoom.

The courses are aimed at anyone working in Local Authority Adult Social Care, Childrens Social Care, Independent Care Providers, the NHS or Independent Health Care environment who either currently need to use them or will need (in the case of LPS) to use them in their work.

For further information about **MCA & DoLS Awareness and an Introduction to the LPS** click [here](#)

For further information about **MCA Assessing Capacity & Best Interests** click [here](#)

For further information about **MCA & DoLS Awareness** click [here](#)

For further information about **MCA & DoLS Awareness** and an **Introduction to the LPS** for Children's social care staff click [here](#)

To book these courses or to discuss bringing them in-house to your organisation contact us [here](#)

To download or view a copy of our Adults Social Care Training brochures click [here](#)



If there is anything that you would like sharing in future newsletters, please email [partnerships@telford.gov.uk](mailto:partnerships@telford.gov.uk)



**Telford & Wrekin**  
Co-operative Council



**NHS**  
Telford and Wrekin  
Clinical Commissioning Group

This update from the Telford and Wrekin Safeguarding Partnership was produced by Telford & Wrekin Council.

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