

On line Questionnaire for Victims and Survivors
Scrutiny Review of Multi Agency Working against Child Sexual Exploitation

The issue of Child Sexual Exploitation (CSE) is an important national and local issue. The Council's Children & Young People Scrutiny Committee decided in November 2014 to carry out a review looking at how well organisations in Telford and Wrekin are working together to prevent CSE, protect and support victims and their families and prosecute perpetrators.

The Scrutiny Committee met with 16 different statutory organisations during March and July 2015 to hear how they are working to tackle CSE. The Committee also wants to hear from other local organisations and local people so you can tell us how well you think these organisations are working together. The Committee will be gathering evidence from a range of people and organisations during September – November. The report is due to be published in May 2016.

If you have been affected by CSE and you would like to tell us how organisations in Telford and Wrekin supported and protected you please complete the questionnaire below. You will not be asked to provide your name or contact details – this questionnaire is anonymous. Any personal details that you provide in your responses that could identify you or someone else will not be shared unless you disclose that someone is at risk of serious harm. Some of the information you provide in your response may be quoted in the report but it will not identify you or anyone else.

You can provide as much or as little information as you want for each question. Please do not worry about spelling or grammar. If at any time you think you would rather meet face-to-face to discuss your views, you can contact us and we will arrange this for you.

Your emotional wellbeing is very important to us and if you become distressed while answering these questions, we do not expect you to continue and you may either submit a partially completed questionnaire or withdraw entirely.

If you feel that you need support as a result of receiving or completing this questionnaire, confidential support is available from the Samaritans on 08457 90 90 90 or Childline on 0800 1111.

We are very grateful to everyone who takes the time to complete the questionnaire. The information you provide will help the Scrutiny Committee make recommendations that will improve local services.

Please indicate your answer with ✖ or ✓ in the most appropriate box when options are provided. When a question has a Free Text response you are welcome to say as much or as little in these spaces as you wish. If you would rather not provide an answer to some questions, then you may leave the box blank. It is OK to respond that you are "not sure". For some questions, we have included some prompts that might help you answer the question, but you do not have to write about each one. If you think there is something more relevant you would like to say that we have not asked about, please tell us about that as well or instead.

Consent

I confirm I have read the information above and I understand how the information I provide in the questionnaire will be used.

<p>Question 1 Have you contacted any organisations in Telford and Wrekin about your involvement in an exploitative or abusive relationship?</p>	<p><input type="checkbox"/> Yes – Go to Question 2 <input type="checkbox"/> No – Go to question 10 If you do want to get support from a local organisation you can contact the Family Connect Service on 01952 385385.</p>
<p>Question 2 When was your first contact with organisations in Telford and Wrekin about your involvement in an exploitative or abusive relationship?</p>	<p><input type="checkbox"/> Before 2008 <input type="checkbox"/> Between 2008 and 2013 <input type="checkbox"/> After 2013 <input type="checkbox"/> Not sure If there is anything else you'd like to say about this first contact, please tell us: [Free text]</p> <p>Go to Question 3</p>
<p>Question 3 Which organisations did you find were most helpful and supportive? Things you might like to tell us:- Which organisations you can remember being involved with and which ones were helpful/unhelpful and why. If you felt that the agencies you were involved with were talking to each other and working together to help and support you. If you were ever referred from one organisation to another, was it clear to you why.</p>	<p>[Free text]</p> <p>Go to Question 4</p>
<p>Question 4 Did the police investigate your case?</p>	<p><input type="checkbox"/> Yes – Go to Question 5 <input type="checkbox"/> No – Go to Question 0 <input type="checkbox"/> Don't Know – Go to Question 9</p>

<p>Question 5 Once your case was being investigated, what was your experience like? You might like to tell us what you think about:- What made you feel safe or unsafe. Whether you understood the process. The support that was available to you if it was available early enough. How long the process took and if anyone talked to you about any delays.</p>	<p>[Free text]</p> <p>Go to Question 6</p>
<p>Question 6 Has your case been to Court?</p>	<p><input type="checkbox"/> Yes – Go to Question 7 <input type="checkbox"/> No – Go to Question 9 <input type="checkbox"/> Don't Know – Go to Question 9</p>
<p>Question 7 We understand that many victims find the Court experience distressing. What can you tell us about your experience of the Court process? You may like to tell us:- Whether the experience was good or bad. If you were told about the Code for Victims. Your experience of ISVA. How you were prepared for trial and if any delays were explained to you. How the people in the Court treated you (eg the prosecutor, defence barrister and judge).</p>	<p>[Free text]</p> <p>Go to Question 8</p>
<p>Question 8 After the trial, did you take part in the Victim Contact Scheme? (This keeps victims up to date about key developments in an offender's sentence) You might want to tell us:- If you felt you were kept up to date. What you would change about being kept informed.</p>	<p>[Free text]</p> <p>Go to Question 9</p>

<p>Question 9 Was any therapeutic / counselling support offered to you appropriate to your needs and available at the right time? Things you might like to tell us:- If you were introduced to ISVA/AXIS early enough and if the support they offered was helpful If you had to wait long for appointments Whether your GP has been helpful If any other services have been helpful</p>	<p>[Free text]</p> <p>Go to Question 10</p>
<p>Question 10 Are you over the age of 18?</p>	<p><input type="checkbox"/> Yes – Go to question 9 <input type="checkbox"/> No – go to question 10</p>
<p>Question 11 Have you received any ongoing support since you reached 18 and who has this been provided by? You might want to let us know about:- The agencies that supported you and how you were put in contact with them. If anyone explained how to access support once you became an adult What support you need / would like If you think enough support is available now that you are an adult</p>	<p>[Free text]</p> <p>Go to Question 12</p>
<p>Question 12 Have you been asked before how you think service in Telford and Wrekin to prevent CSE could be improved?</p>	<p><input type="checkbox"/> Yes – Go to Question 13 <input type="checkbox"/> No - Go to Question 14 <input type="checkbox"/> Don't know - Go to Question 14</p> <p>Go to Question 13</p>
<p>Question 13 If you have provided feedback– has this made any difference to the way services are provided?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>

<p>Question 14 One of the big themes that we have heard about during our research and at our Inquiry Days is the need to raise awareness about child sexual exploitation. Do you have any thoughts about how we can do this in Telford and Wrekin? You might like to share your thoughts about raising awareness in schools or colleges (for students and/or parents), whether you think staff in the organisations you have been in contact with have enough understanding about the issues that have affected you, what you think about national schemes like “Say Something If You See Something” (which supports awareness in business) or the National CSE Awareness Day?</p>	<p>[Free text]</p> <p>Go to Question 13</p>
<p>Question 14 Is there anything else you would like to tell us that might help us to make recommendations that will improve the way agencies work together?</p>	<p>[Free text]</p>

Monitoring Information

The information you provide below will help us to make sure we have contributions from a full cross-section of the community. It will also help us to make sure that we appropriately consider everybody in our report recommendations.

Your age Under 18 19 - 25 26 - 35 36 - 45
 46 - 55 56 - 64 Over 65
 Prefer not to say

What is your gender identity Female
 Male

Do you identify as the gender you were assigned at birth? Yes
 No
 Prefer not to say

What is your race? (This includes colour, nationality, including citizenship, and ethnic or national origins.)

White
 British Irish Polish
 Other (Please state.....)

Asian/Asian British
 Indian Pakistani Bangladeshi
 Chinese

Other (Please state.....)

Black

Caribbean African British

Other (Please state.....)

Mixed multi ethnic

White & Black Caribbean White & Black African

White & Asian

Other (Please state.....)

Gypsy & Traveller

Irish Romany

Other (Please state.....)

Other

Arab Prefer not to say

Any other ethnic or nationality background not listed,
please state

What is your religion or belief?

None Christian Jewish

Buddhist Muslim Hindu

Sikh Prefer not to say

Other (Please state.....)

Thank you for completing this form.

The information which you have supplied on this form will be treated as confidential. It will be processed and held on computer by Telford & Wrekin Council for statistical analysis.

Your information will be held (and shared) securely. For more information on how your information is used, how your information is held and your rights to gain access to the information we hold on you please see our corporate privacy policy at

www.telford.gov.uk/dataprotection

How can I find out more about Child Sexual Exploitation?

For more information on Children Abused Through Exploitation please view our guidance documents.

Parents Against Child Sexual Exploitation (PACE) and Virtual College's Safeguarding Children e-Academy has launched an e-learning course for parents on the signs of child sexual exploitation which is free to access and can be found at

<http://keepthemsafe.safeguardingchildren.co.uk>

How can I find out more about the Scrutiny Review on child sexual exploitation?

You can keep up to date with the work of the Committee on the Council's website www.telford.gov.uk/scrutinyreviewofcse . A copy of the final report due to be published in May 2016 will be published on this webpage.

Questions, comments or complaints about this questionnaire?

Please contact: Scrutiny Team, Telford & Wrekin Council, Addenbrooke House (2nd Floor), Ironmasters Way, Telford, TF3 4NT

☎ 01952 383114

✉ scrutiny@telford.gov.uk

Concerned about the welfare of a child?

If you are concerned about the welfare of a child and/or young person please contact **Family Connect on 01952 385385** to speak to a Family Connect Advisor.

Family Connect Advisors are available between 9am - 5pm Monday to Friday (excluding bank holidays).

Out of Hours Service

If you need to report concerns about the welfare of a child outside of office hours please contact the Emergency Duty Team on 01952 676500.

If you believe a criminal offence has been committed you can contact West Mercia Police on 0300 333 3000 or 101.

In an emergency always dial 999.