

Online Questionnaire for Parents/ Carers of Victims / Survivors of CSE
Scrutiny Review of Multi Agency Working against Child Sexual Exploitation

The issue of Child Sexual Exploitation (CSE) is an important national and local issue. The Council's Children & Young People Scrutiny Committee decided in November 2014 to carry out a review looking at how well organisations in Telford and Wrekin are working together to prevent CSE, protect and support victims and their families and prosecute perpetrators.

The Scrutiny Committee met with 16 different statutory organisations during March and July 2015 to hear how they are working to tackle CSE. The Committee also wants to hear from other local organisations and local people so you can tell us how well you think these organisations are working together. The Committee will be gathering evidence from a range of people and organisations during September – November. The report is due to be published in May 2016.

If your child has been affected by CSE and you would like to tell us how organisations in Telford and Wrekin supported and protected you and your child please complete the questionnaire below. You will not be asked to provide your name or contact details – this questionnaire is anonymous. Any personal details that you provide in your responses that could identify you or someone else will not be shared unless you disclose that someone is at risk of serious harm. Some of the information you provide in your response may be quoted in the report but this will not identify you or anyone else.

You can provide as much or as little information as you want. Please do not worry about spelling or grammar. If at any time you think you would rather meet face-to-face to discuss your views, you can contact us and we will arrange this with you.

Your emotional wellbeing is very important to us and if you become distressed while answering these questions, we do not expect you to continue and you may either submit a partially completed questionnaire or withdraw entirely.

If you feel that you need support as a result of receiving or completing this questionnaire, confidential support is available from the Samaritans on 08457 90 90 90, Childline on 0800 1111 or you can contact PACE (Parents Against Child Sexual Exploitation) on 0113 240 5226 or www.paceuk.info/

We are very grateful to everyone who takes the time to complete this questionnaire. The information you provide will help the Scrutiny Committee make recommendations that will improve local services.

Please indicate your answer with ✖ or ✓ in the most appropriate box when options are provided. When a question has a Free Text response you are welcome to say as much or as little in these spaces as you wish. If you would rather not provide an answer to some questions, then you may leave the box blank. It is OK to respond that you are "not sure".

Consent

I confirm I have read the information above and I understand how the information I provide in the questionnaire will be used.

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| <p>Question 1 Can you tell us when you first became concerned for the welfare of your child?</p> | <p> <input type="checkbox"/> Before 2008 <input type="checkbox"/> Between 2008-2013 <input type="checkbox"/> After 2013 </p> <p>Go to Question 2</p> |
| <p>Question 2 Did you live in Telford and Wrekin during this period?</p> | <p> <input type="checkbox"/> Yes <input type="checkbox"/> No </p> <p>Go to Question 3</p> |
| <p>Question 3 Which organisation did you first contact about your child's involvement in an exploitative or abusive relationship</p> | <p>Free Text</p> <p>Go to Question 4</p> |
| <p>Question 4 Did this organisation provide the help that you needed?</p> | <p> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Not Sure </p> <p>Free Text</p> <p>Go to Question 5</p> |
| <p>Question 5 What other organisations were involved in protecting your child?</p> | <p>Free Text</p> <p>Go to Question 6</p> |

| | |
|---|---|
| <p>Question 6 How well have organisations in Telford and Wrekin worked together to protect and support your child?</p> | <p> <input type="checkbox"/> The support and protection has been very good <input type="checkbox"/> The support and protection has been quite good <input type="checkbox"/> Not sure <input type="checkbox"/> The support and protection has poor <input type="checkbox"/> The support and protection has been very poor <input type="checkbox"/> Prefer not to say </p> <p>If there is anything else you want to tell us about the support and protection your child received please tell us:</p> <p>Go to Question 7</p> |
| <p>Question 7 How well have organisations in Telford and Wrekin worked together to protect and support you?</p> | <p> <input type="checkbox"/> The support and protection has been very good <input type="checkbox"/> The support and protection has been quite good <input type="checkbox"/> Not sure <input type="checkbox"/> The support and protection has poor <input type="checkbox"/> The support and protection has been very poor <input type="checkbox"/> Prefer not to say </p> <p>If there is anything else you want to tell us about the support and protection you received please tell us:</p> <p>Go to Question 8</p> |
| <p>Question 8 What helped you most to try to keep your child safe?</p> | <p>Free Text</p> <p>Go to Question 9</p> |
| <p>Question 9 What could local organisations have been done differently to help protect your child better?</p> | <p>Free Text</p> <p>Go to Question 10</p> |
| <p>Question 10 How do you think other parents and carers can be helped to become aware about the risks of child sexual exploitation?</p> | <p>Free Text</p> |

Question 11

Is there anything else you would like to tell us about your experience that might help us to make recommendations that will improve the way agencies work together?

Free text

[Go to Question 12](#)

Monitoring Information

The information you provide below will help us to make sure we contributions from a full cross-section of the community. It will also help us to make sure that we appropriately consider everybody in our report recommendations.

Your age

- Under 18 19 - 25 26 - 35 36 - 45
 46 - 55 56 - 64 Over 65
 Prefer not to say

What is your gender identity

- Female
 Male

Do you identify as the gender you were assigned at birth?

- Yes
 No
 Prefer not to say

What is your race? (This includes colour, nationality, including citizenship, and ethnic or national origins.)White

- British Irish Polish
 Other (Please state.....)

Asian/Asian British

- Indian Pakistani Bangladeshi
 Chinese
 Other (Please state.....)

Black

- Caribbean African British
 Other (Please state.....)

Mixed multi ethnic

- White & Black Caribbean White & Black African
 White & Asian
 Other (Please state.....)

Gypsy & Traveller

- Irish Romany
 Other (Please state.....)

Other

Arab Prefer not to say
Any other ethnic or nationality background not listed,
please state

What is your religion or belief?

None Christian Muslim Hindu
 Sikh Prefer not to say
 Other (Please state.....)

The information which you have supplied on this form will be treated as confidential. It will be processed and held on computer by Telford & Wrekin Council for statistical analysis.

Your information will be held (and shared) securely. For more information on how your information is used, how your information is held and your rights to gain access to the information we hold on you please see our corporate privacy policy at www.telford.gov.uk/dataprotection

Thank you for completing this form.

How can I find out more about Child Sexual Exploitation?

For more information on Children Abused Through Exploitation please view our guidance documents.

Parents Against Child Sexual Exploitation (PACE) and Virtual College's Safeguarding Children e-Academy has launched an e-learning course for parents on the signs of child sexual exploitation which is free to access and can be found at <http://keepthemsafe.safeguardingchildrenea.co.uk>

How can I find out more about the Scrutiny Review on child sexual exploitation?

You can keep up to date with the work of the Committee on the Council's website www.telford.gov.uk/scrutinyreviewofcse . A copy of the final report due to be published in May 2016 will be published on this webpage.

Questions, comments or complaints about this questionnaire?

Please contact: Scrutiny Team, Telford & Wrekin Council, Addenbrooke House (2nd Floor), Ironmasters Way, Telford, TF3 4NT

☎ 01952 383114

✉ scrutiny@telford.gov.uk

Concerned about the welfare of a child?

If you are concerned about the welfare of a child and/or young person please contact **Family Connect on 01952 385385** to speak to a Family Connect Advisor.

Family Connect Advisors are available between 9am - 5pm Monday to Friday (excluding bank holidays).

Out of Hours Service

If you need to report concerns about the welfare of a child outside of office hours please contact the Emergency Duty Team on 01952 676500.

If you believe a criminal offence has been committed you can contact West Mercia Police on 0300 333 3000 or 101.

In an emergency always dial 999.

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