# On line Questionnaire for Organisations Scrutiny Review of Multi Agency Working against Child Sexual Exploitation

The issue of Child Sexual Exploitation (CSE) is an important national and local issue. The Council's Children & Young People Scrutiny Committee decided in November 2014 to carry out a review looking at how well organisations in Telford and Wrekin are working together to prevent CSE, protect and support victims and their families and prosecute perpetrators.

As part of this review the Scrutiny Committee met with 16 different statutory organisations during March and July 2015 to hear how they are working. During the Autumn, the Committee wants to hear from other local groups and organisations so you can tell us how well you think organisations Telford and Wrekin are working together to tackle CSE. The report is due to be published in May 2016.

Your organisation will not be named in the public report but some of the information you provide in your response may be quoted in the report but this will not identify your organisation. Any personal details that you provide in your responses that could identify you or someone else will not be shared unless you disclose that someone is at risk of serious harm.

You can provide as much or as little information as you want for each question. Please do not worry about spelling or grammar

If you feel that you need support as a result of completing this questionnaire, confidential support is available from the Samaritans on 08457 90 90 90, Childline on 0800 1111 or you can contact PACE (Parents Against Child Sexual Exploitation) on 0113 240 5226 or <a href="https://www.paceuk.info/">www.paceuk.info/</a>

We are very grateful to everyone who takes the time to complete this questionnaire. The information you provide will help the Scrutiny Committee make recommendations that will improve local services.

Please indicate your answer with ★ or ✓ in the most appropriate box when options are provided. When a question has a Free Text response you are welcome to say as much or as little in these spaces as you wish. If you would rather not provide an answer to some questions, then you may leave the box blank. It is OK to respond that you are "not sure".

	Go to Question 2
Question 1 What is the name of your organisation	Free Text
☐ I confirm I have read the information above and I understand how the information I provide in the questionnaire will be used.	
Consent	

Question 2 Please tick the box that best describes your organisation	□ Voluntary / community organisation □ Private Sector Organisation □ Public Sector Organisation □ Faith / Religious Organisation □ Community Enterprise □ Other − Please specify
Question 3 If you had concerns that a service user, customer or member of your organisation was affected by CSE which organisation(s) would you contact?	The first organisation I would contact is  Other organisations I would contact are:
Question 4 Which statements describe how you think your organisation can help to prevent CSE? (You can tick more than 1 box)	<ul> <li>□ Working with the Council and police to support victims and survivors of CSE and their families</li> <li>□ Making sure our staff and volunteers know who to contact if they are concerned that someone is affected by CSE</li> <li>□ Providing information to children and young people about how to keep themselves safe from CSE</li> <li>□ Providing information to parents and carers about how to keep children safe from CSE</li> <li>□ Does not have a role in preventing CSE</li> <li>□ Don't know</li> <li>□ Other - Please provide details</li> <li>Free text</li> </ul>
	Go to Question 5

Question 5 Have staff or volunteers in your organisation received information or training about CSE?	□ Yes
tranning about OOL:	□ Don't know
	Go to Question 6
Question 6	☐ Strongly agree
Please indicate which statement best reflects your views on the statement below:  Organisations in Telford and Wrekin work well together to tackle CSE	☐ Agree
	☐ Neither agree or Disagree
	□ Disagree
	☐ Strongly disagree
	Please tell us why:
	Go to Question 6
Question 7 Is there anything else you would like to tell us that might help us to make recommendations that will improve the way agencies work together to tackle CSE?	[Free text]

## Thank you for completing this form.

The information which you have supplied on this form will be treated as confidential. It will be processed and held on computer by Telford & Wrekin Council for statistical analysis.

Your information will be held (and shared) securely. For more information on how your information is used, how your information is held and your rights to gain access to the information we hold on you please see our corporate privacy policy at <a href="https://www.telford.gov.uk/dataprotection">www.telford.gov.uk/dataprotection</a>

#### How can I find out more about Child Sexual Exploitation?

For more information on Children Abused Through Exploitation please view our guidance documents.

Parents Against Child Sexual Exploitation (PACE) and Virtual College's Safeguarding Children e-Academy has launched an e-learning course for parents on the signs of child sexual exploitation which is free to access and can be found at http://keepthemsafe.safeguardingchildrenea.co.uk

#### How can I find out more about the Scrutiny Review on child sexual exploitation?

You can keep up to date with the work of the Committee on the Council's website <a href="www.telford.gov.uk/scrutinyreviewofcse">www.telford.gov.uk/scrutinyreviewofcse</a>. A copy of the final report due to be published in May 2016 will be published on this webpage.

### Questions, comments or complaints about this questionnaire?

Please contact: Scrutiny Team, Telford & Wrekin Council, Addenbrooke House (2nd Floor), Ironmasters Way, Telford, TF3 4NT

**2** 01952 383114

⁴ scrutiny@telford.gov.uk

#### Concerned about the welfare of a child?

If you are concerned about the welfare of a child and/or young person please contact **Family Connect on 01952 385385** to speak to a Family Connect Advisor.

Family Connect Advisors are available between 9am - 5pm Monday to Friday (excluding bank holidays).

#### **Out of Hours Service**

If you need to report concerns about the welfare of a child outside of office hours please contact the Emergency Duty Team on 01952 676500.

If you believe a criminal offence has been committed you can contact West Mercia Police on 0300 333 3000 or 101.

In an emergency always dial 999.