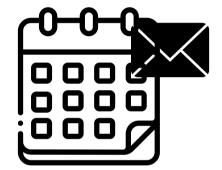


Protect, care and invest to create a better borough

Recycling and waste services customer satisfaction results 2023



68% of residents use collection calendars and council emails

91% satisfaction with food waste service



90% satisfaction with recycling service



93% satisfaction with garden waste service

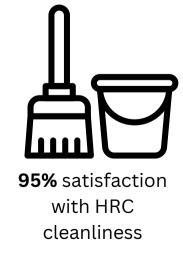




95% of residents recycle their small electrics



91% satisfaction with access to HRCs





95% satisfaction with range of recycling options at HRC



24% of residents compost at home





93% satisfaction with refuse service



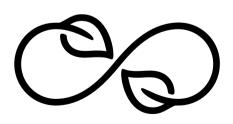


77% of residents use the weekly food waste service

86% of residents use the HRCs



94% satisfaction with location of HRCs



37% of residents are aware of reuse options