

**Telford & Wrekin Council Adult Social Care  
Making It Real (MiR) Board Actions  
May 2024**

1.	<p><b>Follow up on actions from April's meeting:</b></p> <ul style="list-style-type: none"> <li>Assurance Officer to ensure the feedback form links with the making contact form to ensure consistency. – <b>Complete and options about overall satisfaction are being explored.</b></li> <li>Service Delivery Manager to explore the option of cash payments for those that prefer not to use online payment systems – <b>Cash payments are available, to pay by cash you take your invoice to the bank or to the Post Office using the barcode on the invoice to make the payment.</b></li> <li>Co-Production Lead to review the structure and function of boards as many additional boards have been formed. – <b>An email has been sent to members last week which included a feedback form to capture views about these meetings and suggestions on how the Board should function. Members encouraged to complete and return.</b></li> <li>Explore if invoices can include more detail – <b>A conversation has taken place around the functionality of systems, and this is being explored.</b></li> <li>Co-Production Lead and Autism Lead to set up a Disability Related Expenses workshop with members to review the draft guidance and feed back to the Making It Real Board. – <b>A date had been set but this was not suitable for those wanting to participate therefore an alternative date of 14<sup>th</sup> June has been identified and will be circulated by email to members.</b></li> </ul>
2.	<p><b>Actions from May's meeting:</b></p> <ul style="list-style-type: none"> <li>Financial Assessment slides to be shared with the minutes.</li> </ul>

- Font on the Financial Assessment PowerPoint to be increased when distributed.
- Department for Work and Pensions (DWP) to be invited to a future Making It Real Board.
- A representative to attend and discuss the Care Act Assessment.
- Members encouraged to complete the feedback form sent by the Co-Production Lead, this feedback will be used to create the proposals for the structure, function and governance of the Making It Real Board.
- Flyer containing carers week event information to be circulated to members.
- Commissioning Officer (Carers) to be invited to attend a Making It Real Board meeting regarding feedback for the consultation name for the re-commissioning of information, advice and guidance and carers support services.