



Telford & Wrekin
COUNCIL

Balfour Beatty

Balfour Beatty Highways Hub
Granville House
St Georges Road
Donnington Wood
Telford
TF27RA

Dear Resident,

We're making improvements in your area

Surface Treatment to improve the condition of your road

When are we planning to deliver this work?

The first application of the surface treatment will be carried out within the next 24-48 hours under stop & go traffic management between the hours of 07:30 – 18:00. The second application will follow within 1 week and road markings replaced shortly after. Regular updates will be communicated with any delays due to weather.

We will have our dedicated teams on site to assist you during this time to help you get past the working areas safely should you need to do. Whilst we will endeavour to minimise disruption, we ask that you keep vehicle movements to an absolute minimum and not to park on the road. Please also ensure that children are supervised, do not play near the working areas and all pets are kept away from the works.

Information about access to your property

Access will be maintained during the works for residents and for emergency vehicles although there will be short periods of time when the contractors will require residential and commercial traffic to be excluded to allow the surfacing material to harden. We will try to cause as little inconvenience as possible and really appreciate your co-operation whilst we are undertaking the works.

These works are being delivered as part of the Council's 4 year investment programme to 'Protect, Care and Invest to create a better borough'. Between 2020 and 2024 over £50m is being invested to keep neighbourhoods safe, clean and well connected. The 'Pride in our Community' Highways Capital Programme will deliver improvements to infrastructure including roads, footpaths, parking, sustainable transport, street furniture, drains and structures. Our highways vision is to 'Keep Telford Moving' and in 2021/2022 we will invest £21.6m to deliver over 160 improvement schemes across the borough.

If you have any special access requirements while the works are in progress or need to contact Balfour Beatty about these improvements please contact us at our new Telford Highways Hub:

TelfordHighwaysHub@Balfourbeatty.com and a member of our team will be in contact with you shortly.

Thank you for your co-operation whilst we deliver these improvements in your area.

Balfour Beatty Telford Highways Hub - Working in Partnership with Telford & Wrekin Council



More Information about roadworks in Telford can be found at www.telford.gov.uk/roadworks

For more about the Council's Pride in Our Community programme visit www.telford.gov.uk/pride.



Important Notice – Surface Treatments

Dear Owner/Occupier,

In the next few days, we are programmed to resurface the road outside your property. As the Surface Treatment process is weather dependent, the date we arrive may change at short notice. The Surface Treatment is a layer of liquid bitumen that is applied over the road surface followed by a layer of stone chippings which is then rolled and compacted. A second application of bitumen may then be applied within seven days. Information boards will be placed along the route prior to the work commencing, so please check these for the latest information.

Appropriate traffic management measures will be put in place to minimize any potential delays. Due to the nature of the work and for the safety of all parties involved, we are unable to guarantee vehicular access to and from your property during the working hours. However, pedestrian access will always be available. We strongly advise you to plan your travel and parking arrangements in advance and allow extra time for your journeys during this period.

We will do our best to ensure that every care is taken, and we would ask you to assist us in the following ways:

1. Keep the street clear of vehicles by observing 'no parking' restrictions.
2. Don't drive through the new surface for at least 30 minutes after it is laid. If you do need leave your premises when the works are in progress, please speak to an operative on site, who will discuss the best way for you to do this.
3. Please keep clear of the surfacing operations and do not allow children or pets to play around the machines or the newly laid surface.
4. Check your shoes before entering your home or car, as material may stick to footwear. You are politely reminded that it is the responsibility of all residents to protect their property.

We apologise for any inconvenience caused and would like to thank you for your cooperation in helping us carry out this necessary work.



For assistance please contact our customer care line on 01785 847750
or email customer care@rms-ltd.com