



Telford & Wrekin
Co-operative Council

Protect, care and invest
to create a better borough



FREE EMERGENCY RESPONSE SERVICE

Adult Social Care

The Emergency Response Service provides free immediate assistance when you are unable to help someone who is reliant on your support.

This is a responsive and reliable replacement care service, for carers who care for an adult over the age of 18 years.

The aim: peace of mind when a crisis occurs. The service offers free replacement home-based support for up to 72 hours, in an emergency or crisis situation.

To access the Emergency Response Service contact:

Weekdays (office hours)

Monday to Friday from 9am to 5pm contact Family Connect on **01952 385385**, please select option 2 and ask for the Emergency Response Service.

Weekends and out of office hours

Friday 5pm through to Monday 9am and public holidays contact Emergency Duty Team (EDT) on **01952 676500**, ask for the Emergency Response Service.





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