

## **Role of a Making It Real Board Member:**

### **Who are Making It Real Board members?**

- Residents of the borough of Telford & Wrekin, expert by their experience of accessing Adult Social Care.
- People who are passionate about and interested in all aspects of Adult Social Care.
- People willing to work together to achieve an outcome/aim related to Adult Social Care.
- People who actively listen to and learn about the experiences of others from across Adult Social Care services.
- People who respect and support Equality, Diversity, Inclusion as well as supporting each other's voices to be heard.
- People who engage, empower and motivate others to get involved.

### **What we expect from members:**

- To sign up to and follow the Terms of Reference.
- To read any reports and papers prior to the meetings.
- Maintain confidentiality – members may have access to confidential information, documents or hear personal experiences through discussions. Confidentiality must be respected, and this information should not be shared with anyone who is not a member.
- To get involved in co-production activities including task and finish groups on a regular basis.
- Feedback key updates from other Partnership Boards and groups.
- Where appropriate share own stories and experiences.
- Be willing to get involved in communications and promotional opportunities that arise.
- Be a voice of the community.
- Support and champion co-production related activities and events.
- Encourage others to get involved, express their interest in co-production activity and partnership boards/groups.
- Commit to attend the Making It Real Board meetings as a member for a set period of 2 years.
- Confirmation of attendance or sending apologies if unable to attend board meetings.
- Commitment to be involved in the co-production of an annual Adult Social Care Local Account.

- Use the Making it Real “I/we” statements to check that services are meeting people’s needs.
- Use feedback from people using services to recommend improvements.
- Help support a calm environment during meetings.
  - Some of the topics being brought to the board may cause distress or be triggering to you or other members. Please be mindful of how you react, respond and challenge as this can also be triggering. If you need time and space, please feel free to take time out of the meeting and return if/when you feel able to.

### **What we don’t expect from members:**

- To hold a full knowledge of Adult Social Care services and functions.
- To breach confidentiality, for example, sharing/disclosing confidential, personal information or experiences of board members with others outside of the Making It Real Board meetings.
- Sharing board meeting details and full minutes – to safeguard members. Public information about and from the meetings will be shared on: [www.telford.gov.uk/mir](http://www.telford.gov.uk/mir)

### **What we can offer:**

- Full training and support in your role as per the Co-Production Framework using the Ollie training platform (online learning through Telford and Wrekin Council).
- Involvement in communications and promotional opportunities that arise.
- Opportunities to get involved in co-production activities including task and finish groups.
- Volunteering opportunities to personally develop further.
- Support, advice and guidance related to being a Making It Real Board member from Co-Production Lead and Officers.

### **What’s in it for you?**

- Making a difference.
- Developing new skills and network of new friends.
- Access to training.
- Being involved in and seeing Adult Social Care related improvements and developments.
- Increased confidence and self-esteem.