



Continuing to deliver high-quality services to **protect, care and invest** whilst maintaining the lowest Council Tax in the Midlands.

At Telford & Wrekin Council, our priorities remain clear: **to protect the most vulnerable, care for our communities, and invest in the future of our Borough.** Every decision we make is guided by these principles—whether it's safeguarding children and older adults, improving local services, or creating opportunities for growth. This year's budget reflects that commitment, ensuring that while we continue to deliver high-quality services, we maintain the lowest Council Tax in the Midlands.

This year, thanks to a fairer funding settlement from Government, we'll receive an extra £6m. Whilst it's welcome, it doesn't balance out the £18.5m increase in social care costs.

So, every penny raised through a general Council Tax increase of 78p per week for the average Telford and Wrekin household, based on Band B, plus the extra money from Government, will be spent on social care. This will be supported by an increase in the Government Adult Social Care precept of 42p which will also be fully invested in Adult Social Care. These values are combined on your bill.

That means 70p in every £1 we spend in 2026/27 will be to support vulnerable children, people with disabilities and older adults: that's our sons and daughters, brothers and sisters, parents and grandparents.

Even with this small proposed increase, if you live in Telford and Wrekin, **you'll still be paying the lowest Council Tax in the Midlands**, and on average £300 less than if you lived anywhere else.

And thanks to our strong financial management, our budget for 2026/27 also allows us to continue investing in the priorities you've told us matter most. That's better homes and roads, expanding schools, providing better buses and supporting our High Streets.

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Councillor Lee Carter
Leader, Telford & Wrekin Council



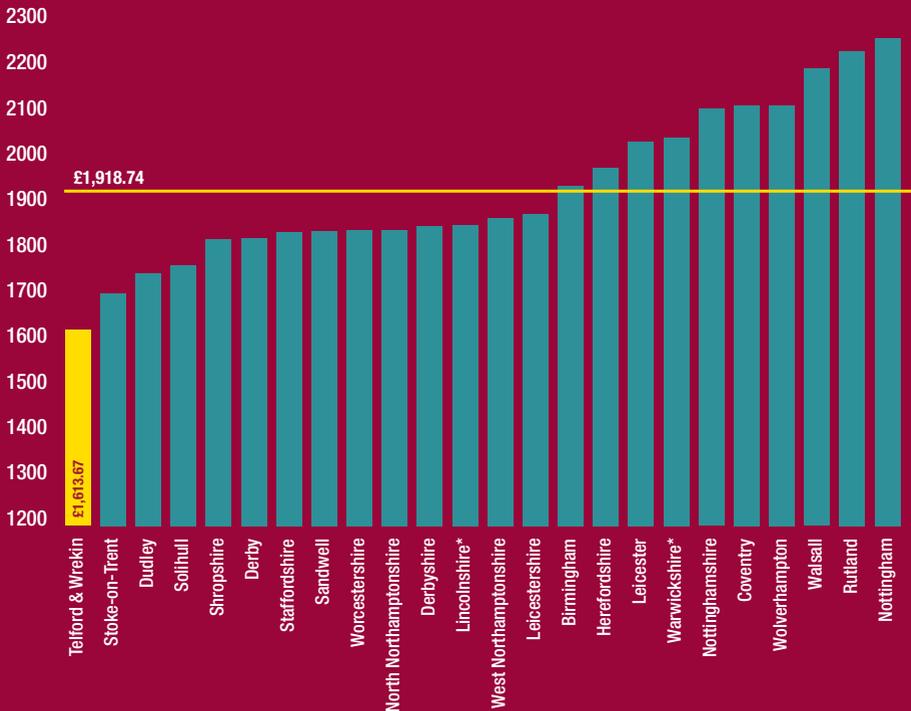
Your Council Tax bill also includes separate charges for police, fire and rescue services as well as your local town or parish council. These are not set by Telford & Wrekin Council.

This leaflet explains more about how your Council Tax is set and where the money is spent. You can also find information about the help and support available for people struggling or unable to pay their Council Tax bill.

Getting value for you

For the last two years we've had the lowest Council Tax in the Midlands for the award-winning services we provide, and we will continue to have the lowest rate again in 2026/27.

Average yearly cost of band D Council Tax for all Midlands authorities during 2025/26
(excluding police, fire and parish precepts)



High-quality services

Maintained free fortnightly kerbside collections for rubbish, recycling and green waste



Maintained free car parks and no increase on paid parking sites



OFSTED 'Outstanding' for Children's Services in 2020, 2024 and 2025



CQC 'Good' for Adult Social Care in 2024 and 2025



LGC Local Authority of the Year 2025



as well as

A record eight green flags for our parks in 2025



Future investment

Strong financial management over many years means that we are still able to make a number of important capital investments to **create a better borough**.

Not only do our investments deliver social benefit, such as the quality rental 'homes for life' enjoyed by local families through our housing initiatives, Nuplace and Telford & Wrekin Homes. They also generate significant income for the Council, enabling us to maintain vital front-line services such as social care.

Homes

over **£93.5m**

Over £88m to deliver high quality Nuplace and Telford & Wrekin Homes for local people to rent from a responsible and responsive landlord, and investment for affordable and specialist housing programmes.

Over £5.5m for a range of housing initiatives, including affordable warmth, empty properties, rough sleeper, disabled facility grants and temporary accommodation.

Education

£41m

£41m for education projects, including school expansions to increase pupil places.

Jobs, skills and opportunity

Over £137m

£59m for Growth Fund initiatives building on our track record of delivering growth, new employment opportunities and meeting gaps in the commercial market.

£56m for local regeneration including Towns Fund investment in Oakengates and Wellington and Levelling Up funding for Station Quarter and the Theatre.

£22m for the Pride in Place programme to build stronger communities, create thriving places and drive regeneration with investment in the Woodside, Sutton Hill and Brookside areas.

Transport

£103m

£103m for transport and highways improvements which includes equipping the Council to repair more potholes with the Find it Fix it crews whose targeted approach has resulted in a 15% reduction in the number of potholes in the last four years.

More enjoyable

£16.3m

£16.3m for leisure and cultural schemes, including a new swimming pool, new gym equipment and amphitheatre improvements.

Borrowing

Much of the money we borrow is invested into things like houses (like our Nuplace initiative) and industrial units in the Borough, and for roughly every £1 of debt, we have £2.10 in assets.

When people pay their rent, the profit is used to support front-line services such as care and support for older people.

Council Tax explanatory notes

Compilation of the billing authority's valuation list

Most domestic properties are subject to Council Tax. A bill is issued to each property whether it is a house, bungalow, flat or mobile home and whether the property is owned or rented. Every property has been allocated to one of eight valuation bands by the **Valuation Office Agency according to open market values as at 1 April 1991**. Your Council Tax bill shows which band applies to your property.

Valuation band	Range of values
A	Up to and including £40,000
B	£40,001 to £52,000
C	£52,001 to £68,000
D	£68,001 to £88,000
E	£88,001 to £120,000
F	£120,001 to £160,000
G	£160,001 to £320,000
H	More than £320,000

Exempt dwellings

You do not have to pay Council Tax on some types of property. These are known as 'exempt properties' and include both occupied and unoccupied properties.

Unoccupied properties **may** be exempt if the property is:

- an unoccupied annexe – such as a granny flat
- left unoccupied by the owner who is a student
- left empty by someone who has moved permanently to receive personal care in a hospital, a home or elsewhere
- left empty by someone who has moved permanently in order to provide personal care to another person
- left unoccupied and has been repossessed
- left empty by someone who has been detained by order of a court
- has remained unoccupied and you are awaiting probate or letters of administration to be granted – in this case the exemption will apply for up to six months after the award of probate or letters of administration
- owned by a charity – this exemption will be for a maximum of six months
- awaiting occupation by a minister of religion
- the responsibility of a bankrupt's trustee
- empty due to occupation being forbidden by law

- an unused caravan pitch or boat mooring

Occupied properties **may** be exempt if the property is occupied:

- only by persons aged under 18 years
- only by full time students or school leavers
- only by persons who are severely mentally impaired
- as forces barracks or married quarters
- by members of a visiting armed force
- by a person with diplomatic privileges or immunity
- by elderly or disabled relatives (specifically annexes)
- as a halls of residence

You can apply on line at www.telford.gov.uk

Discounts

If only one adult lives in the property the Council Tax charge will be reduced by 25%.

Some people are not counted when calculating the number of adults in a property. These may include:

- Persons for whom Child Benefit is payable
- Students, and college leavers, under 20 years of age studying up to A level or equivalent
- Apprentices and Youth Training trainees
- Full time students, student nurses and foreign language students
- Patients in a home or hospital patients
- Residents in hostels
- Certain carers
- Severely mentally impaired people - such as those living with dementia
- People in detention (unless for non-payment of council tax)
- Members of religious communities
- Members of visiting forces, members of international headquarters or persons with diplomatic privileges or immunity
- Certain spouses or dependants of a student, where they are not a British citizen

A discount may be applicable where a person is occupying a second home which is related to their job, or where an annexe is used either by the occupier of the main dwelling or is occupied by people related to the person liable to pay council tax at the main dwelling. You may also be entitled to a local discretionary discount. Please contact us for more information.

If you are receiving a Council Tax discount including Council Tax reduction and there is a change in your circumstances, you must notify the Council within 21 days. Failure to do so may result in a £70 penalty. You may also receive a fine of up to £1,000 or be prosecuted if we find that you deliberately failed to tell us of something which affects your entitlement to a discount or reduction.

If you own or rent a property that is unoccupied, you may be paying 100% Council Tax. If the property has been empty for one year or more, or is a second home, you will be charged 200% Council Tax. If the property has been empty for over five years 300% will be charged and 400% if it's been empty for over 10 years. The Home Improvement team can provide advice and support on how you could bring the property back into use and access possible funding to help you with this. For free advice and support call the Council's Empty Property officer on **01952 381461**.

Disabled band reduction

You may qualify for a reduction in your Council Tax bill if your property has:

- at least one disabled person permanently resident; and
- a room or space which is needed to specifically meet the needs of the disabled person;
- a second bathroom or kitchen which is needed to specifically meet the needs of the disabled person; or space for using a wheelchair indoors

The Council Tax bill may be reduced by the equivalent of one valuation band, meaning a band D property would be charged the rate of a band C property in the same area.

The reduction of a band A property would be 5/9ths of a band D charge.

Housing Benefit and Council Tax Reduction

If you are on a low income you can claim help towards paying your rent or Council Tax.

You can be working or receiving benefits.

The amount of help you get will depend on your household circumstances.

Visit www.telford.gov.uk/benefits to:

- register your intention to make a claim and book a telephone appointment to complete your claim with one of our Benefit Assessors.
- find out more about Housing Benefit and Council Tax Reduction.

You can use a smart phone, tablet or computer to access our website. If you are unable to use the internet, phone us on 01952 383838 to book your new claim appointment.

If you are of working age you will usually need to claim Universal Credit to help towards your rental costs, more information can be found at www.gov.uk/universal-credit

Hardship

If you are experiencing financial difficulties and are struggling to pay your Council Tax even after your Council Tax Reduction has been added to your account you can apply for Council Tax Reduction Hardship Assistance. You must be entitled to Council Tax Reduction or in receipt of Universal Credit. To find out more visit www.telford.gov.uk/ctrhardship to make an application.

If you are experiencing financial difficulties and are struggling to pay your rent even after your Housing Benefit or Universal Credit housing costs has been paid you can apply for a discretionary additional Housing Payment. To find out more and make an application visit www.telford.gov.uk/hp

There is also range of advice and support on our cost of living pages:
www.telford.gov.uk/costofliving

Appeals

Appeals regarding your Council Tax band should be directed to the Valuation Office Agency at www.voa.gov.uk

You can appeal to the Council if:

- you do not think you should have to pay Council Tax because you do not live in or own the property
- you think the property should be exempt from Council Tax
- you believe that Telford & Wrekin Council has made a mistake in calculating your bill
- you have been refused a discount or exemption to which you believe you are entitled

If you wish to appeal on any of these grounds, you must notify the Council in writing so that we can reconsider your case. If you disagree with our decision, you have a further right of appeal to the valuation tribunal and we will give you details of this procedure when you are notified of the result of your initial appeal.

Please address initial appeals to:

Telford & Wrekin Council, PO Box 249, Telford, TF3 4LP

Making an appeal does not entitle you to withhold payment. If your appeal is successful, we will repay any Council Tax you have overpaid.

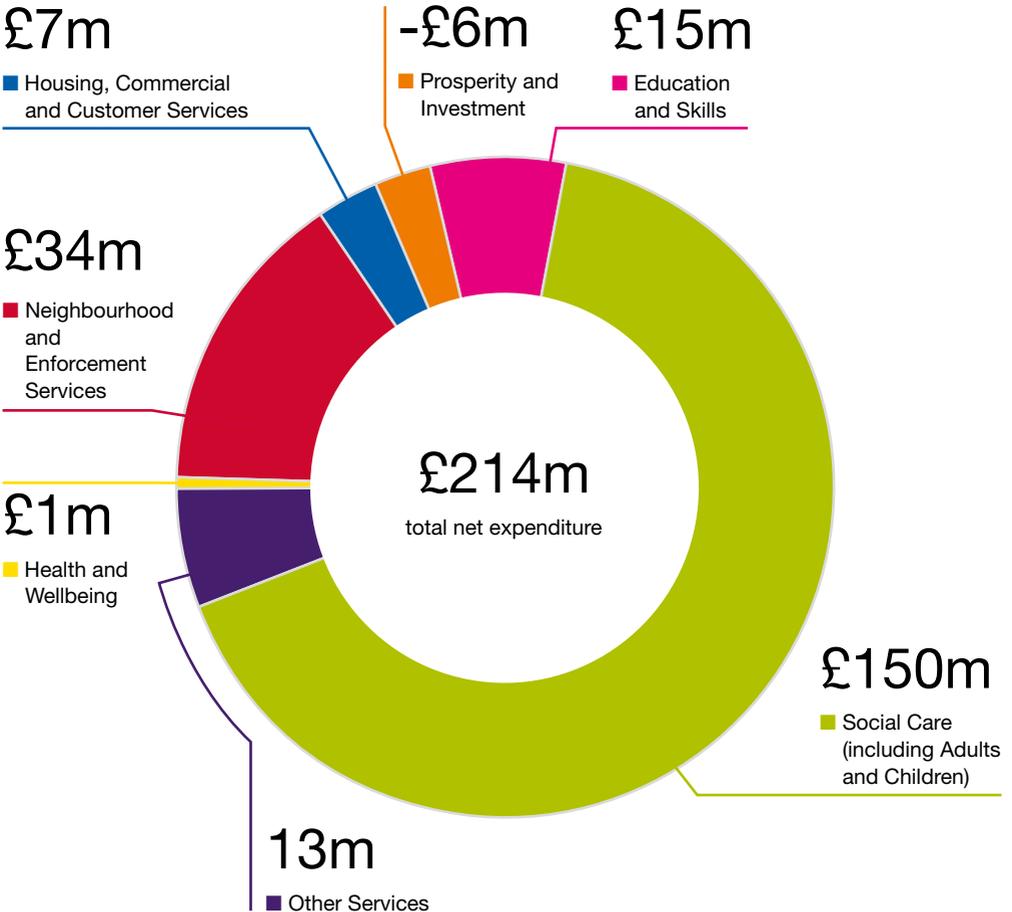
For councils with responsibility for Adult Social Care, Council Tax demand notices will include an additional 2% Adult Social Care Precept. This will be included within the councils' element of the demand notice. This means that a referendum will be required if the authority sets an increase of 5% or higher (comprising 2% for the Adult Social Care Precept, and 3% for other expenditure).

How the Council spends its revenue

This leaflet gives you information on the money needed by Telford & Wrekin Council and parish and town councils.

Information about police and fire spending is shown in the separate leaflets also available on the website.

Telford & Wrekin Council 2026/27 net expenditure



Financial summary of Telford & Wrekin Council spend

1 April 2026 to 31 March 2027

Telford & Wrekin Council's spending and income budget

2025/26 net spending £000	Service	2026/27 total spending £000	2026/27 income £000	2026/27 net spending £000
76,047	Adult Social Care*	146,522	49,063	97,459
49,229	Children's Safeguarding and Family Support*	70,173	17,708	52,465
13,683	Education and Skills	174,545	159,798	14,747
17,992	Finance, People and IDT	43,028	21,049	21,979
870	Health and Wellbeing	12,976	12,245	731
6,164	Housing, Commercial and Customer Services	92,176	85,450	6,726
31,055	Neighbourhood and Enforcement Services	54,088	19,983	34,105
1,215	Policy and Governance	10,142	8,901	1,241
(6,135)	Prosperity and Investment	29,313	35,789	(6,476)
(22,481)	Other Services	18,105	27,418	(9,313)
0	Less Internal Recharges included above	(62,718)	(62,718)	0
167,639	Overall net spending	588,350	374,686	213,664
	Change in net budget			
	Additional net investment in Adult Social Care			15,757
	Additional net investment in Children's Safeguarding and Family Support			2,751
	Changes in the arrangement of specific grants rolled into Revenue Support Grant (RSG)			29,052
	Inflation			3,518
	Net cost of the Capital Programme			3,555
	Contingencies			(2,761)
	Savings			(5,645)
	Other pressures and investments including changes in balances/reserves			(202)
	Total movement			46,025

* Includes additional investment

Budget funding summary	2026/27 £000
Total spending to fund	213,664
Less: collection fund surpluses	(2,657)
Net amount to be raised	211,007
Revenue Support Grant	(48,520)
Retained Non Domestic Rates	(60,809)
Remaining amount to be raised from Council Tax	101,678

Overall Council Tax funding requirement

Your Council Tax bill for 1st April 2026 to 31st March 2027 is the total amount of Council Tax required by four organisations providing public services in your area – Telford & Wrekin Council, your local parish or town council, West Mercia Police & Crime Commissioner and Shropshire and Wrekin Fire & Rescue Authority.

Part of the spending by Telford & Wrekin, West Mercia Police & Crime Commissioner and Shropshire and Wrekin Fire & Rescue Authority is funded by Government Grant. Telford & Wrekin Council and the Fire Authority also receive an element of funding from Non Domestic (Business) Rates. The balance of net spending for these authorities, and all the spending of the parish and town councils, is funded by Council Tax.

You only get one bill because as the billing authority we, Telford & Wrekin Council, collect the Council Tax for the other authorities as well as ourselves. The breakdown of requirements is shown below.

Council	2026/27 Council Tax requirement	2026/27 Band D Council Tax level and increase	
	£000	£	%
Telford & Wrekin Council – General Fund and Adult Social Care – Special Fund	100,754 924	1,678.79 15.40	
Total for Telford & Wrekin Council including Adult Social Care	101,678	1,694.19	4.99
West Mercia Police and Crime Commissioner	18,395	306.50	5.15
Shropshire and Wrekin Fire and Rescue Authority	7,468	124.44	4.18
Parish and Town Councils	7,870	131.12	7.86
Total	135,411	2,256.25	5.13

Telford & Wrekin Council have set an average increase of 4.99% for 2026/27 which is made up of General Fund, Special Fund and Adult Social Care Precept. The Adult Social Care Precept is equivalent to a 2.0% increase in Council Tax (based on the total Telford & Wrekin Council element of the council tax for 2025/26). Due to this increase and also increases in precepts from Police, Fire and parish and town councils, average bills have increased by 5.13%.

The amount of your Council Tax bill will depend on which parish your home is in and which valuation band it is in. Increases for 2026/27 vary between 4.55% and 6.96%. The exact amount is shown on your Council Tax bill, however, 59% of homes in Telford & Wrekin are in the two lowest bands which will mean average total bills of £1,504.16 for Band A and £1,754.86 for Band B.

This leaflet gives you information on the money needed by Telford & Wrekin Council and parish and town councils. Information about police and fire spending is shown in the separate leaflets also available on the website.

Parish council information

Provided by parish and town councils – 1 April 2026 to 31 March 2027

Parish or town council	Amount requested 2025/26	Amount requested 2026/27	Tax base band D equivalent 2026/27	Council tax band D equivalent 2026/27	Band D change from last year
General fund	£	£		£	
Chetwynd	7,000	5,000	298.35	16.75	-30.2%
Chetwynd Aston and Woodcote	12,600	15,000	364.25	41.18	6.6%
Church Aston	32,320	33,670	521.66	64.54	5.0%
Dawley Hamlets	82,600	83,762	2,884.40	29.03	0.0%
Donnington and Muxton	288,155	303,693	4,466.07	68.00	0.0%
Edgmond	28,980	32,655	589.15	55.42	8.6%
Ercall Magna	49,900	49,900	696.74	71.61	-3.0%
Eyton	0	0	38.41	0.00	0.0%
Gorge, The	102,502	128,126	1,637.03	78.26	22.5%
Great Dawley	935,100	1,026,600	3,026.13	339.24	7.0%
Hadley and Leegomery	580,820	639,560	4,906.97	130.33	4.8%
Hollinswood and Randlay	285,504	340,270	1,549.09	219.65	18.6%
Ketley	235,700	267,500	1,514.06	176.67	12.0%
Kynnersley	2,790	2,700	84.06	32.11	-3.7%
Lawley and Overdale	449,586	562,911	4,315.49	130.43	20.2%
Lilleshall	70,000	74,880	589.23	127.08	4.5%
Little Wenlock	19,663	20,292	245.35	82.70	3.8%
Madeley	738,691	810,257	4,607.83	175.84	7.1%
Newport	658,500	684,000	4,535.13	150.82	1.8%
Oakengates	709,830	746,000	2,592.71	287.72	2.5%
Preston	1,500	2,000	126.15	15.85	31.9%
Rodington	28,580	46,500	391.74	118.70	61.7%
St Georges and Priorslee	272,690	285,411	5,125.92	55.67	0.0%
Stirchley and Brookside	373,843	429,919	2,478.37	173.46	11.8%
Tibberton and Cherrington	6,894	6,895	451.29	15.27	0.0%
Waters Upton	34,370	34,370	606.22	56.69	-6.0%
Wellington	801,747	968,754	7,574.30	127.90	17.5%
Wrockwardine	112,000	118,525	2,155.31	54.99	0.2%
Wrockwardine Wood and Trench	149,095	150,735	1,644.50	91.66	0.1%
Total Increase	7,070,960	7,869,885	60,015.91	131.12	7.9%

Further information on parish or town council expenditure where it exceeds £140,000

Parish or town council	Administration and general purposes		Leisure and community		Footway/ street lighting		Cemeteries		Civic amenities		Grants awarded		Balances		Council tax support grant		Total	
	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27	2025/26	2026/27
	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£	£
Domington and Muxton	202,991	187,233	35,601	50,359	34,000	35,000	0	0	14,200	29,101	2,000	2,000	(637)	0	0	0	288,155	303,693
Great Dawley	244,100	251,600	628,000	689,000	0	0	0	0	58,500	80,500	68,500	69,500	(64,000)	(64,000)	0	0	935,100	1,026,600
Hadley and Leegomery	328,615	386,750	85,264	94,497	72,500	67,500	25,668	21,997	51,773	55,816	17,000	13,000	0	0	0	0	580,820	639,560
Hollinswood and Rendley	251,300	278,370	124,800	118,950	0	0	0	0	35,420	41,000	5,000	7,500	(131,016)	(105,550)	0	0	285,504	340,270
Ketley	121,700	144,200	77,950	82,450	25,200	25,200	17,250	18,150	600	1,500	2,000	2,000	(9,000)	(6,000)	0	0	235,700	267,500
Lawley and Overdale	193,642	200,052	201,109	681,284	0	0	1,700	1,700	18,385	14,975	38,000	35,500	(3,250)	(370,600)	0	0	449,566	562,911
Madeley	361,375	397,822	102,970	106,967	0	0	0	0	264,346	295,468	10,000	10,000	0	0	0	0	738,691	810,257
Newport	383,222	424,336	86,801	109,665	56,500	51,500	(5,406)	(9,835)	4,355	25,605	67,150	83,000	65,878	(271)	0	0	658,500	684,000
Oakengates	476,650	533,130	92,610	93,300	0	0	0	0	137,570	116,570	3,000	3,000	0	0	0	0	709,830	746,000
St Georges and Priorslee	139,190	119,411	84,000	110,800	35,000	37,200	0	0	3,000	3,500	11,500	14,500	0	0	0	0	272,690	285,411
Stirchley and Brookside	248,500	356,150	145,000	165,950	0	0	1,500	2,000	12,000	13,000	10,000	10,000	(43,157)	(117,181)	0	0	373,843	429,919
Wellington	267,508	264,762	355,787	456,318	0	0	0	0	150,452	230,674	28,000	17,000	0	0	0	0	801,747	968,754
Wrockwaine Wood and Trench	57,630	57,080	15,100	17,955	20,000	20,000	8,600	8,000	46,565	46,500	1,200	1,200	0	0	0	0	149,095	150,735

Special Fund

In certain areas the Council provides services which in other areas are provided by parish and town councils. There is a Special Council Tax charge for the provision of these services from the Council.

For 2026/27 there is charge of £30.13 at Band 'D' to the parish and town councils which have chosen not to take over responsibility for running footway lighting in their areas.

These are: Dawley Hamlets, Great Dawley, Hollinswood and Randlay, Lawley and Overdale, Madeley, Oakengates, Stirchley and Brookside, The Gorge and Wellington.

Flood defence levy

The Council is required to provide the following information for the Environment Agency issuing a flood defence levy in the area. The levy is on the area as a whole and is included within Telford & Wrekin Council's General Fund budget.

	2025/26	2026/27
Council	£	£
Midlands region flood levy	71,819	75,473