

## **TELFORD & WREKIN COUNCIL**

**CABINET – 21 JULY 2016**

### **THE TELFORD & WREKIN SAFEGUARDING AND CHILDREN BOARD (TWSCB) AND PARTNER AGENCIES' RESPONSE TO SCRUTINY REVIEW OF MULTI-AGENCY WORKING AGAINST CHILD SEXUAL EXPLOITATION**

**REPORT OF DIRECTOR FOR CHILDREN AND ADULTS SERVICES**

**LEAD CABINET MEMBER – CLLR PAUL WATLING**

## **PART A) – SUMMARY REPORT**

### **1. SUMMARY OF MAIN PROPOSALS**

To set out a multi-agency response to the Telford & Wrekin Council's Children and Young People Scrutiny Committee's *Review of Multi-Agency Working against Child Sexual Exploitation (CSE)*.

### **2. RECOMMENDATIONS**

That:

- 2.1. The programme to respond to the Children & Young People (CYP) Scrutiny Committee's report is approved;
- 2.2. The recommendations to National organisations are approved (Recommendations 7b, 18a and 32b);
- 2.3. The ongoing dialogue by the TWSCB with partners to meet the cost of delivering multi-agency recommendations is noted.

### **3. SUMMARY IMPACT ASSESSMENT**

<b>COMMUNITY IMPACT</b>	Do these proposals contribute to specific Co-Operative Council priority objective(s)?	
	Yes	Children and Young People Vulnerable Children and Adults
	Will the proposals impact on specific groups of people?	
	No	It will have an impact on all groups of people within Telford and Wrekin.
<b>TARGET COMPLETION/DELIVERY DATE</b>	May 2017	
<b>FINANCIAL/VALUE FOR MONEY IMPACT</b>	Yes	Implementing the recommendations in the report would have a financial impact. Discussions are taking place with TWSCB partners to determine how adopted multi-agency

		<p>recommendations could be funded.</p> <p>Initial thinking suggests that the council would need to put in place funding for 3 posts and training in order to build capacity with a Team Leader, a Senior Social Worker and a CATE worker and developing support for workers. The estimated cost of this initiative would be around £150k p.a. In addition a further £10k is required for one off set up costs. In 2016/17 any part year costs will be funded from the Council's contingency which will be included within the Financial Management report going to Cabinet on 21<sup>st</sup> July , 2016. The ongoing revenue requirement for future years has been reflected within the 2017/18 medium term budget strategy process There may well be further funding for other future initiatives that are developed.</p> <p>The financial outlook for Local Government remains bleak with continued cuts to Government grant. In response to these cuts the Council is continuing with a budget strategy which includes significant savings to 2020. The recommendations from the scrutiny report call for Government Departments such as Department of Health, and Communities and Local Government, to consider the funding available for victims and their families, new funding would need to be separately identified and prioritised to support the development of Safeguarding and awareness initiatives.</p> <p style="text-align: right;">RP 23.6.16</p>
<b>LEGAL ISSUES</b>	Yes	<p>The response set out at Appendix 1 of this report includes some proposals and actions that are supplementary to the Council's statutory duties.</p> <p>In some cases the attainment of these proposals is reliant on the work undertaken by external partners. This should be taken into consideration</p>

		<p>when reviewing performance against the objectives.</p> <p>When undertaking the work described in Appendix 1 care needs to be taken to ensure compliance with statutory provisions, for example, data collection will include sensitive personal information and must comply with data protection requirements and the Council's information governance rules.</p> <p style="text-align: right;">MC 21.06.2016</p>
<b>OTHER IMPACTS, RISKS &amp; OPPORTUNITIES</b>	Yes	<i>As outlined in Part B, Additional information.</i>
<b>IMPACT ON SPECIFIC WARDS</b>	No	N/A

## **PART B) – ADDITIONAL INFORMATION**

### **4. INFORMATION**

- 4.1. In 2012 a significant investigation by the Police and partners into the exploitation and trafficking of young girls in Telford and Wrekin culminated in Operation Chalice, which led to the successful prosecution of nine men. During this operation a project to work with young people where there were concerns about CSE was developed, the Council's CATE Project (Children Abused Through Exploitation); alongside a specific multi-agency CSE pathway to support children and young people.
- 4.2. In 2014 Professor Alexi Jay's report into sexual exploitation of children in Rotherham criticised the child protection system and made numerous recommendations for government, local authorities and other agencies to consider and learn from. In response, in November 2014 the Telford & Wrekin Council Children and Young People Scrutiny Committee commenced a review of multi-agency working against child sexual exploitation (CSE) to review "*how well organisations in Telford and Wrekin were working together to prevent CSE, protect and support victims and their families and prosecute perpetrators*". Over the next 18 months, the Committee engaged with partners, communities and survivors of CSE and their families to provide them with an understanding of "*how well organisations in Telford and Wrekin are working together to prevent CSE, protect and support victims and their families and prosecute perpetrators*". This work concluded in May 2016 and the Committee agreed the final report on 16<sup>th</sup> May 2016.
- 4.3. The report identified a series of recommendations against improvement themes:
- understanding the scale of CSE to keep young people safe;
  - Raising awareness to prevent CSE in educational establishments, agencies, and communities, and if identified, refer appropriately to Family Connect and the Police;
  - Mapping the multi-agency support which is available for young people and victims as they journey through the CSE Pathway, including further improvements in support services including Child and Adolescent Mental Health

Services (CAMHS); and Sexual Health Services for victims, survivors and their families; and

- Organisational awareness of risk to staff by CSE perpetrators.

4.4. On 21<sup>st</sup> January 2016 the Telford & Wrekin Safeguarding Children Board (TWSCB) agreed to take responsibility for coordinating the multi-agency response and monitoring the progress against the report's recommendations, as it built on the work that was already progressing within the partnership. The TWSCB is a multi-agency partnership, with an Independent Chair, which coordinates and works to ensure that children and young people within Telford and Wrekin are safeguarded and their welfare promoted (further explanation of the role of the TWSCB is outlined in Appendix A).

4.5. Members of the Scrutiny Committee commended the work undertaken to date to tackle Child Sexual Exploitation, specifically the work of the Council's CATE team and Team Safeguarding Voice<sup>®</sup>. **The TWSCB and individual agencies have welcomed the CYP Scrutiny Committee's recommendations which provide valuable ideas and advice to develop the multi-agency response to CSE** (individual agency responses are outlined in Appendix C).

4.6. The Scrutiny report makes three recommendations for national bodies:

4.6.1. Recommendation 7b: *"given the scale of cuts to local public sector organisations, the Committee also recommends that the Department of Health, the Home Office and the Department for Local Government and Communities urgently review the national funding available to support for victims of CSE and their families. This should include support available from the point at which a young person is identified as a victim of CSE, through the criminal justice process and long term support."*

4.6.2. Recommendation 18a: *"The Committee supports the joint letter from Parliamentary Select Committee chairmen that Sex and Relationship Education (SRE) should become a statutory part of the curriculum and the recommendation from the Children's Commissioner that "all school equip all children ...to understand healthy and safe relationships and talk to an appropriate adult if they are worried about abuse". The Scrutiny Committee recommends that informing children and young people in an age appropriate way about CSE should be included in any future statutory SRE curriculum."*

4.6.3. Recommendation 32b: *At a national level the Committee supports the recommendation from the Law Commission that there should be consistent national standards for licensing.*

Following approval of these recommendations a joint response from the CYP Scrutiny Committee, TWSCB and Council's Cabinet will be submitted to the national bodies.

4.7. The TWSCB will be responsible for monitoring the recommendations and ensuring progress is made in a timely manner. This will be done through two sub-groups of the TWSCB: the Quality, Performance and Operations Sub-group (oversight of all actions) and the Child Exploitation Thematic Sub-group (to progress the multiagency actions). Appendix D outlines the governance and reporting structure of the TWSCB. The TWSCB will compile an action plan by the end of June that will detail how the recommendations will be implemented and this will be used by both groups to monitor and challenge progress.

4.8. The TWSCB will provide an interim progress report to the TWC Children and Young People Scrutiny Committee in December 2016. The TWSCB will provide a full

progress report to the TWSCB Children and Young People Scrutiny Committee in May 2017 against each recommendation and the impact this has had on children, young people and their families within Telford and Wrekin.

- 4.9. Partners are already working to deliver the recommendations with positive progress seen against:

***Utilisation of CSE data and intelligence to target perpetrators*** – this has led to effective disruptions of behaviours associated with CSE across the Borough.

***Raising awareness of CSE:***

Telford & Wrekin's licensing policy for taxis now requires all taxi drivers to attend Driver Awareness Training which includes training to ensure they are aware of the signs of CSE and how to report it.

The main principle of Team Safeguarding Voice<sup>®</sup> is to empower children and young people to safeguard each other from harm (including keeping safe work). The rollout of Team Safeguarding Voice to all schools within the Borough has begun and, at the point of writing this report, there are 30 primary schools and 2 secondary schools which are already progressing their own version.

***Review of Child and Adolescent Mental Health Services (CAMHS) and Sexual Health Services to improve support services for victims, survivors and their families*** – both services have been reviewed and, as part of the new contracts and tender, access to support for CSE victims and families will be improved.

***Review of CSE Care Pathway to ensure it still met the needs of young people and their families*** - this resulted in improvements being made to the pathway which has included: referral routes and processing, risk assessments, windscreen of CSE need, indicator tool and meetings.

***Support for CATE Practitioners has been reviewed*** - supervision for CATE practitioners is now the same quality that social workers receive due to the complexity and emotional impact this type of work has on individuals and the team as a whole.

- 4.10. Appendix A of this report sets out the TWSCB and partners response to the report's recommendations.
- 4.11. The TWSCB would like to thank the following agencies for contributing to the Multi-agency response:

- Telford & Wrekin Council
- West Mercia Police
- NHS England
- Telford & Wrekin Clinical Commissioning Group
- Shropshire and South Staffordshire NHS Foundation Trust
- Crown Prosecution Service.
- National Probation Service
- Shropshire Community Health NHS Trust
- Shrewsbury and Telford NHS Hospital Trust
- Adams Grammar School
- Holmer Lake Primary School
- Wrekin Housing Trust

**5. IMPACT ASSESSMENT – ADDITIONAL INFORMATION**

As noted above.

**6. PREVIOUS MINUTES**

None.

**7. BACKGROUND PAPERS**

None.

***Report prepared by Sarah Constable, Partnership and Planning Officer and TWSCB, 01952 380599 and Interim Business Manager and Tina Knight, Strategic Lead for CSE and Missing for Telford & Wrekin Council and TWSCB Professional Advisor, 01952 385686.***

## Appendix A: Multiagency response to the report's recommendations

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
1	<p><b>Initial work to identify scale of CSE</b></p> <p>The Committee recommends that the current data from the West Mercia Police Problem Profile, Family Connect, the CATE Team and other Council services is used to develop a common understanding the scale and types of CSE in the Borough and how this changes over time.</p> <p>The facts about the scale of CSE in the Borough should be made accessible to the public and used as part of the awareness raising activity with the public, young people of secondary school age and training staff and volunteers.</p>	TWSCB	<p>The TWSCB has been working to compile a comprehensive partnership CSE profile for Telford and Wrekin. This is ever evolving and is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group.</p> <p>The facts about CSE will be utilised in the raising awareness to ensure that the public is aware of the profile of CSE in the Borough.</p>	
2	<p><b>Ongoing Monitoring of Scale of CSE</b></p> <p>All LSCB partner organisations and the CPS should flag/record all cases of CSE. This data should be reported initially to the LSCB and then on a 6 monthly basis to the CSE Strategy Group and compared to the data held on Family Connect to ensure that there is a shared understand of the scale of CSE in the Borough and that trends in the data are monitored and inform the planning and delivery of all relevant services.</p> <p>The LSCB should include local data on CSE in the Board's Annual Report.</p>	TWSCB	<p>As part of the work mentioned in Recommendation 1, the TWSCB has requested information from partners to help compile the CSE profile. As part of this the TWSCB is challenging those agencies which are unable to specifically identify cases of CSE within their workload. The information in the CSE profile is used to compare data between agencies but also to ensure that the information informs planning and delivery of disruptions, services and training.</p> <p>A summary of the CSE profile will be included in the TWSCB annual report.</p> <p>The CPS is a national organisation and hence</p>	Should system changes be required, this will result in financial implications for that agency.

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
			we cannot put in place local fixes to our IT system to be able to monitor CSE. The term CSE can cover a wide range of offences, such as rape, sexual offences, drug offences, grooming etc. It is impossible from our IT systems to presently isolate CSE from other cases which fall under these crime headings. It may well be however that the police are able to provide this level of detail. It would appear that the police may be in a position to isolate cases to cases termed as CSE. They are likely to be the better agency at the current time to provide this information. We do not have the IT capability in place currently to readily provide this level of detail and any change would need to be considered on a national basis. In addition given the definition of CSE – which could encapsulate a number of offences, this is not a simple solution.	
<b>3</b>	<b>Annual Review of CSE Strategy</b> That the CSE strategy is reviewed annually by the LSCB and informed by the experience of survivors of CSE, their family and carers and front line staff. The updated strategy should reflect changes in models of CSE and this should inform training for staff and volunteers.	<b>TWSCB</b>	The TWSCB will ensure that the CSE Strategy is reviewed and it is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group.	
<b>4</b>	<b>Impact of Cuts to Services</b> The Committee recommends that the LSCB monitors the impact of cuts to local services and also the loss of expertise and knowledge within organisations as staff numbers are	<b>TWSCB</b>	The TWSCB monitors changes in organisations and the impact it has on both safeguarding children and young people, as well as partners. Where changes have identified a significant impact partners are asked to completed a Child	



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	reduced.		Impact Assessment Form, outlining the changes, what impact it has and how the risks are being mitigated. It is then submitted back to the TWSCB for scrutiny and challenge. This will also include the loss of expertise and knowledge within the organisation and the impact this will have on the service provided.	
5	<p><b>Links to Other Policies and Strategies for Adults</b></p> <p>The Committee therefore recommends that the Council and CCG review the following strategies and policies to ensure that the needs of those affected by CSE are recognised and met:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> The Joint Strategic Needs Assessment</li> <li><input type="checkbox"/> The strategies and action plans for the Commissioning and Transformation Partnerships</li> <li><input type="checkbox"/> Adult Safeguarding Policies and Procedures</li> </ul> <p>The Committee recommend that these reviews takes place by July 2016 and are then updated following the publication of the NICE Guidance on CSE due to be published in 2017.</p>	HWB/TWC	<p>The Health &amp; Wellbeing Board (HWB) recognises that the impact of CSE is wide ranging, significant and lifelong, with potential impact on the whole family. The priorities of the HWB have clear linkages to CSE from both a preventative approach and to supporting the victims of CSE. However, the HWB wanted to focus on issues which they would be uniquely placed to address and progress, and were not already being addressed by existing partnerships. This is reflected in the cross cutting priorities which have been selected and is in contrast to the service specific priorities previously adopted by the HWB.</p> <p>The HWB strategy will be delivered through a series of work programmes which will be delivered by Commissioning and Transformation Partnerships (Living Well Network, Early Help Partnership, Community Safety Partnership and potentially a new partnership called the Stronger Communities Board). These work programmes are currently being developed and will be shared at a meeting of lead officers to ensure consistency</p>	

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			<p>and avoid duplication – Board Managers from both safeguarding adults and children boards will be invited.</p> <p>Both the TWSCB and Telford &amp; Wrekin Safeguarding Adult Boards recognise the lifelong impact of CSE and having a joint Independent Chair of both boards ensure linkages are made across the two partnerships as appropriate (including issues around transition to adulthood).</p> <p>CSE is already referred to as part of Chapter four (Staying Safe) of our JSNA data set on our facts and figures website page.</p>	
6	<p><b>Mapping Support and Agreeing Thresholds</b></p> <p>The Committee recommends that a mapping exercise is undertaken to identify the support available for victims of CSE from the range of organisations from identification through to prosecution and post sentencing. For example this should include CATE, ISVA, AXIS, CAMHS, PCSOs, Youth workers, Victims Liaison Officers, Witness Care Unit and other relevant services.</p> <p>This information should be available to victims and their families to explain the roles of the different organisations and how they are accessed.</p> <p>The mapping exercise should also inform a</p>	<b>TWSCB</b>	<p>Identification of support (including therapeutic) available for victims is an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group. The TWSCB will also ensure that this remains part of the 0-25 emotional health and wellbeing transformation plan which is being led by the Local Authority and CCGs in both Telford &amp; Wrekin and Shropshire.</p> <p>The TWSCB has previously produced leaflets explaining what the Council's CATE team does. These will be expanded to provide victims and families with all of the information in one leaflet, explaining the services available to them and what support can be offered depending on their level of risk.</p>	There will be a financial and resource implication to this implementing this recommendation.

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	<p>multi-agency agreement on the threshold of need for different services and set out clearly how organisations support victims/survivors according to the level of risk and how services change as the level of risk increases or reduces.</p> <p>In their role as corporate parents, members want to ensure that as part of their assessment and care planning, all children in care are assessed for their risk of CSE and that this is reviewed on an ongoing basis by the Independent Reviewing Officer as part of the child care plan.</p>		<p>All children who are taken into the care of the local authority have to have an assessment undertaken. An integral part of this assessment is looking at the risk factors/indicators to provide a holistic picture for that child/family; this will include CSE. For any child at risk for CSE, or subject to CSE, their care plan should reflect how this is being addressed. The Independent Review Officer (IRO) is charged with reviewing the child's care plan, (at a minimum of 6 month frequency) which should include the risk, they may or may not have, in respect of CSE and how the multiagency group is working to reduce this risk. The TWSCB will undertake an audit to review this practice and will then take appropriate action.</p>	
7a	<p><b>Therapeutic Support</b></p> <p>The Committee recommends that local organisations work together to ensure that the immediate and ongoing therapeutic need of victims/ survivors and their families are recognised in the commissioning strategies.</p>	TWSCB	Please see the above response to Recommendation 6	
7b	<p><b>Therapeutic Support</b></p> <p>However, given the scale of cuts to local public sector organisations, the Committee also recommends that the Department of Health, the Home Office and the Department for Local Government and Communities urgently review the national funding available to support for victims of CSE and their families. This should</p>	National	<p><b><i>To seek endorsement at Cabinet as outlined in Section 3 of the report.</i></b></p> <p><b><i>The TWSCB agreed with this recommendation on 15.06.2016.</i></b></p>	

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
	include support available from the point at which a young person is identified as a victim of CSE, through the criminal justice process and long term support.			
8	<p><b>CAMHS</b> When commissioning the Child and Adolescent Mental Health (CAMH) service, the CCG ensures that:</p> <ul style="list-style-type: none"> <li>The role of the CAMH service is clarified with partner organisations, professionals and service users so there is a clear understanding of the role of the CAMH service in both diagnosis of mental health issues and also in providing ongoing intervention and support.</li> <li>Victims of CSE who are referred to the CAMH service but do not recognise the need for or want specialist help at that time are contacted by the CAMHS at a later stage to invite them to seek support. (currently patients who decline the service are not followed up and a second referral is required)</li> <li>Appropriate training is provided so staff supporting young people with mental health issues recognise and respond appropriately to CSE. The committee would like to highlight this specifically for services for young people who self-harm or have attempted suicide.</li> <li>Current gaps in the CAMH service that</li> </ul>	<b>CCG/TWC</b>	<p>The CCG has a transformational plan in place to improve access to CAMHS provision and there is a procurement exercise is being undertaken to commission a new model of service delivery. Health representation in Multi-Agency Safeguarding Hub (MASH), i.e. Family Connect CAMHS member. This will be achieved through:</p> <ol style="list-style-type: none"> <li>Both Telford and Wrekin and Shropshire CCGs are working collaboratively with the two councils across Shropshire in undertaking a full service redesign for local CAMHS service provision to improve access, waiting times and on-going therapy support including 'gaps in professional roles/ succession planning.</li> <li>The CCG will promote the CAMHS service to ensure clarity with partner organisations and professionals and service users to enable clearer understanding of the role of CAMHS in both diagnosis and on-going intervention and support.</li> <li>Pathway development within the CATE team of CAMHS.</li> <li>Access to the service will be improved including GP referral pathway to ensure CSE patients are referred to the appropriate service first time.</li> </ol>	<ul style="list-style-type: none"> <li>Ensuring all CSE victims have open access to CAMHS at anytime.</li> <li>Poor referral rates and reporting of CSE victims and perpetrators.</li> <li>The local multi-agency case file audits that the CCG participated in identified a lack of local services for perpetrators, i.e. CSE, children harming children.</li> <li>Recruitment and retention of staff in specialist roles and affordability within CCG budget.</li> </ul>

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	<p>should be addressed in the commissioning process are support provided by the following professionals: Art Therapist, Family Therapist, Psychologists and Dedicated CSE Consultant.</p> <ul style="list-style-type: none"> <li>A more robust CAMH service within the CATE team is developed similar to the CAHM and Youth Offending Team model.</li> <li>The referral process for GP to access CAMHS and the Family Intervention Service should be streamlined so if a patient is referred by a GP to CAMHS but does not meet the criteria for this service the patient is referred to the Family Intervention Service (not back to the GP to make another referral through Family Connect.)</li> </ul>		<p><b>5)</b> The CCG monitors via the contract management performance and implementation of service development redesign.</p> <p><b>6)</b> Individuals with “lived experience” as well the CCG young health champions have informed development of local CAMHS redesign.</p> <p>The Telford &amp; Wrekin Council (TWC) would welcome the opportunity for closer working with the CAMHS service. The TWC will discuss with the CAMHS Service about what model should be used to enhance the direct service provision for children and young people suffering from CSE.</p>	
<b>9</b>	<p><b>Sexual Health Services</b></p> <p>Some specific issues that have been identified during this review are:</p> <ul style="list-style-type: none"> <li>All victims of CSE should be offered a full sexual health check, for people aged 13 or over through specialist sexual health services commissioner by Telford &amp; Wrekin Council and for those under 13s through the Sexual Assault Referral Centre (SARC) commissioned by NHS England</li> <li>When a perpetrator of CSE has a</li> </ul>	<b>Public Health NHS England CCG SSSFT</b>	<p>TW Council will ensure all victims of CSE have access to a full sexual health check within the integrated sexual health service will form part of the ongoing contract monitoring of this service. Within the integrated sexual health service contract, a new quality outcome indicator has been included and will be monitored:</p> <ul style="list-style-type: none"> <li>Number of Service users assessed using CSE ‘Spotting the Signs’ or similar framework as part of case finding / sexual health history taking (<i>with a threshold of 100%</i>)</li> </ul>	Poor referral rates and reporting of CSE victims and perpetrators.

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
	<p>sexually transmitted infection the affected victims are offered support and screening. NB for children under 13 the screening is through the Sexual Assault Referral Centre (SARC) commissioned by NHS England.</p> <ul style="list-style-type: none"> <li>• All victims of CSE who have been raped can choose to be examined by an appropriately qualified female clinician within the specified timescales required for evidence, through the Sexual Assault Referral Centre (SARC) commissioned by NHS England</li> <li>• Young people who frequently access emergency contraception services or have repeat abortions receive appropriate support and advice from primary care, pharmacies and specialist sexual health services about CSE.</li> <li>• The commissioning responsibilities for these services are as follows: <ul style="list-style-type: none"> <li>o Emergency contraception services in pharmacies and specialist sexual health services – Telford &amp; Wrekin Council</li> <li>o Abortion services and emergency contraception in primary care/General Practice - NHS Telford &amp; Wrekin CCG</li> </ul> </li> </ul>		<ul style="list-style-type: none"> <li>• Percentage of staff attended Telford &amp; Wrekin Council's training/awareness sessions on child sexual exploitation and awareness of local CSE procedures (<i>with a threshold of 100%</i>)</li> </ul> <p>For victims of CSE that require referral to SARC we will facilitate discussions with the responsible commissioner as a way to improve patient pathways. For young people that frequently access emergency contraception services, we will ensure they have up to date information on CSE as well as information on the local specialist sexual health service.</p> <ul style="list-style-type: none"> <li>• PharmOutcomes which is a web-based system that is used to record all activity within community pharmacies will include CSE information and advice</li> <li>• We will ensure that all training delivered to pharmacies include CSE awareness and local referral process (Family Connect)</li> </ul> <p>NHS England support the main thrust of the recommendation. Sexually Transmitted Infection (STI) screening for under 13s is currently provided through the SARC provider due to the gap within current service provision for this age group. This will continue to be the case when the Regional Paediatric SARC goes live in October 2016.</p> <p>Shropshire and South Staffordshire NHS</p>	<p>The SCB will need to ensure that NHS England commission a follow up service for under 13s within a paediatric setting. SSSFT sexual health service currently provide this for over 13s however it is not confirmed if the follow up pathway is currently in place for under 13.</p>

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			<p>Foundation Trust (SSSFT) sexual health services would welcome any review of their service in relation to responding to CSE. However, this will need to be approved by our commissioners to ensure appropriate governance of any review findings. In relation to the specific recommendation regarding service delivery:</p> <ul style="list-style-type: none"> <li>• Full sexual health screening will be offered to victims of CSE where this is necessitated by their presenting history.</li> <li>• Offering sexual health screening to victims is current practice within the service.</li> <li>• Maintain close links with SARC to ensure pathways are maintained to ensure victims receive appropriate support.</li> </ul> <p>Emergency Contraception can now be obtained from GP surgeries, walk in centres and Local pharmacists.</p> <p>GP surgeries have safeguarding leadership and governance named safeguarding professionals who have received training in CSE. Abortion services are commissioned to support this vulnerable group. This will be achieved through:</p> <ol style="list-style-type: none"> <li>1) NHS England Child Sexual Exploitation: Advice for Healthcare staff leaflet developed May 2016 for healthcare staff.</li> <li>2) Services are now commissioned to support this vulnerable CSE patient group.</li> </ol>	

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10a	<p><b>Support for Victims in the Criminal Justice System</b></p> <p>The Crown Prosecution Service implements a system to flag cases of CSE that they receive to report and analyse this information nationally. (Linked to Recommendation 2 above)</p>	CPS	<p>The CPS will not have the detail to identify CSE cases as noted in recommendation 2. The CPS also, will not be in a position to provide detail on any cases where the Police decide not to refer a case to CPS as the threshold test is not met. It may be possible for the CPS to provide an overview to TWSCB in any CSE cases, where an investigation has identified victims and perpetrators of CSE but the cases have not gone to court because of insufficient evidence or where the witness withdrew from the process, these cases would need to be identified by the police. Clearly usual confidentiality and disclosure rules would have to be observed.</p> <p>In practical terms however all of our cases are dealt with on a case by case basis so far as witness care and support is concerned. The Crown Prosecution Service work with Police partners to ensure that special measures are in place for all vulnerable victims and witnesses. Any flag would not add to the practical application of our witness care measures which our policies already demand (please see for example of the internet CPS policies on service to victims and witnesses and policy under sexual offences).</p> <p>This recommendation partly involves CPS</p>	



Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
			identification of cases where the police have investigated and not sought a charging decision. Once again the CPS may not be seized with this information and hence this information would need to be provided by the police.	
10b	<p><b>Support for Victims in the Criminal Justice System</b></p> <p>Building on the CPS monthly review of failed cases, it is recommended that West Mercia Police and West Midlands CPS report annually to the Telford and Wrekin CSE Strategy Group the number of cases of CSE where an investigation has identified victims and perpetrators of CSE but the cases have not gone to court because of insufficient evidence or where the witness withdrew from the process. This information should be shared with the ISVA service and CATE Team to identify learning from these cases to improve the support provided to victims of CSE during the criminal justice process and increase the chance of prosecution and conviction. Where appropriate victims of CSE should be invited to contribute to this learning process.</p> <p>Some specific learning points that have been identified in this review are:</p> <ul style="list-style-type: none"> <li>Victims need to retain confidence in the commitment from all organisations to seek justice in their specific case and that the evidence they provide is not</li> </ul>	WMP	<p>Strategic service improvement department (SSI) in conjunction with PVP strategic team will be able to report against the LSCB framework in order to provide the annual data set from a Police perspective. CPS in conjunction with WMP Criminal Justice Department should be able to provide information regarding number of cases which where unsuccessful at Court stage</p> <p>Yearly reporting to the ISVA and CATE services would not be adequate in order to support victims as the learning needs to be shared and acted upon in a more timely manner. Monthly or quarterly reporting would more adequately address this recommendation. The CSE team coordinator, SSI and PVP strategic team should be able to collate this information locally and feed back monthly or quarterly to CSE operational LSCB sub group, ISVA and CATE services. This should be business as usual as part of a regular 'tactical' improvement plan. MASH operating procedures could be developed to further enhance information sharing.</p>	There is no specific offence of CSE therefore many crime types will be recorded. This often results in data which is difficult to interpret eg. One victim, 10 perpetrators and 15 offences. Context explaining the data is key otherwise the value is limited.

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	<p>used to build a separate case to the detriment of their own.</p> <ul style="list-style-type: none"> <li>Courts and staff supporting victims through the court process review the facilities and processes to ensure that victims of CSE are not in a public area in the court building with defendants.</li> </ul>		The Court building is the responsibility of the CPS and not the Police therefore this would need to be addressed by CPS. However each CSE case could include the requirement for this element to be considered by victim support services.	
11	<p><b>Safety Plans</b></p> <p>An audit of all current CSE cases should be carried out to ensure that victims and parents of victims of CSE should be involved in developing a Safety Plan for their child (where the young person is not subject to a child protection plan). The outcome of this audit should be reported to the CSE Strategy and Operational Groups to identify any actions required.</p>	TWC	Young people and parents are central to the success of safety planning. The TWC will complete an audit on all open cases where CSE is identified and take steps to ensure that young people and their parents have and are fully involved in developing and implementing a plan of safety.	
12	<p><b>Parent Support Group</b></p> <p>The LSCB / local authority should consult with parents of victims of CSE with a view to establishing a local parent support group. It is recommended that PACE (Parent Against Child Exploitation) is involved in this work. This work should include consideration of specific support that fathers of victims of CSE may find helpful.</p>	TWC/TWSCB	The TWSCB and TWC agree that it is important the parents/carers receive the right support. The TWSCB will consult with parents of victims of CSE (including fathers) to establish what support they would want and then, as noted in recommendation 6, would ensure this is information is shared and widely known. The TWSCB and TWC will involve PACE in this consultation.	There will be a financial cost to this proposal (e.g. venue and facilitation).
13	<p><b>Mapping Support for Parents</b></p> <p>As set out in Recommendation 6 above, parents of victims of CSE should have accessible information about the range of</p>	TWC/TWSCB	The TWSCB and TWC agree that young people and their families need assistance in navigating the range of support that is available to them, and/or their child, as they progress through the	Consideration needs to be given as to who the multi agency family key worker should be, and how to

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	support services available to their children. Organisations supporting parents should work together to co-ordinate their work and map out the support available for parents. Where possible this should identify a 'parent/ family key worker' and provide contact details for out of hours services.		CSE Care Pathway.  Please refer to the response to recommendation 6 for further details.	provide an out of hours service to families. Both of which will have financial and resource implications.
14	<b>Raising Awareness</b> Based on the Committee's consultation with a range of groups it is recommended that the LSCB develops a long term CSE awareness raising strategy for the following groups (children, young people and parents). Where appropriate victims/survivors and their families should be given the opportunity to be involved and consulted about the work.	<b>TWSCB</b>	The TWSCB accepts this recommendation and recognises the importance of children safeguarding children, as well as empowering parents/carers in this regard. This will again be an integral part of the work and monitoring of the TWSCB Child Exploitation Thematic Group. The TWSCB will develop and agree a strategy in partnership with the Early Help Partnership and Community Safety Partnership specifically.	There will be a financial and resource implication to this implementing this recommendation.
15	<b>Young People</b> Young people aged 11-18 in Telford and Wrekin are provided with the information they asked for about CSE as set out in pages 17-22 of this report. The Committee want to ensure that this information is accessible to all young people including those with disabilities and recommends that learning from the NSPCC report 'Underprotected/Overprotected' is used as part of this work.	<b>TWSCB</b>	The TWSCB will utilise the relationship with the Police Cadets and the Safeguarding Children Boards in schools to assist with ensuring the information is accessible to all young people.	There will be a financial and resource implication to this implementing this recommendation.
16	<b>Children</b> All children at primary school are made aware of risks of abuse and neglect in an age appropriate way including how to stay safe	<b>TWSCB</b>	The TWSCB will encourage this is part of the Safeguarding Children Boards in primary schools. The TWSCB will then monitor if this is happening..	There will be a financial and resource implication to this implementing this recommendation.

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	online. (see Recommendations 18a and 18b below)			
17	<b>Parents</b> <ul style="list-style-type: none"> <li>All parents should be encouraged and, where appropriate, supported to talk to their children aged 6-11 about safety using the NSPCC PANTS rule.</li> <li>All parents are informed about the risks of CSE, what the signs are, and who to contact if they have concerns. This should include information on risks of CSE including through social media, online and gaming and how parents can discuss these risks with their children and help to protect them.</li> <li>Information for parents should include case studies and videos that explain the reality of CSE.</li> <li>Specific training on CSE should be provided for all foster carers and staff working with children in care of the local authority.</li> </ul>	<b>TWSCB</b>	<p>The TWSCB will provide information to parents carers alongside the work mentioned in Recommendations 14, 15, and 16. The TWSCB will consult with Parents/Carers about what information would assist them to understanding CSE and its reality, including what the best dissemination methods would be.</p> <p>The TWSCB will work with TWC to provide specific information on CSE to foster carers and staff working with children in care of the local authority; we believe this should also include the Supervisory Social Workers for the foster carers.</p> <p>Actions against this recommendation will be monitored through the annual Section 11 audit that is completed by educational settings. It is due for completion in October 2016 and the results of which will be presented to the TWSCB Quality, Performance and Operations Sub-group at the next available meeting.</p>	There will be a financial and resource implication to this implementing this recommendation.
18a	<b>Role of Schools and Colleges in Raising Awareness</b> The Committee supports the joint letter from Parliamentary Select Committee chairmen that Sex and Relationship Education (SRE) should become a statutory part of the curriculum and the recommendation from the Children's Commissioner that "all school equip all children	<b>National</b>	<p><b><i>To seek endorsement at Cabinet as outlined in Section 3 of the report.</i></b></p> <p><b><i>The TWSCB agreed with this recommendation on 15.06.2016.</i></b></p>	

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	<p><i>...to understand healthy and safe relationships and talk to an appropriate adult if they are worried about abuse". The</i></p> <p>Scrutiny Committee recommends that informing children and young people in an age appropriate way about CSE should be included in any future statutory SRE curriculum.</p>			
18b	<p><b>Role of Schools and Colleges in Raising Awareness</b></p> <ul style="list-style-type: none"> <li>Prior to any national decision about making SRE a statutory part of the curriculum, the authority works with the Primary Heads' Forum and Telford &amp; Wrekin Learning Partnership to seek a joint voluntary agreement for all schools, academies and colleges to teach SRE as part of the curriculum and that CSE is incorporated in an age appropriate way to help safeguard all young people at schools in the borough equally. A package incorporating CSE staff training and SRE curriculum content should be developed jointly (as a co-funded or traded service) possibly linked to the Prevent training currently provided. This should build on existing or free to use material and take into account the views of young people set out in pages 15-20 of this report.</li> <li>Work in this area should take into account any future guidance from the Department for Education on the requirement for schools to filter</li> </ul>	<p><b>Educational establishments</b></p>	<p>The TWSCB will write to all schools in Telford and Wrekin to ask them if they will voluntarily agree to teach SRE as part of the curriculum and that CSE is incorporated in an age appropriate way to help safeguard all young people at school within the Borough equally.</p> <p>Adam's Grammar School are moving from specific PSHE lessons towards themed days where they buy in specialists to deliver accurate and up-to-date information (for staff and pupils).</p> <p>Holmer Lake Primary School agrees that building upon the success of TSV is essential to ensure that this important aspect is reinforced through the taught curriculum. The school will continue to provide different forms of activity to engage children and young people including the use of theatre groups where appropriate to raise the issues."</p> <p>TWC recognise that schools and colleges have a key role to play in raising awareness across the board with regard to CSE. A survey of schools in 2015 indicated that there was lack of consistency of schools teaching SRE. A group of education professionals and partners has</p>	<p>Finance and time. We are already constrained by the demands of the curriculum and all the new specifications, so to find the necessary time to deliver successful education would inevitably detract from other areas.</p> <p>All schools buying in</p> <p>Some of the best resources available for disseminating the main themes and messages, such as the excellent productions that theatre companies like Loud Mouth have developed, come at a cost that will be prohibitive to some schools and settings.</p>

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	<p>inappropriate contact online and also to teach children about online safety.</p> <ul style="list-style-type: none"> <li>• The Committee commends the work of Team Safeguarding Voice (TSV) and recommends that this approach is adopted by all primary and secondary schools in the Borough in line with the existing policy of the LSCB. The skills and knowledge of children involved in TSV at Primary schools should be recognised and developed at Secondary School.</li> <li>• The LSCB works with Further Education Colleges to ensure appropriate systems are in place so that they receive information about vulnerable students and suspected perpetrators from schools and other statutory organisations.</li> <li>• The Committee recommends that taxi drivers and operators that provide an excellent service for school transport should be recognised eg through a 'taxi driver of the year award' or a register of taxi drivers and companies that are recommended by schools.</li> </ul>		<p>been convened to consider a range of safeguarding issues. The support for CSE will be a key strand of work for this group over at least the next academic year.</p> <p>Work is being undertaken to review the transfer of records policy for schools and this will also include transfer of records from secondary schools to further education establishments. The TWSCB will launch this policy as part of the school policy updates at the beginning of the autumn term.</p> <p>Fleet Transport Services are operated by Telford &amp; Wrekin Council and their main function is to transport children and adults with disabilities from home to school or day centres and home again in the evening. All buses have a passenger assistant and a driver; no children or vulnerable adults are transported by lone staff. Fleet have safeguarding procedures which include only named adults being to able to transport accept children or vulnerable adults, never leaving any client alone at a property or allowing a child to be left with a sibling under the age of 18 years. In the event of no one being home when a child or adult are being taken home either Family Connect or the Police are involved in investigating the circumstances. Corporate safeguarding procedures are used to raise any concerns or issues with children or vulnerable adults.</p>	

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			Actions against this recommendation will be monitored through the annual Section 11 audit that is completed by educational settings. It is due for completion in October 2016 and the results of which will be presented to the TWSCB Quality, Performance and Operations Sub-group at the next available meeting.	
19	<b>Local Organisations and the Public</b> <ul style="list-style-type: none"> <li>A range of methods should be used eg through schools, websites, local media, local employers and businesses. As most parents who responded to the questionnaire reported they got information about CSE from the media, the Committee recommend that opportunities to raise awareness of CSE through local newspapers and radio is explored.</li> <li>The Committee recommends that the LSCB engages with the Shropshire Islamic Foundation to explore opportunities for joint working to tackle CSE. An issue raised by the Muslim Women's group was the lack of ESOL courses and computers for women to access information. The Committee recommends that consideration is given to finding ways to use the funding recently announced by the Government to develop local provision to meet the needs of the community.</li> <li>The Council's Online training module</li> </ul>	<b>TWSCB</b>	<p>The TWSCB will strive to utilise different methods of dissemination. The TWSCB will work with the faith groups and establishments, including Shropshire Islamic Foundation and Muslim's Women Group, to tackle CSE alongside child abuse.</p> <p>The TWSCB will review the online CSE module that is available to all council and partner staff to ensure it covers all areas raised in the review.</p> <p>The TWSCB will work with local businesses utilising the Say Something See Something campaign and to promote the safeguarding available for volunteers, private organisations, faith groups and housing providers.</p>	There will be a financial and resource implication to this implementing this recommendation.

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	on CSE should be updated in line with recommendation 32a below and promoted to all organisations is the Borough alongside the continued roll out of the 'Say Something If You See Something' training for local businesses. Organisations should be encouraged to train staff and volunteers including the CVS, housing providers, faith organisations and local businesses. Due to the low number of referrals to Family Connect from Housing Providers, the Committee recommends that this is priority for the LSCB.			
<b>20</b>	<b>Elected Members</b> Training on CSE should continue to be included in the induction programme for all new Councillors. (This should be open to Borough, Town and Parish Councillors.) An annual update on CSE should be provided for Members with specific training for Members with specific responsibility eg Members of Licensing Committee.	<b>TWC</b>	TWC continue to provide CSE training to councillors as recommended and will include specific training to the Licensing Committee.	
<b>21</b>	<b>CATE Team Training</b> It is recommended that the expertise of the CATE team is used as part of the CSE training offer that can be marketed externally and that the local knowledge is used to enhance training for local organisations.	<b>TWC</b>	TWC welcome this recommendation as it is important to the quality of any training and awareness sessions that are provided that the local understanding and knowledge of CSE is shared.	The current resource does not allow this to be undertaken. There will be a financial and resource implication to this implementing this recommendation.
<b>22</b>	<b>Organisations responding to publicity</b>	<b>TWSCB</b>	The TWSCB will seek assurance from all	



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	The Committee recognises that there may be concerns about organisational reputation when there are media reports of specific cases of CSE. However, the Committee recommends that all organisations consider the impact of their public statements relating to specific cases on victims.		partners that they consider the impact of their public statements for the victims.	
23	<p><b>Referrals to Family Connect</b></p> <p>Family Connect is designed as an open system – referrals made to other teams in the council or external organisations are not followed up. Members were concerned that if a CSE referral was not acted on – this would only be picked up if a second call were made to Family Connect.</p> <p>The Committee recommend that the robustness of this service is tested by an audit of 10% of the CSE related referrals to identify if the required follow up action was taken by the team or organisation that received the referral. The outcome of this audit should be reported to the LSCB to consider any action required.</p>	TWC	The TWC agree that it is vital that professionals take action to reduce the risk of a child or young person become vulnerable to CSE. The TWC will audit of 10% of the CSE related referrals to gain assurances that follow up action recommended by Family Connect has been actioned.	
24	<p><b>Monitoring Referrals to Family Connect</b></p> <p>The Committee understand that work is under way to review the way referrals to Family Connect are recorded and monitored. The Committee recommend that this review ensures that there is a system in place for recording, analysing and reporting data about CSE related contacts and referrals and that calls from schools to contact a social worker via Family</p>	TWC	The TWC will review its current process to ensure that all contacts raised by professional raising concerns about CSE, whether open or new cases, there is the ability to pull the data from this.	

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	Connect regarding an existing child protection case is not recorded as a referral.			
25	<b>Raising Awareness of Family Connect - Public</b> Through the awareness raising campaign, all organisations and members of the public should be made aware that Family Connect is the service to contact for non-emergency concerns relating to CSE.	TWC	The TWC will ensure that all raising awareness campaigns have the appropriate contact details on.	
26	<b>Raising Awareness of Family Connect with Educational Establishments</b> There should be an ongoing training programme for schools, academies and colleges on the Family Connect Service so that new staff are aware of how to make referrals to this service and how the information will be used.  As schools, academies and colleges have such an essential role in the safeguarding of children against CSE it is recommended that an audit of all referrals from schools to Family Connect is carried out. If any schools are identified as having a low referral rate the safeguarding leads from these educational establishments should be contacted to find out why and encourage the school to make appropriate referrals and invited to see the service in operation.	TWC	The ongoing promotion of Family Connect to the general public is a key priority. Schools are provided with regular updates about Family Connect and CSE is covered within the safeguarding training provided to schools by Safeguarding Lead which includes specific sections on Family Connect.  This will also feed into the raising awareness campaigns noted in early recommendations.	There will be a financial and resource implication to this implementing this recommendation.
27	<b>Online Access to Family Connect</b>	TWC	The TWC will be moving to a more accessible	

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	<p>A wider issue about the online accessibility of the Family Connect service was identified during the review (this issue is not specific to CSE). This has been recognised by the Family Connect Service as an area for improvement. The Committee concluded that the online Family Connect Service is totally inadequate and recommends that:</p> <ul style="list-style-type: none"> <li>• A Family Connect brand is developed to ensure that telephone and online services provided by Family Connect are recognised as a single service. The website should include information about how the Family Connect Service works and the names / logos of the partner organisations involved.</li> <li>• A link to the Family Connect webpage is on the Council's home page</li> <li>• Online service for Family Connect are further developed, particularly to provide information for children and young people and enable concerns to be raised on line.</li> <li>•</li> </ul>		<p>and interactive website for Family Connect, especially for children and young people, which will address the points raised in the recommendation.</p> <p>The TWC will ensure that there is a visible link to Family Connect on the Council's home page.</p>	
28	<p><b>Capacity of the CATE Team</b></p> <p>The Committee recommends that once the support pathways for victims, survivors of CSE and their families is developed that a review of the work load of the CATE team is undertaken to ensure that the specialist skills are used in the most appropriate way while recognising the need for victims and survivors to maintain on-going relationships.</p>	TWC	<p>The TWC note that all CATE Practitioner case loads have been reviewed during individual supervision sessions, and with the provision of management oversight and direction, caseloads have significantly been reduced.</p> <p>A report will be presented to the TWSCB with a recommendation of maximum caseload numbers for a CATE Practitioner, and CATE</p>	<p>Should the CATE team become directly involved in training others, this will have significant implications for their capacity to work with the young people, unless the base staffing level is increased.</p>

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	The Committee recommend that the maximum number of cases for each CATE worker should be determined by the LSCB. If this limit is consistently breached then it is recommended that through the LSCB partner organisations review the resources available.		practitioner roles and responsibilities to be reviewed.	
29	<b>Out of Area Placements</b> OFSTED revisits the recommendations from the 2014 report, From a distance, looked after children living away from their home, to ensure that placing authorities provide appropriate information to the receiving local authority, NHS organisations and police with a specific focus on placement of victims of CSE. This work should also ensure information sharing processes are in place between specialist residential homes for victims of CSE and the local statutory organisations and specific risks or issues should be brought to the Telford and Wrekin LSCB and shared with neighbouring LSCBs if required.	<b>TWSCB</b>	The TWSCB CE Thematic Group will hold one meeting per year where it looks specifically at CIC and CSE, the group will invite the manager of the local specialist residential home, the chair of the foster carers association and the commissioners of placements.	
30	<b>Information Sharing with Community Health Trust</b> As a matter of urgency, information sharing systems are put in place to ensure that clinicians working for Shropshire Community Health Trust have access to the same child protection information as the staff at the hospital trust.		Processes are already in place to share this information with Shrewsbury and Telford Hospital Trust (SATH), Shropshire Community Health Trust (SCHT) and the police. Following consultation with partner agencies, GCSX secure email now used instead of SCS, and information to be shared agreed with SCHT and SATH. They are now receiving copies of all invitations to child protection conferences, child	There are no challenges anticipated in terms of sending the information out, unless in exceptional circumstances where there are IT issues. Any internal communication issues will need to be addressed by individual agencies.

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			protection plans, minutes and notifications.	
31	<b>Whistle Blowing Hotline</b> A whistle blowing hotline is established to enable people who have information but may want to provide this anonymously to raise concerns about CSE.	TWC/WMP	<p>The WMP already have Crimestoppers which allows any individual to provide anonymous information. This is a well established means of communication which covers all crime types. WMP fully support the CSE - 'Say something if you see something' (SSSS) campaign and would support any local initiative. CSE publicity could include a reminder that Crimestoppers is available if you wish to remain anonymous.</p> <p>WMP fully support Partners in raising this issue and have previously committed to supporting further anonymous methods of reporting.</p> <p>Members of public are already able to contact Family Connect and refer anonymously as the Children Act 1989 makes provision for this. Similarly the Children Act 2004 places a duty on all professionals to report any concern for a child's welfare. With this facility already in place the TWC are concerned that a 'hotline' will confuse the public more as there would be more than one point of contact. The Council has in place a whistle blowing policy for Council staff.</p> <p>The TWSCB will ensure that all raising awareness campaigns include the most appropriate contact number(s) as outlined above.</p>	

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32a	<p><b>Disruption Activity</b></p> <ul style="list-style-type: none"> <li>A strategy is developed, supported by an appropriate IT system, to enable licensing and enforcement officers at the Council to record and share intelligence on CSE internally and with the police. This should include bespoke training for all enforcement staff and other Council staff working in public places to ensure they are aware of how to identify indicators of CSE in premises, locations and licensed businesses and how to record this information. It is recommended that the IDB system should be considered as the information sharing platform as this is accessible to other subscribing local authorities but it would be essential that the police and Family Connect also have access to this system.</li> <li>Consideration should be given to developing a local authority licensing and enforcement Disruption Toolkit (similar to the toolkit used by West Midlands Police which sets out policing powers) so that staff are clear about the powers that exist and how they can be used by the authority or in conjunction with the police to disrupt CSE activity. This could be developed with peers in other authorities.</li> </ul> <p>Telford &amp; Wrekin Council's licensing policies</p>	<b>TWC Public Protection</b>	<p>In Telford &amp; Wrekin all licensed vehicles must meet the safety standards of M1 Category European Whole Vehicle Type Approval which is the legal European manufacturing standard, whereas the Euro NCAP is a voluntary standard that not all manufacturers undertake which could limit the type of vehicles available to be licensed. Therefore we do not propose to change our policy to the Euro NCAP at this time. Telford &amp; Wrekin's licensing policy requires all drivers to attend Driver awareness training which includes CSE training (introduced in 2015) and carrying unaccompanied children was introduced in 2002. We propose to incorporate the requirement for operators to have a designated CSE contact for drivers to report concerns confidentially in our revised Licensing Policy for Hackney Carriages and Private Hire Vehicles. Additionally we propose to make it a condition of the operators licence that they shall display on the premises information relating to CSE provided by Telford &amp; Wrekin Council. This will be presented to the Licensing Committee in July 2016 for approval.</p> <p>The TWSCB will seek assurance from West Mercia Police in regards to the disruption activity that is occurring within the Borough and what impact it is having.</p>	With regards to existing licensed premises we cannot introduce new conditions unless licensing receives a request for the license to be reviewed from responsible authorities.

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	<p>are reviewed as a matter of urgency to include the following:</p> <ul style="list-style-type: none"> <li>• A review of taxi licensing policies to bring them up to the same standard as Shropshire's in terms of safeguarding responsibilities. In particular that: <ul style="list-style-type: none"> <li>○ CSE training should be a condition of driver licensing</li> <li>○ Vehicle safety and emissions standards should be consistent with Shropshire</li> <li>○ A requirement for operators to have a designated CSE contact for drivers to report concerns confidentially</li> </ul> </li> <li>• A review of the licensing conditions for all licensed businesses where children and young people congregate to strengthen safeguarding conditions. This must include robust conditions for night clubs holding under-18 events by requiring events to be age limited for 12-15 year olds or 16-18 year olds and for all under-18 events to be ticketed in advance.</li> </ul>			
32b	<p><b>Disruption Activity</b></p> <p>At a national level the Committee supports the recommendation from the Law Commission that there should be consistent national standards for licensing.</p> <p>That the DBS checking service recognises taxi driving as a high risk occupation that has</p>	National	<p><i>To seek endorsement at Cabinet as outlined in Section 3 of the report.</i></p> <p><i>The TWSCB agreed with this recommendation on 15.06.2016.</i></p>	

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	<p>prolonged, regular and unaccompanied contact with children so that all relevant information is disclosed to licensing authorities.</p> <p>PCSOs should have access to information to identify drivers of cars that are registered as trade vehicles. The Committee recognises that if this information is not already available that this recommendation should be directed nationally to the Driver and Vehicle Licensing Agency (DVLA).</p>			
33	<p><b>Supervision for CATE Team</b></p> <p>Regular professional supervision arrangement should be in place for members of staff in the CATE team.</p>	TWC	From January 2016 all CATE Team members receive professional supervision from a social work qualified manager (same standard as social workers) and 'Pod' working is being developed to enhance supervision process.	
34	<p><b>Personal Safety</b></p> <p>All organisations whose staff work with or come into contact with perpetrators of CSE ensure that the personal safety risks for their staff are properly assessed and managed.</p>	All	<p>The CCG are committed to ensuring the safety of staff is maintained at all times. CCG staff have Lone working policy, Managing Violence, Aggression &amp; Vexatious People Policy and a Risk Assessment Policy in place. NHS providers are responsible for safer recruitment and lone working arrangements to include regular risk assessments are in place. These policies and procedures are subject to regular reviews to ensure they reflect current working arrangements, national guidance and legislation and partner agencies working arrangements, i.e. Family Connect MASH/ MARAC/ Child Protection medicals, etc. This will be achieved through:</p> <p>1) CCG monitors quality and safety in respect</p>	<p>Health and Safety on-going changes in legislation.</p> <p>Poor or late reporting of incidents.</p> <p>Limited capacity within teams to meet rise in reported cases.</p>



Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
			<p>of commissioned services provided locally via contract management process/ meetings. Safeguarding annual reporting and dashboards.</p> <p>2) Occupational health service provision to staff includes counselling if need identified.</p> <p>3) Working with partner agencies to ensure safeguarding concerns are shared as soon as possible.</p> <p>Known perpetrators of CSE would not be allowed to work in schools. Staff are asked to disclose their history in this respect, as well as the history of those they live with (spouse/partner) and DBS and risk assessment completed.</p> <p>WMP public facing staff undergo Personal Safety Training which also includes Conflict Management Training on a regular basis. Review of staff to ensure Personal Safety Training is current. Staff should be regularly reminded to utilise these principles during any contact with perpetrators. It is acknowledged that despite training provided there will be some staff who are less confident in dealing with any form of confrontation.</p> <p>Staff safety within the organisation is paramount and this considers the roles that all officers have in any given circumstance. All Wrekin Housing Trust staff are trained</p>	<p>Suitable accurate and timely evidence being available (e.g. DBS checks, quick return of references from previous employers, etc').</p> <p>No DBS or disclosure of CSE will result in denial of access to setting</p> <p>Information sharing in this area may not forward relevant details to us and</p>

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
			<p>accordingly with regards personal safety and have the necessary equipment and infrastructure to ensure they remain safe.</p> <p>SSSFT have a duty of care to all our staff and have appropriate policies and procedures in place for managing the personal safety of our workforce.</p> <p>Each team within the Council should adhere to the Council's Personal Safety Policy and have appropriate risk assessment in place. Internal Health and Safety will be mindful of this recommendation when undertaking the Health and Safety audits of service areas. Review CATE Team Health &amp; Safety risk assessment to ensure that this is fit for purpose and bespoke to the needs to the CATE Team.</p>	<p>as such we will be unaware of the specific issues.</p> <p>Time needs to be prioritised to ensure that relevant assessments are undertaken and, where necessary related training and support should be provided.</p>
35	<p><b>Forensic Examination of Digital Devises</b></p> <p>It was reported that there were delays in forensic examination of electrical devises seized. The Committee recommends that the LSCB monitors the implementation of the West Mercia Force Hub to ensure that there is a 5 day turn around on forensic examination of electrical devices.</p>	WMP	The situation regarding the timely examination of digital devices is a national issue due to the increasing demand and complexity of investigations. WMP have invested in Digital Media Investigators training and equipment, improvements are anticipated. LSCB monitoring could be aligned to the data set in 10b.	It needs to be highlighted that due to the complex nature of CSE and digital investigations the 5 day turnaround may not be possible in every case.
36	<p><b>Working with Potential Perpetrators of CSE</b></p> <p>Organisations should work together to identify people at risk of becoming perpetrators of CSE and prevent them from becoming involved. This could be linked to the Prevent agenda since perpetrators can groom other young people to</p>	TWSCB	The TWSCB will work with partners to identify people at risk of becoming perpetrators of CSE and prevent them from becoming involved. The TWSCB will review how best this is done in Telford and Wrekin, this will form an integral part of the TWSCB Child Exploitation Thematic	The results of the work are likely to have financial and resource implications.

Rec Number	Recommendation	Lead agency/ partnership	Brief outline of how it will be achieved.	Challenges identified
	procure victims of CSE –this can be seen as a form of radicalisation.		Group.	
37	<b>Appropriate Accommodation</b> Housing providers work with the probation service to ensure appropriate accommodation is available for perpetrators of CSE when they leave prison.	<b>WHT</b>	Provision of housing within the organisation follows set procedures and practices. These are shared with all partner agencies and followed in all cases. All applications will undergo risk assessments as part of the process when considering suitability before any decisions can be made.	The set conditions of the process have to be met before accommodation can be offered. Also, demand for accommodation is high and as such availability is scarce as well as changing on a daily basis. (Provision of accommodation is subject to availability).
38	<b>Housing Providers</b> Linked with Recommendation 19 above, the LSCB ensures that relevant information on CSE is shared with all housing providers in the borough and the Board ensures on going engagement of housing providers in tackling CSE.	<b>TWSCB</b>	The TWSCB agrees with the recommendation and, as part of the raising awareness strategy as per Recommendation 14 above, we will strive to ensure engagement with all housing providers in the Borough.	

## Appendix B: Role of TWSCB

*“The work of the TWSCB fits within the wider context of all children’s services and aims to improve the wellbeing of children and young people in Telford & Wrekin in respect of all the Every Child Matters Outcomes: Being Healthy, Staying Safe, Enjoying and Achieving, Making a Positive Contribution and Achieving Economic Wellbeing. Its particular focus however is that of the ‘Staying Safe’ outcome.*

*The guidance divides the scope of the TWSCB into three broad categories:*

- Activity that affects all children and young people.*
- Pro-active work that aims to target particular groups of children and young people.*
- Responsive work to protect children and young people who are suffering or at risk of suffering significant harm.*

*The TWSCB will work across all three categories, having due regard to the central need to protect as outlined above.*

*The TWSCB is **not** accountable for the work of individual organisations and each Board partner retains its own lines of accountability. The TWSCB **does not** have a power to direct other organisations. However, a key role of the TWSCB will be to gain the agreement of the partner organisations to protocols and methods of working that will ensure that safeguarding activity is conducted in a consistent and integrated manner across all the organisations represented on the Board.*

*The Board will function primarily as a scrutiny and decision making body and will delegate responsibility for detailed examination of all aspects of its brief to five principle sub-groups.”*

*([TWSCB Terms of Reference](#), November 2015)*

## Appendix C: Individual Agency Responses to review

Agency	Overall Comments on report
Telford & Wrekin Council	<p>Telford &amp; Wrekin Council welcomes this report into a series of challenging issues for the Borough. It is wide-ranging and provides a comprehensive picture of the challenge of young people who are or may be vulnerable to CSE. We welcome the open approach to this subject and are pleased to note that the views of children and young people feature prominently both in the report and in the recommendations.</p> <p>Whilst there is clearly an ongoing programme of work to complete to address the report recommendations we believe that this report highlights much of the good practice that has been developed over the last few years.</p>
West Mercia Police (WMP)	<p>This is a comprehensive report which has reviewed the multi agency approach in tackling CSE across Telford and Wrekin enriched due to the wide number of individuals and agencies who have been able to contribute.</p> <p>The report is balanced and recognises the significant amount of work which has been undertaken in this area, whilst providing recommendations to shape the future direction and progress into the next phase.</p>
Telford & Wrekin Clinical Commissioning Group (CCG)	<p>Telford and Wrekin CCG Accountable Officer, Executive Nurse, Named GP Safeguarding lead and Designated Professionals for Safeguarding participated in the Children and Young People's Scrutiny Child Sexual Exploitation Scrutiny Review and contributed to the content of the report. The report findings demonstrate key areas for all partner agencies to develop their child sexual exploitation systems and processes to respond effectively in the national drive to tackle Child Sexual Exploitation (CSE). The key theme areas are:</p> <ul style="list-style-type: none"> <li>➤ Improvements by agencies in the understanding the scale of the problem to keep young people safe;</li> <li>➤ Raising health professionals awareness to prevent CSE and if identified refer appropriately to Family Connect and police;</li> <li>➤ To improve under reporting by children subjected to CSE by raising awareness via training in schools and wider agencies;</li> <li>➤ Further improvements in health therapeutic support services including Child and Adolescent Mental Health Services (CAMHS); and Sexual Health Services for victims, survivors and their families;</li> <li>➤ Organisational awareness of risk to staff by CSE perpetrators;</li> <li>➤ Review of Child Abused Through Exploitation (CATE) pathway to identify further 'gaps' in line with national best practice</li> <li>➤ Pathway improvements for child protection medicals and emergency contraception and sexual health services.</li> </ul>

	<p>The CCG welcomes the Children and Young People's Scrutiny Child Sexual Exploitation Scrutiny Review Report findings and recommendations. The CCG commissioning and quality and safety teams are working jointly to improve the care provision with NHS providers for this vulnerable patient group.</p> <p>Organisation change and financial pressures impact on future service redesign and provision. However, the CCG can assure partner agencies that it takes its commitment to protection the vulnerable children of Telford and Wrekin extremely seriously and endeavours to ensure the best health outcomes for children and young people locally.</p>
Shrewsbury and Telford Hospital NHS Trust (SATH)	<p>The Trust welcomes the scrutiny's report on CSE and is committed to recognising that all children have a right to be protected for their safety and well being and that all children have a right to be protected from harm when in our care. Our approach includes:</p> <ul style="list-style-type: none"> <li>• Effective responses to allegations of harm and abuse and responses are in line with local multiagency procedures.</li> <li>• Maintaining integrated governance systems and processes in reporting concerns or issues.</li> <li>• Partnership working with Local Safeguarding Children Boards, patients, families and community partners to create safeguards for children.</li> <li>• Prevention of harm and abuse through the provision and delivery of high quality care.</li> </ul>
Shropshire Community Health NHS Trust	<p>Designated Professionals for Safeguarding participated in the Children and Young People's Scrutiny Child Sexual Exploitation Scrutiny Review and contributed to the content of the report. We welcome this report and the recommendations. The key themes and recommendations from this review are:</p> <ul style="list-style-type: none"> <li>• Raising health professionals awareness to prevent CSE</li> <li>• Refer appropriately to Family Connect and police when a CSE case is identified.</li> <li>• To strengthen the CATE pathway by identifying the gaps in service for children recognised as CSE.</li> <li>• To improve the supporting services; Sexual Health, Psychological counselling, CAMHS both for the Child as well as their families.</li> <li>• To raise CSE awareness in schools and other agencies by training and improve timely reporting.</li> </ul> <p>Whilst we acknowledge the immense progress that has been made, further work will be required to refine the data collection processes in order to fully understand the nature and scope of CSE in Shropshire. Once we have a quality data then analysing this data will help us inform performance, policy and training.</p>
Shropshire and South Staffordshire	<p>Comprehensive report covering all aspects of this subject SSSFT contributed to the review and attended the scrutiny committee evidence</p>

Foundation NHS Trust	day, however as adult service providers there was little that we could contribute. This report highlights the need for consideration of sexual exploitation within adults acknowledging that sexual exploitation does not cease at the age of 18 which is very welcome.
Education: Adams Grammar School	<ul style="list-style-type: none"> <li>• Comprehensive and long overdue</li> <li>• A very helpful and well written document</li> <li>• Identifies clearly the key areas of concern</li> <li>• Well considered advice and guidance (where appropriate)</li> </ul>
Education: Holmer Lake	Firstly this is a very thorough and well written report, which makes it really clear about what CSE is, how it happens and what all agencies need to be doing.
National Probation Service	<p>The report is well balanced and brings in the experiences and opinions of key professionals and agencies within Telford and Wrekin. It also explains what each agency does in relation to CSE; this is very helpful and be beneficial to agencies as we collectively move forwards, working closely together to address CSE in terms of lessons learned from Operation Chalice, prevention (through education, training and disruption of activity), catch &amp; convict/control, rehabilitating offenders and supporting victims.</p> <p>The report highlights the need for agencies to be vigilant, communicate effectively and to pro-actively share information. Addressing CSE requires a clear multi agency focus and this is something that is already starting to evolve within Telford and Wrekin.</p>
Wrekin Housing Trust	As an organisation we endorse the content of the report and will endeavour to support and facilitate anything from a landlord perspective that will assist in the identification and resolution of CSE.
Crown Prosecution Service (CPS)	This is a very interesting and thought provoking report. I should make it clear that in relation to page 6 para 5 the opinion expressed of the CPS, is from the opinion of the local CPS representative involved in the panel, this is further articulated at P54 para 4.

Appendix D: TWSCB Governance Structure

