

Ageing Well Partnership Board

Action Notes

Thursday 17th July 12.30pm – 2.30pm, Microsoft Teams

Attendance:

Angela Causton – Commissioning Officer (Carers)
Denise Jackson – Expert with lived experience
Sarah Poole – Co-Production Lead Adult Social Care
Pat Beaumont - Expert with lived experience (Chair)
Dag Saunders – Expert with lived experience and Scrutiny Health committee member.
Meghan Gardener – Housing (Extra Care Service Lead)
Rachel Threadgold - Public Health Telford & Wrekin Council
Jolene Hallen – Telford & Wrekin Council
Ravi Phull Service Delivery Manager
Emma Clutton – Adult Social Care Telford & Wrekin Council
David Crosby – Partners in Care
Laura Hollie – Yellow Ribbon
Heather Osborne - Age UK Shropshire, Telford & Wrekin
Alan Jones - Individual with lived experience
Jim McGinn - Individual with lived experience
Lee Higgins - Customer Relations Manager at Telford & Wrekin Council
John Linighan- Specialist Commissioner for Older Adults
Robert Smith - Age UK Shropshire, Telford & Wrekin
Diane Beaumont - Local Service Manager at Alzheimer's Society
Lorna Watkins- Strategy Development Manager at Telford & Wrekin Shropshire ICB
Paul Kalinaukas - Individual with lived experience

Apologies:

Fiona Moore – Community Services
Jan Suckling – Healthwatch
Charlotte Hambleton - Adult Social Care Telford & Wrekin Council
Sherrel Fikeis - Citizens Advice Telford and One Voice Telford and Shropshire Communities
Abi Carr - Marches Energy Association
Cheryl Scott – Admiral Nurse
Louise Mills – Service Delivery Manager Prevention and Health Improvement (Public Health)
Gemma Coulman-Smith – Telford Mind
Amarjeet Bram – Telford Gurdwara
Tracey Cresswell – Healthwatch Telford and Wrekin
Gemma Naylor – Carers Centre

Discussion held in relation to actions from the last meeting:

Pat provided a review of previous meeting actions held 6th May to assess progress:

ACTION Louise agreed to lead on identifying links from Integrated Care Board (ICB) and Primary Care Network (PCN) to represent at the board meetings as we need officers to join in actioning the plan. Ageing well is one of the top 3 priorities for Public Health including falls prevention – Rachel T confirmed that Lorna Watkins from the ICB was present at today's meeting.

ACTION Request for volunteers to chair the Partnership Board meeting. Anyone interested to contact Angela.

ACTION Gemma to liaise with Wrekin Housing Group representative and invite to this board meeting. Gemma was not present, and no update was provided. Ange agreed to follow this up

Age UK has partnered with Dunelm – training staff to be digital champions. Group discussion regarding how this could be rolled out. Heather advised that this initiative is currently on hold, with no further action at this time.

Sport England want to work with Telford and Wrekin regarding sport activity and activity to improve outcomes. **ACTION** Rachel stated that further questions has been sent to Sport England, and updates would be shared once available.

ACTION Jan/ Tracey (Healthwatch) to provide an update on the Health and Wellbeing action areas assigned to Healthwatch. Healthwatch was not represented at this meeting, and Angela took responsibility for following this up.

ACTION Ange stated she will cross reference this information to the Ageing Well action plan - **COMPLETE**

ACTION Rachel to send information on the Cancer Champions - <https://www.cancerchampions.co.uk/>

ACTION Rachel to provide the link for the Healthy Lifestyles newsletter with Board members

ACTION Megan to ensure information regarding the Housing Strategy and the Warm and Well information is included in the Where We Live action plan log

Sign off notes from last meeting:

Angela provided an overview of key points and actions from the Partnership Board meeting held 6th May. No objections.

Cost of Living Presentation:

Cost of Living Presentation Lee Higgins delivered a presentation on the cost of living. Lee agreed to share the presentation with the board for further review.

Ageing and Frailty Draft Strategy overview:

Lorna Watkins provided an overview of the Aging and Frailty Draft Strategy. The strategy had undergone public consultation, with 954 responses received. Key themes from the consultation included:

- Involvement in care decision-making.
- Perceptions of frailty.
- The impact of available support.
- Accessibility and information regarding clinical assessments.

Lorna confirmed their ongoing attendance at this Partnership Board to provide regular updates on the strategy. Angela highlighted the importance of collaboration between the partnership board and the ICB steering group to avoid duplication of efforts and work more effectively. Lorna agreed with this approach.

Digital Inclusion Update:

Jolene provided an update on the digital inclusion project, summarising the work completed to date. Jolene informed the group that the action plan for the project would be shared with members for their comments and feedback. The update highlighted the ongoing efforts to address digital inclusion and ensure that the project aligns with the needs of the community

Digital Inclusion next steps:

Angela shared the action areas within the digital inclusion aspect of the Aging Well Action Plan. The first action involves communicating with people across the borough through various channels, such as web pages, social media, and newsletters, to ensure they are informed about the digital switchover scheduled for 2027.

ACTION: Angela requested feedback from partners on how this communication is being implemented.

The second action focuses on ensuring that carers in the borough can access and are supported in using technology. **ACTION:** Angela asked for updates from the organisations and individuals assigned to this task.

The third action emphasises supporting individuals who do not have access to digital communication methods. The aim is to ensure these individuals are not socially isolated or excluded from services.

Angela reiterated the importance of feedback from all partnership board members on their efforts in this area.

This information will contribute to the overall strategy and action plan governed by the Health and Wellbeing Board and TWIPP.

Any other business:

Rachel T shared information on Move to Thrive as we need to generate more referrals -[Move To Thrive - a project for people with dementia and their carers | Live Well Telford](#) and also Get Yourself Active [Get Yourself Active Local](#) especially training for provider and organisations/individuals who support and care for people with a Disability or Long Term Health condition

Discussion on Meeting Frequency and Structure

Pat facilitated a discussion on the frequency and structure of the partnership board meetings. The group was asked whether quarterly meetings and midpoint review meetings were still effective and necessary. The majority of attendees expressed a preference for continuing with both the quarterly meetings and the midpoint review meetings to maintain regular updates and touchpoints.

Pat confirmed that they would contact members before the next board meeting to request updates on the digital inclusion action plan.

Pat concluded the meeting by thanking everyone for their time and contributions.

Next Meeting:

The next meeting is scheduled for Thursday, 11 September 2025, from 1:30 pm to 3:30 pm at Derby House. Angela will send out the agenda and diary invite in advance of the meeting.