

Ageing Well Partnership Board (mid point review meeting)

Action Notes

Thursday, 13th March 10:00 -11:30am, Sunnycroft Room

Attendance:

Angela Causton – Commissioning Officer (Carers)
Fiona Moore – Community Services
Denise Jackson – Expert with lived experience
Gemma Naylor – Carers Centre
Sarah Poole – Co-Production Lead Adult Social Care
Heather Osborne - Age UK
Dag Saunders – Expert with lived experience and Scrutiny Health committee member.
Louise Mills – Service Delivery Manager Prevention and Health Improvement (Public Health)
Meghan Gardener – Housing (Extra Care Service Lead)
Gemma Coulman-Smith – Telford Mind
Melanie Tolhurst – Safer & Stronger Communities

Apologies:

Emma Clutton – Adult Social Care Telford & Wrekin Council
Jolene Hallen – Telford & Wrekin Council
David Crosby – Partners in Care
Elinor Phillips – Partners in Care
Laura Hollie – Yellow Ribbon
Abi Carr - Marches Energy Association
Cheryl Scott – Admiral Nurse
Charlotte Hambleton - Adult Social Care Telford & Wrekin Council
Rachel Threadgold - Public Health Telford & Wrekin Council
Sherrel Fikeis - Citizens Advice Telford and One Voice Telford and Shropshire Communities
Amarjeet Bram – Telford Gurdwara
Tracey Cresswell – Healthwatch Telford and Wrekin

Membership:

Discussion regarding membership.

ACTION Louise agreed to lead on identifying links from Integrated Care Board (ICB) and Primary Care Network (PCN) to represent at the board meetings as we need officers to join in actioning the plan. Ageing well is one of the top 3 priorities for Public Health including falls prevention.

All agreed representatives need to bring value, and it needs to be reciprocal.

Sign off notes from last meeting:

Angela provided an overview of key points and actions from the Partnership Board meeting held 24th January. No objections.

ACTION Request for volunteers to chair the Partnership Board meeting. Anyone interested to contact Angela.

Action plan approval:

Prior to the meeting Angela shared the refreshed action plan based on feedback from the last meeting. Printed copies available on tables.

Angela requested the board members approval. No objections.

Action Plan Priority setting and RAG rating:

Discussed the need for the board to prioritise the actions and RAG (red, amber and green) rate these priorities in terms of progress. Reminder that the strategy runs over a course of 10 years.

Heather led a post it note exercise, asking board members to selected top 3 priorities within each theme.

Where We Live: Support for people to remain in their homes, live well model growth and community safety.

Denise highlighted the wider aspect of the community i.e. safer and stronger communities i.e. focus on safety and crime. **ACTION** Denise to add in these gaps into the action plan and return to Angela.

ACTION Gemma to liaise with Wrekin Housing Group representative and invite to this board meeting.

Meghan advised web content currently being reviewed.

Carers: Practical support, respite, and recognition of carers.

Discussion regarding Carer Champion initiatives and training available.

Digital Inclusion: Access to information and support for those digitally excluded.

Age UK project helping people in their own homes to set up digital access. Project funding potentially ending, currently looking for more funding opportunities.

Jolene working with Cap Gemini regarding Ability Net – details not yet confirmed.

Age UK has partnership with Dunelm – training staff to be digital champions. Group discussion regarding how this could be rolled out. **ACTION** Heather to send further information

Health & Wellbeing: Reducing loneliness and isolation and improving access to health services.

Discussion regarding how reducing loneliness and isolation can be measured. Measures will be different per area / per organisation. Self-serving i.e. village halls supporting their residents and no data is captured or shared.

Telford & Wrekin Integrated Place Partnership (TWIPP) neighbourhood working mapped per Primary Care Network (PCN) opportunity to work differently to have communities where people are.

Domestic abuse is another area that is not covered within the action plan but serious case reviews show this is an issue.

Gemma also advised there is no mention of Mental Health in the action plan. Angela asked if Gemma can add this in please

Louise discussed the importance of health and wellbeing as prevention as area for investment and opportunity. Sport England want to work with us regarding sport activity and activity to improve outcomes. **ACTION** Louise will be attending a workshop next week and will share details and pitch the idea of Ageing Well inclusion.

Financial Security: Information and support for financial planning and benefits including voluntary support in these areas.

Specifically preparing for later life including planning, support and help. Heather advised an emerging trend in those aged 50-70, loss of employment, struggling to find re-employment and not prepared for later life.

It was asked if Lee Higgins could be invited to a board meeting **ACTION** Angela to follow up with Lee to attend a board meeting

Transport: Improving accessibility, reliability, and cost of community transport.

Including health transport provision for appointments further afield and if living rural more difficult, health transport provision reduced.

Angela has links to Transport representatives, but they are unable to attend the meetings. Transport to advise on their future plans.

Next steps:

Angela proposed the use of an action log for the purpose of members to provide updates in preparation for the next meeting as there is lots of action in progress. Angela to circulate an action log template for members to complete from works already happening in the borough. This is to be completed by **29th April** to discuss at the next meeting.

Expert with lived experience recruitment:

Sarah asked for all board members to seek experts with lived experience to join the board. Expression of interest form and role description will be circulated.

Any other business:

Trident floating support, Dawn Crowdle.

Dag updated on Walking for Health group, looking to expand but has struggled with participation in the south Telford. Members to contact Dag with any thoughts or suggestions.

Next Meeting:

Tuesday 6th May 1:00 – 2:30 in the Sunnycroft Room at Darby House.